**Ola Tunde**

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**AGILE COACH | SPC-T Candidate | SAFe Coach | Certified Trainer In SM, DevOps, & RTE Coach.**

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| * Agile Program Manager | * Skilled in operations management |
| * Certified Scrum Master (CSM) | * Fluent in Arabic, Spanish, Patwa, &Yoruba |
| * Technically Skilled in Rally& Jira | * Certified Scrum Professional (CSP) |
| * Agile, Scrum, WebLogic | * Oracle Certified Associate (OCA) |
| * Unix/Linux, Oracle Database, Toad | * Seven Years as Scrum Master (9) Yrs. |
| * Skilled in the use of Microsoft software. * Scrum Certified (CSM). * Used Kanban to visualize work flow * Licensed Life & Health * Understand Insurance Domains and Reports * Lean Six Sigma Green Belt Certified * SAFe Agilest Certified * ICAgile Certified Professional In Agile   + Coaching (ICP-ACC) | * An excellent and skilled trainer * Certified Product Owner (SPOAC) * Scaled Agile Practitioner (SPC 5.0) * Licensed Property & Casualties * Fluent In Insurance Claims Processes * Lean Six Sigma Black Belt Certified * Six Sigma yellow Belt (Equifax INC) * ICAgile Certified Professional In Agile Team   + Facilitation (ACP-ATF) |

**Professional Experience:**

**UST-Global INC December 2018 - Present**

**Principal Transformation Coach, Sr. Mgr.**

* Assess an organization’s ability to change, build an implementation roadmap to scale Agile to the enterprise level, and then use Agile methods to effectively transform the organization and provide ongoing coaching to the teams.
* Work independently or in a team setting to evangelize agile best practices across the organization
* Provide role-based Scaled Agile Framework training for executives (business and technology), Product Owners, Scrum Masters, Release Train Engineers (RTE), and system teams
* Assist the Portfolio Management team in portfolio backlog creation and grooming
* Train and coach product owners with the creation of portfolio-level Epics and Features, as well as performing continuous prioritization/grooming of both portfolio and program backlogs
* Assist in Agile Release Planning; Provide RTE/Program Manager guidance in creating Vision and Roadmap artifacts; create/update Release/Program Plans with features and dependencies; and assist in WSJF discussions and calculations
* Develop and enable Product Managers as Business Content Authority Experts for the release trains, by facilitating Release Train readiness reviews, backlog grooming activities, and Inspect and Adapt (I&A) workshops
* Implement relevant Scaled Agile Framework metrics at the team, program, and portfolio levels; evaluate the results, and recommend course corrections to help the teams continuously improve their delivery activities
* Mentor and assist the coaching staff in helping the teams with effective backlog grooming sprint planning, daily scrums, sprint reviews and retrospectives (capture retrospective results with an eye on process and practice improvement; provide coaching where needed), and resolving impediments that prevent agile teams from completing sprint commitments.
* Work with Quality Assurance representatives to introduce automated testing into the SAFe process. Provide support for the development and sustainment of the Delivery Center of Excellence (DCE) and manage the Agile Coaching staff

**Accenture INC March 2016 - 2018**

***Agile Enterprise Coach Sr Manager***

* Led coaching and training efforts to become the expert of agile principles and related methodologies and practices for Confidential.
* Conducted initial assessments to identify gaps and worked with Executive leadership (ELTs) to create solution to achieve the desired outcome.
* Worked with internal leaders to begin working on a Sustainable Agile process which will soon be used as an Incubator for all IT organization within California Government Agencies.
* Responsible for coordinating with Stakeholders within both Confidential (OSI) and California Department of Technology (CDT) to align with agile practices, product discovery and delivery.
* Coached teams and programs in Agile development best practices on Agile, SAFe, Kanban, Scrum.
* Conducted two - day classroom training exercise for development teams, product owners, scrum masters and program level leadership.
* Provided oversight to policies and processes using Agile best practices for Confidential ’s Self Service Cloud offering
* Redefined managerial roles and responsibilities and worked with Executive leadership and OCM’s to implement.
* Developed best practices standards for Agile Scrum and Kanban teams.
* Leveraged, mentored and supported business partners in the creation and execution of organizational data policy, strategy, standards, governance, quality, and use programs.
* Advised Senior Executives on best practices in DevOps and created Agile Handbook to facilitate shifts (Move from Contract-Centered to Project Centered; Vendors do not run the Project; From fixed price to incremental pricing; and From Contact Management to Performance Management).
* Collaborated with peers to set information management direction, practices and standards management, prioritization and execution of the CIO’s Strategy Plan.
* Successfully implemented Project Monitoring best practices to ensure adherence to defined standards
* Championed Change Management process to Encourage innovation and process improvement, Educate, mentor, promote and advocate for business-driven Information Management practice ownership and maturity
* Assisted Executives to drive the CIO initiatives through cross-organizational partnerships and consensus building
* Collaborated with IT peers and superiors to define process improvement initiatives

**Equifax January 2015 – March 2017**

***Agile Enterprise Coach Senior Manager***

* Coached cross-functional teams to deliver using Scaled Agile, Lean, Kanban, Scrum, Rally, Jira
* Conducted assessments and worked with executives to strategically plan agile software development best practices throughout the organization.
* Worked with Executive Teams to migrate Programs from Waterfall to Agile Framework using ADKAR..
* Assisted in providing strategic direction to Executives on the communication and implementation of CIO’s Strategic Agile Plan to stakeholders.
* Provided solution to integrate technology across the enterprise and procurement partners to better align with the strategic plan
* Identified gaps and investigated solutions to help organization to follow Agile Transformation using SAFe.
* Managed change and planned continuous improvement by increasing the productivity of teams
* Successfully implemented DevOps plan for Agile Release Train to efficiently work with cross functional teams and vendors including Demand, Global Change Office, Governance & Architecture and Production Support.
* Champion cultural change and collaborates with other Coaches on plans and techniques for accelerating and advancing the organizational transformation.
* Work with teams on PI planning and delivery.

**NEXIDIA (Consultant)** **August 2015- January 2016**

***Agile Coach / Senior Delivery Manager***

* Facilitated in sprint planning, daily scrums, retrospectives, and sprint reviews.
* Fostered an environment where SAFe principals can flourish.
* Protected scrum teams from outside distractions, impediments or team conflicts.
* Maintained focus on product backlog and project timeline.
* Worked closely with the Product Owner in backlog management and continuous delivery of features.
* Educated and reinforced scrum methodology and agile framework to team members and key stakeholders.
* Communicated transparent information to the teams using velocity and burn-down charts, task board, and rally custom views.
* Encouraged continuous improvement through Retrospective activities.
* Helped improve development practices using processes and tools such as TDD, BDD, pair programming, and pair testing.
* Established continuous deployment processes.
* Promoted collaboration and integration across teams and departments.
* Advocated for Scaling Agile at an enterprise organization.
* Tracked deliverables continuously throughout the project and give feedback to the scrum teams.
* Participated in project planning for releases and implementation of new processes and procedures.
* Facilitated on-time and efficient completion of projects by understanding critical activities and milestones.
* Identified and communicated possible improvements for quality processes and procedures.

**Grainger May 2015 to August 2015**

***Agile Coach/Project Delivery Manager***

* Managed large complex Business Intelligence programs containing multiple, interrelated projects targeting at achieving an overall business goal.
* Worked with Business stakeholders to scale endeavor requiring multiple independent work streams to accomplish overall business goals.
* Responsible for application development and enhancement projects using Agile/SCRUM.
* Facilitated scrum ceremonies - grooming, sprint planning, retrospectives, daily stand-ups for 2 Scrum Teams.
* Tracked Team Velocity and created Burndown charts to track progress of project
* Managed the process to migrate project from Waterfall to Agile and ensured project was aligned with Scrum Methodologies.
* Ensured project is completed in accordance with all Risk, Architecture and other relevant firm wide guidelines.
* Managed project budgets and financials, including Business Case development for all assigned projects. Assisted in the development of departmental budgets and forecasts, as well as the tracking of actual to forecasts. Monitored project progress and adjusted resources and priorities accordingly.
* Resolved issues and conflicts with affected management, technology peers and business partners.
* Provided escalation to senior management when appropriated. Provided accurate project task estimates and resource planning forecasts.
* Led meetings, ensured deliverables are met and prepared all necessary project documents including, but not limited to the project plan, project charter, and RACI. Ensured projects are completed according to software development life cycle and project plans.
* Established Check Points, Control Gates and Stage Exit as per Agile/SCRUM methodologies. Set daily & weekly priorities, assigned tasks and deliverables for business and technical teams.

**AT&T/ Tech Mahindra January 2014 to April 2015**

***Agile Coach / Delivery Manager***

* Facilitated all Agile Ceremonies which includes Daily Standups, Story Grooming, and Sprint Planning’s.
* Handled two different scrum teams working on a common set of requirements for the next-generation UI.
* Fostered an open communication with two product owners and two different managers regarding the status of the teams.
* Displayed Proactive Involvement with Scrum Team Member to Attained Sprint Goals.
* Rendered hands-on supervision and mentorship to teams which was entirely new to Agile to Scrum methodologies.
* Successfully met the goals of managing a project outside the area of technical experience.
* Supervised and streamlined the daily delegations of incoming issues Tracking System.
* Worked with 5 developers in India, Moved to Noida India for 90 days to train offshore team.
* Worked with Halo team for software development according to SDLC.
* Worked with Gamma team for the hardware development according to SDLC.
* Used Lean Six Sigma Process flow to balance budgets and satisfy all customers globally.
* **Pinnacle Mutual& Financial Services August 2009 to December 2013  *Agile Coach***
* Lead Team in Delivering Openstack Computing Cloud Solutions, Glance Policies, Heat, ICE, TRINITY, and ASTRA.
* Motivated team members to achieve more and Tracking Burn down of house in Rally.
* Developed an effective daily strategy to achieve monthly goals and objectives.
* Managed day to day business and maintained team WIKI pages.
* Monitored and tracked all assigned projects to both ONSHORE/OFFSHORE team members.
* Identified risks, triggers, and mitigation as well as fixed the impediments.
* Facilitated all Agile ceremonies including Retrospectives, Daily Standups, Story Grooming, Demo Reviews and Sprint Planning.
* Contributed in creating user stories and clearly defined Acceptance Criteria.
* Conducted trainings for team members on Agile Principles.
* Built strong positive relationships with Team members and Managers.
* Maintained Six Sigma Process flow for all the 4 Scrum Teams to flourish and meet budget deadline.
* **AIG American General Insurance January 2006 to June 2009**
* ***Scrum Master***
* Facilitated Daily Standups, Agile Ceremonies, and Story Grooming.
* Conducted Release Planning meetings and facilitated Business Analysis activities.
* Assisted in logging outcomes and verified test execution from the reflections application in the FPO Cashe.
* Verified and reviewed all Software (Patches) before national Release.
* Reported all the SQA findings to Development Team which included Checklist, Unit Test Results, Test Scripts, Test Script Results, Test Plans, Transition Document and Other Documents.
* Verified and ensured that all policies and procedures are followed by the entire development team.
* Listed, wrote and executed all remedy tickets associated with patch.
* Assisted in designing and implementing test metrics.
* Over-saw the software development team of 9 resources for claims and premium processes.
* Facilitated agile training framework for the team to understand its processes.
* Facilitated all the agile ceremonies with the team and Product Owner.
* Implemented Lean Six Sigma across the entire organizational flow.

**EDUCATION**

**O S U, Lagos Nigeria B.S - Computer Science 1999**

**Rhema Bible College, Tulsa Oklahoma Theology Degree, 2003**

**University of Phoenix, Atlanta GA MBA, 2015**