

# POOJA KUMARI

BANGALORE, India

+ (91)7401014393 MAILID: [kumaripooja.kumari13@gmail.com](mailto:kumaripooja.kumari13@gmail.com)

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## PROFESSIONAL SUMMARY:

- ✦ 3.9 years of experience in Software Quality Assurance with emphasis on Manual and Automation testing.
- ✦ Hands on experience in developing Automation Scripts, Execution and Analysis Test Results in **Selenium** using C# and **Cypress** tool.
- ✦ Webservice automation using C# and tested web services manually using **POSTMAN**.
- ✦ Experience working with source control tools **TFS** and **GIT**.
- ✦ Experience in Schedule jobs via **Jenkins** (Continuous Delivery) and Continuous Integration for automating the build and deploy processes.
- ✦ Hands on experience in defect tracking tool **JIRA**.
- ✦ Knowledge of **Agile** Methodologies and Scrum processes.
- ✦ Experience in each phase of Software Developing Life Cycle (**SDLC**) and Defect Life Cycle (**DLC**).
- ✦ Worked on different type of testing like **Smoke**, **Sanity**, **Acceptance**, **Regression**, **Ad-Hoc**, **Black-Box** and **Functional** testing.
- ✦ Strong written and verbal communication skills.

## TECHNICAL SKILLS:

Programming Languages	: C, C++, C#(.Net), JavaScript
Automation Tools	: Selenium IDE, WebDriver, Cypress, Coded UI, AutoIt
Defect Tracking Tools	: JIRA
Source Control tool	: Team Foundation Server (TFS), GitHub
Database Testing Tools	: Postman,
Frameworks	: Page Object Model
Database	: MySQL

## PROFESSIONAL EXPERIENCE:

### NICE INTERACTIVE SOLUTIONS | 2019-PRESENT

Software QA Engineer: Dec 2019 – Present

- ✦ Ensure that the products meet quality and requirements before they were released to consumers
- ✦ Preparation of the Test Plan & Test Cases based on the High Level and Application Interface Requirements.
- ✦ Uploaded the Test Plan, Test Results, Test Summary and Defect Summary Report in Common Repository.
- ✦ Creating/Managing Automation Test scripts using cypress automation and Selenium WebDriver tool.
- ✦ Evaluating automation failures based on the number of failures in automation scripts.
- ✦ Performed API testing by using the Postman tool.
- ✦ Collaborated with developers and project managers to assess program capabilities, features and testing demands.
- ✦ Assessed software bugs and compiled findings along with suggested resolutions for development team members.
- ✦ Responsible towards my commitment within the timelines assigned by maintaining the coding standards and quality of testing.
- ✦ Identified the Gap in Requirement and raised Static Defect.
- ✦ Implementation of Regression Test Suite for Complete End to End Flow for the project for every release.
- ✦ For Enhancement projects, executing the Code Drop Regression prior to System Testing to make sure new code has not affected the Existing functionality.
- ✦ TFS experience in code version tool.

- ✦ Participate in all the release activities and complete my pre and post deployment testing.
- ✦ Demo presentation for every minor and major release to superior members.
- ✦ Worked along with Scrum Teams and effectively explained and solved the Issues during daily Scrum Meeting for Agile Projects.

## **SERVION GLOBAL SOLUTIONS | 2018 – 2019**

Software Engineer Trainee: 2018 – NOV 2019

- ✦ Followed Agile testing methodology, participated in daily SCRUM meetings and tested each sprint deliverables.
- ✦ Understand the requirements and analyzed the automation feasibility for the deliverables.
- ✦ Created automated test scripts, using Selenium WebDriver using C# programming language.
- ✦ Kept scripts and test cases updated with current requirements.
- ✦ Integrated AutoIt tool with Selenium framework to simulate windows, mouse, and keystrokes simulation.
- ✦ Created API automation scripts using selenium WebDriver tool.
- ✦ Analyze the testcase failure and track the bug in the defect tracking tool JIRA.
- ✦ Debugged code and located root causes of problems by reviewing configuration files and logs.
- ✦ Documented testing procedures for developers and future testing use.
- ✦ Worked on the maintenance and enhancement of the Automation Code base files.
- ✦ Git experience for code version control.
- ✦ Performed Smoke, Functionality, Regression, and ad-hoc testing and upload the test executions in common repository.

## **EDUCATION:**

- ✦ Pursued *Bachelor of Technology*, major in *Electronic and Communication Engineering* from Hindustan Institute of Technology and Science with CGPA 9.21.
- ✦ *Intermediate* from CBSE BOARD, Kendriya Vidyalaya Island Ground, Chennai in the year 2014 with percentage 86.5.
- ✦ *Matriculation* from CBSE Board, Kendriya Vidyalaya Island Ground, Chennai in the year 2012 with percentage 91.2.

## **TRAININGS:**

- ✦ Have undergone software testing training in Servion Global Solutions.
- ✦ Have undergone .Net training in Servion Global Solutions.
- ✦ Have done Cisco Certified Network Access (CCNA) course.

## **PERSONAL PROFILE:**

Name	: Pooja Kumari
Father's Name	: Hare Ram Mahto
Date of Birth	: 16th March 1997
Gender	: Female
Nationality	: Indian
Address	: Tavrekere Main Road, 2nd Main Rd, Brindavan Nagar, BTM 1st Stage, Bengaluru, Karnataka, 560029

**DECLARATION:** I hereby declare that above information given by me is true to be best of my knowledge.

Place: Bangalore  
Date :7/03/2022

POOJA KUMARI