

**Abhilash Chandra Mishra**

**Current Location:** Patna, Bihar  
**(Working from Home)**

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### **SUMMARY:**

Certified contract lifecycle management (CLM) professional and former ERP consultant with around 4.5 years of experience in client facing role providing business solutions to organizations. Optimized and implemented the CLM, CRM and other ERP processes for customers through successful consulting.

- Around 1.5 years of experience in consultation and implementation of Contract Lifecycle Management tool.
- Well versed with the CLM processes, dual certified – CLM Functional Consultant + CLM Functional Architect.
- 3 Years of experience in ERP consultation & implementation, system design and end user training & support.
- Industrial experience in ERP tool across the business processes involving CRM, Sales, Purchase, Inventory Management, Warehouse Management, Manufacturing, HRMS and Accounting.

### **KEY SKILLS:**

- CLM: Icertis Contract Lifecycle Management tool.
- ERP: Odoo, Dynamics 365
- Other tools: SharePoint, Microsoft Teams, TFS.
- Writing & managing test cases and software testing.
- Data Analysis and Business Reporting – MS Excel (Mid-level)
- Analytical and qualitative approach to business problems.
- Ability to achieve results in high pressure environments.

### **PROFESSIONAL EXPERIENCE:**

**Elevate Services, Inc.,**

Chandigarh, India

**Functional Consultant**

**Sep 2019 – Present**

- Design and implementation of the contract lifecycle processes.
- Requirement documentation and making functional configurations as per the requirement document.
- Responsible for managing, tracking, and concluding backlogs, tasks, and bugs. Saved costs and penalties through ensuring timely clearance of backlogs, completion of tasks and resolution of system bugs.
- Worked with internal and external stakeholders to maintain timelines and ensure efficient workflow & process implementations.
- Increased project revenue through identifying and documenting change requests.
- Managed responsibilities of preparing, documenting, and managing functional test cases.
- Led the QA process through efficient unit, functional, system, regression, integration, and sanity tests.

**Technogeo Soft Solution Pvt. Ltd.,**

Mumbai, India

**Functional Consultant**

**Aug 2016 – Aug 2019**

#### **Business Analysis:**

- Business Requirement Documentation.
- Technical & Functional Analysis. Coordinated with development team for feasibility study and scope of customizations.
- User Acceptance Testing.

#### **ERP Implementation:**

- Implemented features of CRM Lead & Opportunity Management, Quotation, Sale, Request for Quotation, Purchase, Purchase Requisition and Accounting.
- Implemented ODOO ERP System, offering solutions in Manufacturing Management, Warehouse& Inventory, Production Planning and Materials Forecast.

- Working Knowledge of Work Center, Routing, BOM, Dynamic BOM, Multistage Manufacturing, Working Cost, Quality Management, Multiple Warehouses, Multi-location, Make-To-Order, Make-To-Stock.
- Automated the HRMS with solutions for Employee Master, Attendance, Employee Contract, Salary Rules, Salary Structure and Payroll.

**User Training & Support:**

- Provided operational training to the end users.
- Operational and Technical Support.

**EDUCATION:**

- Bachelor of Technology (B. Tech) in Applied Electronics and Instrumentation from Dehradun Institute of Technology, Dehradun, India. (2010- 2014)

**CERTIFICATIONS AND TRAININGS:**

- Icertis Certified ICM Functional Architect – September 2020
- Icertis Certified ICM Professional – Mandatory Certification - June 2020
- Icertis Contract Management (ICM) Training & Workshop – Mandatory Certification - October 2019.

**Other Certifications**

- ICM Sourcing Course Completion Certificate – July 2020
- ICM AI/ML Course Completion Certificate – July 2020.