**DEEPIKA RONGALA**

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**SYNOPSIS AHM 250 Certified.**

* 6years of progressive IT experience working for functional analyst In Billing and Receivable Management System based on ORMB tool.
* Having Good knowledge in SQL and worked on Oracle Revenue Management and Billing For financial Services (ORMB).
* Having Knowledge in Jenkins and GitHub.
* Working as a Agile Technical Business Analyst
* An experienced team player with excellent communication and interpersonal skills who has the ability to work independently under pressure.
* Proficiency in grasping new technical concepts quickly and utilizing the same in a productive manner.

**CERTIFICATIONS**

* Oracle Certified Professional, Java SE 6 Programmer in 2016 (Professional Certification)
* AHM 250 Certification in 2015 (Organizational Certification)
* Certified in Oracle Revenue Management and Billing for Financial Services In my organization (United Health group)

**TECHNICAL SKILLS**

Languages : Core Java

DevOps Tools :Jenkins, GitHub  
IDE/Tools : Eclipse, SQL Developer and VM ware

Client Interact Tools : Putty, winscp

Operating System : Windows, UNIX

Monitoring Tools : spulnk, Tivoli workload management System(TWS)

Tool : Oracle Revenue Management and Billing for Financial Services.

Testing Tools : HP Application Life Cycle Management (ALM) and Service now.

**ACHIEVEMENTS**

* Won Sustaining edge and Sapphire award in Q3, Q4 2017.
* Receive many appreciations from seniors and higher management for excellent work.

**ACADEMIC HIGHLIGHTS**

* **Bachelor of Technology** in Computer Science from JNTUin2014

**ORGANIZATIONAL EXPERIENCE**

* Working as Software Engineer in **UnitedHealth Group** since 21st June, 2015

**PROJECT DETAILS**

**Project Name : Billing & Receivables Management system (BRMS)**  
**Project Duration :** December 2015 – Till Date

**Client** :UHG (United Health Group) USA

**Role**  : Functional Analyst (BA)

**Tools Used** : ORMB(Oracle Revenue Management and Billing for Financial Services

**Project Description:**

Twenty plus billing systems will be consolidated into a single Billing & Receivables Management system. UHG is currently using an unsupported version of PeopleSoft for the majority of billing which is heavily customized making it hard to maintain and expensive to make changes. ORMB is built on the latest technology and is fully supported by Oracle and Oracle’s business partners worldwide.  Oracle has system upgrades releases to ORMB each year and these upgrades. ORMB will provide a more automated method of supporting Exchanges. New Product offerings can be accommodated through configuration allowing for faster speed to market.

**Roles & Responsibilities:**

* Analyze functional requirements and business requirement documents to get a better understanding of the system on both functional and business perspectives
* Experience in Business Process Consulting, problem definition, Architecture Detailing of Processes.
* Incorporated Agile methodology and SCRUM techniques to manage requirements and enhance the evolving ormb application.
* Adept at systematic documentation and effective delivery of artefacts like BRD, Use-case docs, issue logs, gap analysis docs and functional prototypes.
* Responsible for maintaining the product backlog and effort estimations for BA tasks in Jira.
* Experience in Billing Products - Oracle Revenue Management and Billing (ORMB) with excellent understanding on billing business processes & industry best practices.
* Experience in functional areas such as customer management, Pricing, billing, revenue management, payments, overdue and delinquency in Health care domain.
* Good understanding of product architecture.
* Experience in technologies & tools like Configuration Tool Java.
* Good Analytical and Communication skills.
* Working with Business based on their requirement and communicate by telephone.
* Hanks on experience in fixing the production issues on the spot and gave the support on releases time
* Involved on change requests and war rooms
* Working on Problem incidents.
* Involved in Review meetings and business meetings.
* Involved in Functional Testing
* Coordination with offshore and onshore team members for clarifications.

**PESONAL INFORMATION**

Full Name : Ganga Deepika Rongala

Date of Birth : 4 th Aug, 1993

Spoken Language :English, Telugu and Hindi

**DECLARATION**

I hereby declare that the details provided in the above resume are genuine to my knowledge and I so take responsibility for the information provided.

Deepika Rongala