**Chetan Kamble**

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**Objective:**

To secure a NOC Engineer position, to utilize my education and past experiences efficiently in the new work environment to help company meet goals**.**

**Career Experience:**

* Noc Engineer at Monty telecom development pvt Lmt (March-2018 - Jan 2019)
* Noc Engineer at Nelco Limited (May 2019- Dec- 2019)

* Noc Engineer at Envision Network technology pvt Lmt.( Jan -2020 – till date )

**Work Profile:**

**4 year of Experience as a Noc Engineer**

**Envision Network Technology pvt Lmt.**

**Job Roles and Responsibilities :**

* Monitoring live traffic on NMS and rectifying the issue and troubleshooting the problems.
* Monitoring major and minor incidents on NMS and do the Basic Troubleshooting.
* Monitoring Hub Parameters and Activities (RF and Baseband rack)
* Open the trouble ticket for down calls and resolve the issue.
* Troubleshooting LAN, WAN Technologies.
* Coordinating with ISP For higher level issue and queries.
* Troubleshooting the issue arise at remote end over a call and resolve the issue.
* Maintain the customer SLA agreement and resolve the issue within SLA without escalation of customer.
* Support 8-10 filed technician on site from Hub to make link up.
* Monitoring BSNL leased line status and booking docket when link is down.
* Configuration of 1800, 3800 series router and switch for special case.
* Configuration of Gilat modem, cisco switch, and Linksys PAP2T (VOIP)
* VLAN Configuration on switch.
* Schedule the plan to filed technician for site visit.
* Sending daily report to our reporting manager.
* Coordinating with stack holders (Gilat, satcom) for higher level issue and queries.
* Our vision to maintain our customer traffic should be stable in 24/7 week environment.

**Nelco Limited :**

**ISRO PROJECT – GSAT -11**

**Job Roles and Responsibilities :**

* Monitoring vsats on NMS and maintain our customer traffic should be stable.
* Daily checking online Vsat Pinging the particular ip form hub to remote location.
* Monitoring Hub Parameters and Activities (RF and Baseband rack)
* VLAN Configuration on switch.
* Monitoring the down calls and rectifying the issue and troubleshooting the problems.
* Configuration of modem and tracing the destination ip address for a special cases.
* Working and monitoring the NMS Switch analyzing and rectifying major,minor problems.
* Troubleshooting, diagnosing and resolving trouble tickets received from the customer.
* Coordinating with stack holders (L&T,Gilat, satcom) for higher level issue and queries.
* Our vision is to maintain our customer traffic stable
* Operating in 24 X 7 days a week environment, the NOC is designed to monitor, identify and solve any kind of encountered network irregularity

**Monty telecom Development Pvt Lmt**.

**Job Roles and Responsibilities :**

* Creating new trunk on switch to transmit and receive the new customer traffic.
* VLAN Configuration on switch
* Hands on experience of IP networking, routing, switching connectivity.
* Knowledge of switching technology like VLAN,VTP,STP
* Monitoring the traffic coming from the different customer. And suppose the link is down then we open the trouble ticket to our customers.
* Handling complex customer scenarios, and effectively providing dependable and timely resolution.
* Testing of Routes for various countries to select the best working route for communication whenever any problem arises, then we open ticket with faulty routes and follow up for resolution.
* Troubleshooting, diagnosing and resolving trouble tickets received from the customer..
* Applying routing to Tone and directly to switch in a special cases.
* Route changing as per the following LCR (Least Cost Routing), ASR (Average Success Ratio) and ACD (Average Call Duration) of different Vendors route and as per the problems of the Clients connected to us around the world to our VoIP service.
* Handling and solving all requests received from sales and billing department (testing, routing, live testing, billing reports, CDR issues.
* Coordinating with the rate department to maintain stable LCR traffic and to avoid any loss.

**Technical Skills**:

**Subject Knowledge:** CCNA and Hardware and Networking.

* Very good knowledge of OSI layers, TCP/IP, ROUTERS, SWICHES, HUBS, PROTOCOLS (RIP, EIGRP, OSPF).
* Knowledge of switching technology like VLAN, VTP, STP.
* Inter-VLAN routing, Ether channel.

**Achievements:**

* Successfully lead the team for organizing college events
* Good sportsmen in college level.

**Hobbies :**

* Spend time with friends & relatives in social network
* Listening music

**Academic Qualification :**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **College/School** | **University** | **Marks (%)** |
| B.E in ECE | Jain college of engineering Belagavi | VTU University | 60% |
| Diploma in ECE | Gomatesh polytechnic Belagavi | BTE Bangalore | 72% |
| S S L C | R D High school Chikodi | KSEE | 75.84% |

**Personal Profile**:

**Name :** Chetan Kamble

**Date of Birth :** 18/05/1992

**Languages Known** : Kannada, hindi, English

**Marital status** : Unmarried

**Nationality** : Indian

**Permanent Address :** A/P- kadapur, Pin - 591247

Tq: Chikkodi, Dist: Belagavi ,Karnataka

I hereby declare that the above mentioned information is correct to the best of my knowledge.

Place: Bangalore

Date: **CHETAN KAMBLE**