

## PROFESSIONAL SUMMARY

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- Extensive skills in analyzing Business & Functional Requirements with analysis, design, development, customizations and implementation of CRM using different modules in Salesforce.com.
- Exposure to all Stages of Software Development Cycle (SDLC).
- Strong ability to work individually and constantly in a challenging environment.
- Ability to quickly analyze and come-up with an efficient industry standard solution for a given problem.
- Excellent analytical, communication, Leadership qualities, and interpersonal skills.

## WORK EXPERIENCE

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❖ **Associate Consultant at Infosys Limited** (December 2019 to Present Date)

- Client: Australian based telecom company
  - As a part of this project we provide custom ui to choose data plans, SIM, phone devices to Telstra partners and customers.
  - The self service migration flow allows customers to migrate their eligible services from legacy into the new refactored Davinci flow.
  - **Technology:** Apex, vlocity omniscrypt, data raptor, lwc components  
CI/CD tools like bamboo, git, sonarqube.

❖ **SFDC Developer at Cignex Datamatics** (April 2019 to Nov 2019)

- Client: Schneider Electric
  - As a part of this project I worked on Identity cloud which manages users identities for on-premises applications.
  - IDMS provides a secure gateway to the customers, partners, consumers to access all SE applications.
  - IDMS uses Salesforce Identity for all global users and Forgerock for all China users.
  - **Technology:** Apex classes, vf page, integration, profiles, permission sets sharing rules, resolving client issues.

## ❖ SFDC Developer at KVP Business Solution

(May 2017 to March 2019)

- **Client:** Client was one of the largest food delivering company
  - Salesforce CRM Customization – validation, workflows, record types, page layout, custom settings, validation rule, apex sharing rules and VF to support the custom functionality.
  - Developed apex classes, validation rule, apex sharing rules and visual force page and components to support the custom functionality.
  - Involved in regular client calls to retrieve and clarify requirements.
  
- **Client:** Leading E-Commerce company
  - As part of this project I worked on approval processes, trigger, visualforce pages, controller and customization as per requirements.
  - Involved in client interaction, requirement discussion, solution approach.
  - Development of triggers, batch class, scheduler class to achieve functionality.
  - Building of visualforce pages and making the UI effective.
  - **Technology:** Salesforce Customization, apex, VF, trigger, test class, Javascript, deployment tools.
  
- **Client:** Leading Aerospace Manufacturing Company.
  - Salesforce.com application development on force.com platform using lightning component and apex classes.
  - Worked on triggers and all major workflows involved as part of the application's functionality.
  - Developed Apex classes, Visualforce pages to generate PDFs.
  - **Technology:** Salesforce customization, apex, VF, trigger, workflow.
  
- **Client:** E-Commerce Company
  - Worked on Pardot to create Forms, Form Handlers, Landing Pages, Preference pages, Automation Rules, Engagement Studio, Email Templates etc.
  - Connect Pardot with SFDC to generate Lead for B2B marketing automation.
  - **Technology:** Pardot Marketing Tool

## EDUCATION QUALIFICATION

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Year	Degree	Institute	CPI / %
2017	M.Tech  Computer Science	Banasthali University  (Jaipur)	75%
2014	B.E.  Computer Science	Rajiv Gandhi Technical University  Bhopal	77 %

## PLATFORM EXPERIENCE & TECHNICAL SKILLS

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- Programming Languages: Apex, VisualForce, Javascript, HTML, CSS, Triggers, LWC, Vlocity, REST/SOAP API's
- Databases: SOQL, SOSL
- Tools: Pardot, Data loader, ANT, Bit bucket, Bamboo, JIRA

## SALESFORCE CERTIFICATIONS

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- Salesforce Certified Platform Developer
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder

## EXTRA-CURRICULAR ACHIEVEMENTS AND ACTIVITIES

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- Worked on IIIT Hyderabad machine learning project **Anusaaraka** which is English-Indian languages accessing software.
- Diploma in medical image processing from Banasthali Vidyapith.
- Coordinator, Tech-fest workshop on “Back to Future” by Yashwant Kanetkar
- Organize Web-X-Pert a workshop on Web technology organized by IIT, Roorkee

**Hobbies:** Surfing Internet, Playing & Watching Badminton, Travelling

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