Mahesh Supekar Salesforce Developer

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♥ Pune, India

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SUMMARY

- 10 years of profound experience in the IT industry. 7.5 years of experience on Salesforce.com platform.
- Have worked in multiple roles of developer, individual contributor, techno-functional consultant and mentoring team.
- Experience of working on End to end Salesforce implementation projects.
- Expert in salesforce lightning (Aura Components and Web components[LWC]). Created multiple communities(Experience Cloud Sites) using custom and standard lightning components
- Experience of working on Experience cloud, Service Cloud, Financial Force and Sales Cloud.
- Experience of working on Managed package development
- Extensive understanding of the Salesforce.com data model and how and when to create custom objects, junction objects, and other model items. I have good knowledge of salesforce recommended best practices around design and development.
- Deep and extensive knowledge, experience of force.com technical platform including apex, triggers, future methods, queueable apex, scheduled apex, batch apex, SOAP web services, SOQL queries, JSON and XML support, callouts using apex.
- Before working on the Salesforce platform, I have worked on Oracle Fusion Middleware (Webcenter Content, aka Stellent UCM), Oracle ADF, Java, PL/SQL, Jasper Reports.
- Experience in building quick proof of concepts and demonstrating it to clients.
- I am seeking an opportunity to be a part of an enterprise while using my technical skills and knowledge to improve the organizational processes.

SOFTWARE AND PROGRAMMING EXPOSURE

Salesforce	Salesforce Lightning		Salesforce Apex		Java	Lightning Aura Components
Lightning Web Components (LWC)	Javascript	SOQL/SOSL		Flosum	Copado	
Triggers		1	al Studio Code Jdeve		eloper	JSON
SOAP/REST Services		HTML5/CSS3 Ecl		lipse	SFDC Platform	

EXPERIENCE

Senior Software Engineer - Salesforce Copado

🛱 August 2022 – Present

• Remote, India

Project Name: Copado CI/CD for Salesforce 2nd Generation Overview

- Worked on Copado Managed package development
- Copado is an AppExchange product which is used for Salesforce CICD
- Copado is used to deploy salesforce metadata from one organization to another org.
- I was part of the DX core squad, we developed an extension to Commit, Promote and Deploy user stories.
- Hands on experience of working on SFDX, GitHub, GitLab
- Created reusable LWCs for managed package

Salesforce Community(Experience Cloud) Developer Snowflake

🗰 Nov 2020 – April 2022

♥ Pune, India

Project Name: Snowflake Community

URL : <u>https://community.snowflake.com/s/</u>

- Worked on implementation of the new Snowflake Customer community.
- Converted old Aura components implementation into LWC,written reusable LWC components
- Implemented discussion groups, Coveo case deflection, Ideas, Gamification functionality as a part of revamp project
- Fixed security related Issues
- Single handedly managed all community issues and enhancements

Project Name : Training Funds(Financial Force- Education Services)

- Training Funds is a new EDU sku used for purchase of training programs. It can be used to buy Snowflake trainings
- Integrated Salesforce and Learn Dot system to store Learn Data data into Salesforce.
- Written Batch Job to process Learn Dot data to create Milestone records out of it.

• Integrated Salesforce with Workday to store revenue data into Workday.

Project Name : Lightning Knowledge Migration(Service Cloud)

- Migrated Salesforce classic knowledge to lightning using Lightning Migration Tool.
- Created custom fields and Page Layouts for new Article record types

Senior Software Engineer

Qualys

Dec 2018 – Oct 2019(On third party payroll- AccionLabs)Pune, India

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• Oct 2019 – Nov 2020(On Qualys Payroll)

Project Name: CSP (Customer Support Portal)

URL : <u>https://qualys-secure.force.com/customer/s/</u>

- Worked on end to end implementation of Qualys customer community.
- Qualys CSP is lightning community where customers can create cases, feature requests, search knowledge articles, update their cases
- Worked on integration of CSP with Coveo.(Coveo is a relevance engine leveraging search to understand user intent and learn from it to provide increasingly relevant interactions.)
- Worked on customization Coveo's Case creation and case deflection component to retrieve relevant knowledge articles while case creation in order to deflect maximum no. of cases and to optimize support team resources.
- Implemented embedded service chat in the customer community.

Project Name: Qualys Partner Portal

- Worked on End to End implementation of Qualys Partner Portal
- Qualys Partner portal is Lightning community where Qualys's partner can login and register deals, view their opportunities, search for TAMs(Territory Area Manager), create partner contacts, view pricelists and resources.
- Responsible for directly interacting with the business, designing, developing and translating requirements into clearly defined technical tasks and then implementing the same.
- Built one lightning app for internal admins to Onboard new Partners
- Written triggers and lead conversion logic in apex.
- Creation of various tabs for Tabs for Sales, Technical, Marketing, Support & Administration using Navigation menu.

- Creation of custom lightning components to display Deal Registration form, Opportunity list, Resource, Price lists, Reports and Dashboards
- Creation of Lightning page to display qualys blog RSS feeds using CMS.
- Creation of custom objects, populating data and then migration of data using Data Loader

IT Applications Specialist

Symantec Software India Pvt. Ltd.

[⊞] June 2015 − Dec 2018

• Pune, India

Project Name: Symantec Partner Locator (<u>http://partnerlocator.symantec.com</u>)

- Working as an individual contributor, designing and developing Partner Locator application to search for Symantec partners either by partner category or by their names. This public community is developed in Salesforce Lightning and is integrated with Google Maps Location API. This project went live on 19th March 2018, and is intended to deliver in a phased approach.
- Responsible for directly interacting with the business, designing, developing and translating requirements into clearly defined technical tasks and then implementing the same.
- Built various components using Lightning component framework, JavaScript being used heavily to manipulate array of objects, thereby improving the overall performance of this application.
- Developed Partner Administration screen where partners can login and enter partner locations and upload logo.
- Creation of a trigger to update the latitude and longitude fields on inserting or updating partner location.
- Creation of an approval process to approve partner details by the Channel Manager
- Creation of custom objects, populating data and then migration of data using Data Loader
- Setting up custom domain for Salesforce Sites and HTTPS support for this application

With Team: Symantec Salesforce Platform Services

- Integrated with a web Service for extracting the data from external systems (callouts for accreditations and partner locator).
- Created a queueable and schedulable apex job to fetch accreditations data from Pearson servers.
- Integrated SFDC with Adobe AEM and Webcenter Content.
- Refactored multiple Apex triggers using one trigger per object design pattern.
- Mentoring junior developers and admins on Salesforce best practices and participating in code reviews.

Project Name: Partner Relationship Management (Sales Cloud PRM)

- Part of a team of 5-members, developed and customized PRM application for Symantec partners in Salesforce Lightning communities.
- Built various reusable components using Lightning component framework.

- Used Lightning process builder for visualizing and creating automated business processes.
- Enabled SSO for users logging into community portal by customizing SAML JIT Handler.
- Actively involved with business analysts, Shared Resource Centre (SRC) team and other developers, involved in enhancement of business modules.
- Integrated SFDC with a third-party application called Customer Registry.
- Troubleshooting and resolving issues during development and UAT.

Associate Developer Emerson

[⊞] Dec 2012 − May 2015

• Pune, India

Project Name: Trellis

TRELLIS is a first integrated data center infrastructure management (DCIM) platform to bridge the critical gap between a data center's IT equipment and facilities infrastructure. The Trellis dynamic infrastructure optimization platform is a family of hardware, web application software and services designed to manage the dynamic nature and requirements of the infrastructure holistically from a central "source of truth," enabling data center managers to make smarter decisions on the interplay between efficiency, space availability and capacity utilization. Using real time monitoring of devices, overall energy consumption and power utilization of datacenter can be measured.

Nature of Work: Part of Inventory Manager and Analytics & Optimization team. Inventory Manager is the core module of Trellis. Inventory Manager allows users to collect a detailed catalog of all the inventory items that are placed in the data center. They can see where all devices are located and understand how much capacity (power, cooling, weight and space) is available and consumed at any point in the data center based on faceplate or de-rated values. Analytics & Optimization provides reports based on the available data. Part of Trellis feature enhancement team. The main objective of (feature enhancement) team was identifying areas of product where more enhancement or rework is needed.

Tools and Technology Involved:

- Oracle ADF
- EJB
- Core Java
- Jasper iReport Designer
- Jasper Server
- WebLogic Server
- Oracle jDeveloper
- SOA

EDUCATION

B.E. in Computer Engineering (Pune University) Amrutvahini Eng. College, Sangamner	62 %
Higher Secondary (HSC exam) Dr. D. A. Ohra Jr. College, Sangamner ^m May 2007	78%
Secondary (SSC exam) S.M.B.T. Vidyabhavan, Amrutnagar ᄈ May 2005	81%

COURSES

Salesforce Programming Lightning Components (DEV601) **Oracle** Oracle ADF, SQL

STRENGTHS

Strong technical and program solving skills

Willingness to learn new technologies