**Sarathnath Gudapati**

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**Professional Summary:**

Having around 5.2 years of experience in IT experience and 4.2 years of relevant experience in Salesforce Admin and Salesforce Testing.

* Work experience in SFDC configurations,Validation Rules,Approval Process, Custom Settings, Custom components. Proficiency in SFDC Administrative tasks providing security controllers to users by using Profiles, Roles, Permission Set, Sharing settings and Organization wide default Settings.
* Good Understanding of Software Development Life Cycle and Software Testing Life cycle.
* Having knowledge and strong hands on Different Testing Types different testing life cycles.
* Working Experience on Test cases writing, execution over all functionality of the Applications in Different Phases and Defect Life Cycles
* Experience in Functional Testing, Integration testing, Smoke testing, Regression Testing.
* Having knowledge of Application life cycle management (ALM) and Project Management

Tools like JIRA.Service Now

* Experience in preparing in updating the configuration workbooks when a new requirement is added to product.
* Experience in preparing the solution documents.
* Experience in using Data management tools,Workbench,Dataloader,Data import Wizard.
* Experience in Creating Objects,Fields and Page layouts.
* Experience in Creating process builders and approval process.
* Worked on Configuration changes and preparing the test cases and performed end to end testing for new functionality Docusign integrating with salesforce.
* Preparing Daily status reports and sharing with the Business leaders and attending daily status calls.
* Experience in attending calls with client Support Leads and requirement gathering and act as a business analyst.

**Certifications:**

 

**Work Experience:**

* Working as an Applications Development Specialist 1 in **IQVIA**, Bangalore from March 2019 to till date.
* Worked as a Software Engineer in Citrix R&D India Pvt Ltd, Bangalore from November 2016, to March 2019
* Worked as a Operational Associate in Tech Mahindra Ltd,Hyderabad from November 2015 to August 2016.

**Educational Qualification:**

* Completed B.Tech EEE From JNTU Kakinada University in 2015.

**IQVIA Project Details:**

**Domain** : Health Care,

 **Product** : Centris Direct

 **Clients** : Sanofi US , Acorda Therapautics( Lightening),Novartis

 **Role** : Salesforce Admin ,QA.

 **Description** : CentrisDirect is a single end-to-end interactions management platform suite that offers a robust baseline configuration to support multiple transfer of value interactions. CentrisDirect enables the full lifecycle of HCP interaction - from initiation through to payment and reporting. Using CentrisDirect product, IQVIA provides technology and service solutions to manage compliant interactions with Healthcare Professionals (HCP’s) and organizations for the life sciences industry.

 **Roles and Responsibilities:**

* Worked on Creating the Page layouts and Sharing rules and approval process.
* Worked on Creating and Updating the Lightning Flow Pages as per the client Requirements.
* Worked on Configuring the Custom Settings and Custom metadata types to Integrate the Veeva CRM to Salesforce CRM for the business requirements.
* Worked on Code Review and Enhancement of Apex code based on Business requirements.
* Perform regress testing on each requirement which include uploading sample data to respective sandbox.
* Performed UAT testing and Prepared step by steps test case document and shared to the client before deployment.
* Experience in analyzing and fixing the small bugs by enabling the debug logs.
* Experience in Performing the Unit Testing for the given requirement
* Worked on New functionality called **DocuSign** to integrate with salesforce.
* Worked on creating Standard Reports, Report types and scheduled the reports based on the business requirements.
* Worked on creating permission sets to provide access to Custom VF page reports for individual users.
* Worked on Creating the custom objects and custom fields as per the business requirement.
* Worked on JIRA tickets which has been submitted by Client Leads and addressing the issues within the breach of SLA.
* Worked on creating the Approval process and calling the queues as approval actions.
* Gather functional requirements from the business heads, Analyze and convert the same to technical requirements, attended requirements confirmation call and do necessary changes as per final confirmation.
* Using SOQL queries on Workbench and Dev Console to retrieve/update the data from various salesforce Objects

**Citrix Project Details:**

**Products:** Citrix ADC

 **Description :** Citrix ADC is the most comprehensive application delivery and this project involves implementation of lead capture/conversion, campaign management, auto lead conversion, Opportunity management, quote and shopping cart maintenance, order processing and creating assets on successful order delivery at Citrix.

**Roles and Responsibilities:**

* Worked on creating permission sets to provide access to Custom VF page reports for individual users.
* Worked on Creating the custom objects and custom fields as per the business requirement.
* Worked on Email Templates and Created Workflow rules and Process builders.
* Worked on Modifying and updating the triggers and apex class and Visual force pages.
* Worked on Deployment of Apex class and Visual force through Changesets.
* Configured entitlements SLA/milestones.
* Configured approval process, escalation rules, workflow rules.
* Worked on reviewing the existing VF page, Apex Code logic and modifying the code Logic based on the business requirements and Deploying the code using Change Set from the sandbox Org to production Orgs.
* Performed Data Management activities.
* Worked on ServiceNow application to handle salesforce tickets.
* Attending daily status call meetings to discuss on tickets.

**Place:** Bangalore.         **Sign:**

**Date:** (SARATHNATH GUDAPATI)