

Techno Functional Consultant

W. VIVIAN RICHARD

Flora Drive,
23 , Estilla Gardens,
Singapore – 509739,
Date of Birth: March 25th 1984

E-Mail ID: vivianrichard007@yahoo.com
Mobile No : +65 - 93733115

Techno Functional Consultant / Payments Consultant / Product Owner with 12+ Years' of experience in IT Industry

CAREER OBJECTIVE

To become a solution architect by honing my software and domain skills, and to be part of internationally reputed information Technology Company that offers security and professional growth while being resourceful, innovative and flexible.

TECHNICAL & OTHER SKILLS

BPM [Business Process Automation Tool]: Pega Business Architect – Hands on
Operating System: MVS/OS390, Windows Family.

Languages: COBOL, JCL.

Databases: DB2, IMS DB, Oracle.

Tools: File aid, CTM, SAR/ECAR, SYSVIEW, CA7.

Project Management Tool: Microsoft office, Project planner.

Design Tools: Rational rose, MS Visio.

Testing Tools: HP ALM, Clear quest, SQL developer, JIRA

ETL Tools Basics: Informatica, Ablnitio

Versioning Tools: ENDEVOR, Changeman, Internal version control tools

Others: VSAM.

- Member of IIBA (International Institute of Business Analysts) and having good knowledge in Requirements gathering, Project scoping, Analysis, and extensively worked with Rational tools and UML diagrams.
- Overall 12+ years of Experience as Developer, Business Solutions Analyst, Associate Business Consultant, Lead Business analyst.
- Having 46 months Technical Experience in Mainframe.
- Having 5 months Experience in Informatica Technology.

Banking Domain Exposure

- Digital banking - Customer experience.
- Payment Solutions (ISO 20022 & SWIFT payment message processing, SWIFT MT to MX formats or vice versa message enrichments, Cards Payments & Tokenization) for PIP's.
 - Global Transaction Banking
 - SCT & SCT Insta Scheme (Pan Euro Payment / Real Time Transaction)
 - Bulk Payments
 - Bulk Collections & Receivables
 - Cheques Payables & Receivables
 - Direct Debits
 - Cross Border Payments

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- High Value (HVP) / Treasury Payments
- Inter Bank Clearing & Settlement Process
 - Experience in E2E payment system: Exposure in dovetail Fiserv payments engine & GPP (Global Pay Plus) E-E payments case life cycle management (Payments transaction hub, payments operations, compliance process, Payments data warehouse, Business Activity Monitor, SWIFT GPI, Reconciliation, Back office processing)
 - Payment File Transfer processing – Pre-validation, Derivation, NW Validation, Threshold Validation, Account enquiry, Limit Check, Bulking & Debulking process.
 - Master & Reference data management
 - Msg enrichment [Fixed length flat file – MX / MT Payload], mapping [MT – MX & MX – MT], enhancement process.
 - Fee, charge, FX calculation & Booking entries
 - GL Booking in core banking system
 - Cross border payments experience (Familiar with SWIFT & ISO 20022 MT & MX payment methods).
- End To End case lifecycle for Customer onboarding (Mass / Premier / Premier Private customer segment) STP process for Relationship managers.
- AML – compliance screening (C2C Tagging, Ename, Watchlist, CRAM).
- Trade Finance - Documentary collection and LC end to end domain knowledge.
- Cash Management and Reconciliation / Liquidity Management Services
 - Cash Concentration Services
- European Union VAT implementation (VAT Std Rate, Reduced Rate, Stamp Duty, level of intervention - LOI) for EU Country / territory, EU & Non-EU Branch, Subsidiary & Non-Subsidiary.
 - Local Invoice within Same EU Country
 - Cross-Border Within EU
 - Cross-Broder With Non-EU to EU Countries
- Capital Market - Equity market, debt instruments, derivatives.
- CORE Banking Functions (core banking capability for new digital bank)
- ORMB – Pricing, billing & charging

COMPANY EXPERIENCE

HCL Technologies Limited [Singapore]: Jan 2015 – Present
Infosys Technologies Limited [India]: From Dec 2011 – Dec 2014.
Mphasis an HP Company [India]: From Aug 2010 - Dec 2011.
UST Global [Philippines]: From May 2008 - Aug 2010
Omega Health Care [India]: From Oct 2007 - May 2008

Professional Certifications

➔ International SCRUM Institute (WWW.SCRUM-INSTITUTE.ORG)

Certification Detail	Authorized Certification ID
SCRUM Product Owner	06914866399485
SCRUM Associate	4797855804048
Certified Kanban Associate	11991391273215



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→ NSC Academy Limited [National Stock Exchange Certification Program]

- 1) Microsoft Excel For Financial Markets
- 2) Capital Market & Asset Classes
- 3) Derivative Market & Margin Calculation [Futures & Options]
- 4) Equity Fundamentals

My roles and responsibility

- Requirements Gathering, writing BRD or EPIC
- Elicit customer requirements.
- MT & MX Message format validation & Enhancements.
- XML Validator - XSD (XML Schema), as part of message enrichment testing
- MT & MX message type Enrichments & Enhancements as per business rules.
- PIP's MT/MX Message handbook version management for future reference or enhancement.
- Attending workshops with relevant stallholders (Technical and Functional Discussion)
- Writing Functional Specification Document or Grooming User Stories
- Providing inputs on Solution Discussion (Interface And Sub System solution design)
- AS-IS, TO-BE Preparation (UX or Prototype), for look and feel experience
- Creating Rule Matrix for Complex Business Cases
- Involve in preparing Functional Solution Architecture Diagrams
- Identification of risks/issues in project and mitigate the same with help of project stakeholders.
- Involving Development, QA and UAT team for requirement and solution walkthrough
- Discuss and identify the value add's for the project with team members.
- Project Management Activity–Provide inputs to project manager (Waterfall Methodology/Agile)
 - ➔ Plan estimates on how long will it take for each feature to be delivered - Agile
 - ➔ Help Project Manager in Preparing Work Breakdown Structure and the Activity List
 - ➔ Help Project Manager to identify the critical Path, sequence of tasks that would enable the project to be completed in the shortest possible time.
 - ➔ Plan and manage Sprints in Agile projects.
- Help Testing team in Review and Identification of sanity and regression test scenarios.
- Help Testing team in Review and Identification of Functional and Non - Functional requirements.
- UAT Support.
- Conducting Regular KT session to make sure the entire team understands the Functionality.

PROJECT EXPERIENCE

No	Project / Application	Company Name	Client	Duration	Project Type	Technology	Role	Domain
19	Payment Acceleration Program [Dovetail - Galileo DB]	HCL Technologies Limited	Deutsche Bank Singapore	Oct 19 - Present	Analysis & Management Domain Driven Micro Service approach	HPALM, MS Visio, JIRA [Agile] – Product Backlog, User Story, MVP, Confluence Page	Product Owner – Techno Functional	Payments Processing - Payments Business Requirements Analysis. [Refer to banking domain exposure – Payment Solutions]
18	Customer Onboarding [Mass / Premier / PPC Segment] PEGA Headless	HCL Technologies Limited	OCBC - Oversea-Chinese Banking Corporation -Singapore	Sep 18 – Sep 19	Analysis & Development	Pega, HPALM, MS Visio, JIRA [KYC / AML – Compliance]	Senior Business Analyst	Banking – Retail Banking Funding & Payments

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	For Bank RM's - STP					Check End To End].		
17	CASA Account Linkage - Internet Banking Channel	HCL Technologies Limited	DBS - Development Bank Of Singapore	Jan 17 - Sep 18	Analysis & Management	JIRA , Agile methodology, MS Visio	Senior Business Analyst	Banking - Retail Banking - Payments Processing For PIP [Refer to banking domain exposure - Payment Solutions]
16	Kill Hard Token-Internet Banking	HCL Technologies Limited	DBS - Development Bank Of Singapore	Jan 17 - Sep 18	Analysis & Management	JIRA , Agile methodology, MS Visio	Senior Business Analyst	Banking - Retail Banking
15	eWealth - WMA , Wealth Management	HCL Technologies Limited	DBS - Development Bank Of Singapore	Jan 17 - Sep 18	Analysis & Management	JIRA , Agile methodology, MS Visio	Senior Business Analyst	Banking - Wealth Management
14	Oracle - RMB (Billing and Revenue Management)	HCL Technologies Limited	Deutsche Bank Singapore	Jan 15 - Dec 16	Analysis & Management	HP ALM , MS Visio	Senior Consultant	Banking - Pricing, Charging And Billing
13	Oracle - RMB (Billing and Revenue Management)	Infosys Technologies Ltd, Chennai	VISA U.S.A	Sep 12 - Dec 14	Analysis & Management	MS Visio, Microsoft Project Plan, HP ALM, Project Charter, Clearquest, SQL developer, AbInitio.	Techno Functional - Manager (BSA PM)	Banking - Pricing, Charging And Billing
12	UBN Field Change Project	Infosys Technologies Ltd, Chennai	Royal Bank Of Scotland	Jun 12 - Aug 12	Analysis & Management	MS Visio, Microsoft Project Plan, HP ALM, Project Charter.	Techno Functional - Lead	Banking - Retail Banking
11	Industry account switching phase 1 and Phase 2	Infosys Technologies Ltd, Chennai	Royal Bank Of Scotland	Mar 12 - May 12	Analysis & Management	MS Visio, Microsoft Project Plan, HP ALM, Project Charter.	Techno Functional Consultant	Banking - Retail Banking
10	Strategic Billing	Infosys Technologies Ltd, Chennai	Royal Bank Of Scotland	Dec 11 - Feb 12	Analysis & Management	MS Visio, Project Charter, Mainframes	Technology Analyst	Banking

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9	VOMS (Vehicle Order Management System)	Mphasis - HP	General Motors Corp	Jan 11 - Dec 11	Development & Production Support	MVS, COBOL, JCL, DB2, ENDEVOR.	Module Lead	Manufacturing
8	OLIMPIC Application	Mphasis - HP	General Motors Corp	Aug 10 - Dec 10	Change Requests & Production Support	MVS, COBOL, JCL, DB2, ENDEVOR.	Delivery Software Engineer	Manufacturing
7	Member/Pre mium Reconciliatio n	UST Global	WellPoint, U.S.A	Mar 10 - Aug 10	Enhancement s	MVS, COBOL, JCL, DB2, ENDEVOR.	Business Analyst	Healthcare
6	TRC Automation Wave III WGS	UST Global	WellPoint, U.S.A	Oct 09 - Feb 10	Development & Enhancement	MVS, COBOL, JCL, DB2, IMS DB, ENDEVOR.	Senior Develop er	Healthcare
5	Core Administrati on Redesig n Solution (CARS)	UST Global	WellPoint, U.S.A	May 09 - Sep 09	Development & Enhancement	MVS, COBOL, JCL, DB2, ENDEVOR.	Senior Develop er	Healthcare
4	ProServ - PharmacyCA SG PPMR Analysis	UST Global	WellPoint, U.S.A	Feb 09 - Apr 09	Development & Enhancement	MVS, COBOL, JCL, DB2, IMS DB, ENDEVOR.	Senior Develop er	Healthcare
3	Healthy Indiana Plan Pharmacy Encounter Claims Report Feb 2009	UST Global	WellPoint, U.S.A	Oct 08 - Jan 09	Enhancement s	Informatica Power Center 8.6.1, Oracle10g, UNIX	Develop er/ Program mer	Healthcare
2	Out Of Synch Remediation Project	UST Global	WellPoint, U.S.A	Jul 08 - Sep 08	Development & Enhancement	MVS, COBOL, JCL, DB2, ENDEVOR.	Develop er/ Program mer	Healthcare
1	Account Receivable / Claims Adjudication	Omega Health Care - KPO	Schumache r Group , U.S.A	Oct 07 - Apr 08	Claims Analysis	Analysis & Adjudication Tools	Account Receivab le	Healthcare

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EDUCATIONAL QUALIFICATION

S. NO.	Name of the Course	Institution	Duration	Percentage
1.	Master Of Computer Application (M.C.A)	St.Joseph's College Of Engineering	2004-2007	75%
2.	Bachelor Of Science (Computer Science)	Prince Shri Venkateshwara Arts and Science College	2001-2004	76%

PERSONAL INFORMATION

Parent Name : Mr. William Thomas
Name : Vivian Richard W
Age : 35 years
Sex : Male
Nationality : Indian
Marital Status : Married
Date of Birth : 25.03.1984
Passport Number : P3359035

DECLARATION

I declare that the information and facts stated here in above are true and correct to the best of my knowledge and belief.

Place: Singapore

William, Vivian Richard
(Signature)