

Name : MEHABOOB SUBHANI S.A

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## CAREER OBJECTIVE

Seeking a position to apply the knowledge that I have learned and explore abilities, skills, towards my duties and to excel in field of DevOps Engineer

## EDUCATION DETAILS

- ❖ B.Tech (Information Technology) from Dhaanish Ahamed College Of Engineering with 6.1 CGPA in 2016
- ❖ HSC from Rose Mary Matric Higher Secondary school with 72% in 2012
- ❖ SSLC from Rose Mary Matric Higher Secondary School with 76.8% in 2010

## TECHNICAL SKILLS

- ❖ Cloud Computing - Amazon Web Service
- ❖ Docker
- ❖ Linux ( Debian / Ubuntu) & Linux Security
- ❖ Windows and Network Administration (TCP/IP, SSH, SSL, DNS)
- ❖ GitHub - CI, Webhook

## HAND'S ON EXPERIENCE

- ❖ Setup CI in Jenkins on EC2 from Github to Dockerhub with Webhook Integration to Deploy Docker Image with Git and Docker Plugin
- ❖ Build and run a Node.js application in a Docker Container
- ❖ Deployed Tomcat with hosting multiple web application
- ❖ Nginx - Virtual hosting, Reverse proxy, Load balancing
- ❖ AWS - EC2, S3, RDS, ALB, ASG, DMS, SCT
- ❖ Migrated Oracle db(Shcema, table, index, procedure) to Postgres db RDS using DMS/SCT

## PROFILE

- ❖ [GitHub](#)
- ❖ [LinkedIn](#)

## KEY SKILLS

- ❖ DevOps Concept
- ❖ Core Java

- ❖ Knowledge of Shell Script

## **CERTIFICATION & COURSE COMPLETED**

- ❖ [Certified Cloud Practitioner\(AWS\)](#) on October 2020
- ❖ Programming in Java(Core) certified from NIIT on Nov 2019
- ❖ Cisco Certified Network Associate(CCNA) from RJP Infotek Pvt Ltd on Dec 2017

## **INTERPERSONAL SKILLS**

- ❖ Quick and Self learner
- ❖ Excellent Communication skills
- ❖ Dedicated and Ability to work as an individual as well as a team

## **WORK EXPERIENCE**

### **Vectone Mobiles UK, Chennai**

**Job Role : Customer Support Executive - Feb 21 2018 to April 21 2019 (1 yr and 2 months)**

- ❖ Having 14 months experience in Vectone Mobiles as a role of Technical Support/Voice agent Forwarded requests as per escalation policy to higher level of support
- ❖ Maintains consistent metrics with regard to client satisfaction, responses per hour, and quality assurance
- ❖ Handling the Google reviews and track the customer issues in that
- ❖ Provide technical support assistance, Accurately document, research and resolve customer service issues
- ❖ Adhere to metrics such as handling calls at a rate 70 per day with quality and customer satisfaction

### **Sutherland Global Service, Perungulathur**

**Job Role: Customer Support Executive - 4 Feb 2017 to 31 Oct 2017**

- ❖ Have 9 months experience in Sutherland Global Services Role of Consultant (Customer Support Executive)
- ❖ Complete understanding of the different types of chatting modes, Quick thinker with ability to multi-task
- ❖ Use decision-making skills in responding for clients, Excellent interpersonal and communication skills
- ❖ Team player – Passion for learning/sharing knowledge and troubleshooting.

## **PERSONAL DETAILS**

- ❖ Date of Birth - 12-02-1995
- ❖ Gender - Male
- ❖ Language Known - Tamil, English
- ❖ Address - 20 Asura West Street, Melapalayam, Tirunelveli - 627005

## **DECLARATION**

I do hereby declare that the above information is true to the best of my knowledge.

**Place: Tirunelveli**

**MEHABOOB SUBHANI S.A**