**Mukesh Kamal**

**7022388653 /** **kamalmukesh27@gmail.com**

* **Senior Software Testing Engineer / B.Tech (Computer Science) / U.P.T.U**
* **8+ years of experience testing Web-based Applications executing various Software Testing Techniques.**

**Area of Expertise**

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| E-commerce | Sales Force commerce Cloud(SFCC) | Software Testing |
| E-commerce | Order Management System (Demandware) | Software Testing |
| E-commerce | Magento | Software Testing |
| Banking | Retail Banking | Software Testing |
| **Professional Skills** |
| Software Testing(Manual) | Functional Testing, Integration, System Testing, Regression Testing using Test case Design Techniques |
| Web services | Rest client / Postman |
| Bug tracking Tool | Testlink ,QC |
| Compatibility Testing | Browser stack , Lambda tool |
| Project Management | Jira , Redmine  |

**Work Experience**

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| **Hudson Bay** | ***(Apr 2022 – Till Date)*** |
| **Position Held** | **Sr. Software Testing Engineer** |
| **Responsibilities** | * Understanding the requirement , changes required in Product
* Preparing test plan and Test cases for sprint
* Executing Test cases in various environment
* Publishing the Bug report, QA status to Team
* Participated in end to end Regression activities of product
* Attending the stand-ups with client and leading the project as per QA perspective
* Providing the training and KT to fellow Team members as per skill/ learning
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| **Gspann Technology** | ***(Nov 2021 – March 2022)*** |
| **Position Held** | **Technical Lead** |
| **Responsibilities** | * Attending the Poker sessions to understand Requirements
* Getting doubts and requirements gaps resolved
* Preparing Test Plan for End-to-End Testing
* Writing the scenarios and Test cases as per requirements
* Importing Test cases into Jira and preparing Test cycles
* Executing Test cases in Jira
* Preparing Bug reports and QA status reports weekly Basis
* Performing End to End Testing for Application
* Taking ownership of QA checklist and Sanity checks while Production release
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| **Born Group**  | ***(Dec 2020 – Oct 2021)*** |
| **Position Held** | **Senior Software Testing Engineer** |
| **Responsibilities** | * Understanding and Analysis of Requirements
* Finding requirement gaps & getting all clarifications
* End to end Testing of Ecommerce Projects performing
* Developing, Maintaining, and Executing Test Cases
* Generating Bug Reports & highlighting High priority Bugs
* Preparing Requirement Traceability Matrix to map requirement and Test cases
* Monitoring projects deployed in production
* Analysis and triaging Bugs reported by client
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| **Technology: Magento**  | ***(Dec 2020 – Oct 2021)*** |
| **Major Projects**  | * **Project Name – Jaspal-RIR (Royal Ivy Regetta)**

RIR is Mini brand of Jaspal and it is E-commerce website which deals with Apparels. RIR is using Magento platform and having various special features for customer i.e. separate dashboards for Male/female customers, multiple wish list options etc.* **Project Name – Jaspal-LYN**

LYN is also Mini brand of Jaspal and is an online platform to for Apparels purchases. LYN has few peculiar features i.e. Based on Geo Location currency and language change for customer.  |

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| **Tejas Software India Pvt Ltd.** | ***(Feb 2016 – Sept 2020)*** |
| **Position Held** | **Senior Software Testing Engineer L-1** |
| **Responsibilities** | * Understanding and Analysis of Requirements
* Finding requirement gaps & getting all clarifications
* End to end Testing of Ecommerce Projects performing
* Developing, Maintaining, and Executing Test Cases
* Handling Fresher’s team and involving them into project
* Generating Bug Reports & highlighting High priority Bugs
* Preparing Requirement Traceability Matrix to map requirement and Test cases
* Monitoring projects deployed in production
* Analysis and triaging Bugs reported by client
* Working independently with minimal supervision on multiple projects simultaneously
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| **Technology: Sales Force Commerce Cloud(SFCC) Ecommerce**  | ***(May 2018 – Sept 2019)*** |
| **Major Projects and their Releases using Agile Model** | * **Project Name - Brambleberry.com**

Brambleberry is ecommerce website which sells products like soap, fragrances, and oils and provides customization. We provided solution to apply e-commerce logic and provided a good platform to sell products, maintaining inventories, and generating reports & various Integrations.* **Project Name - Olympic Colour Rods**

OCR is online platform which work upon B2C business model and provide glass products to client. OCR is Using SFRA for front end and Tejas order management System for backend to handle inventories,Warehouse and order flow with various integrations.* **Project Name - Pimsleur.com**

Pimsleur.com is online platform to purchase language course in the form of DVD/CD or downloadable course content. Pimsleur is using SFCC for Front End. |

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| **Technology: Demandware Order Management System**  | ***(Feb 2016 – April 2018)*** |
| **Major Projects and their Releases using Agile Model** | * **Project Name- Hallmark.com**

Hallmark is well known online platform to purchase different kind of  gifts, Cards and it gives facility to customization of gifts and pre-order  products. Hallmark is using Demandware Order Management System  to handle order flow, warehouse management, inventory  management and various integrations.* **Project name – Brahmin.com**

 Brahmin.com is a ecommerce website which sells stuff made of  leathers. We provided solution to Brahmin to Import inventories and  tracking it, to import orders ,Fraud review and shipping order creation  and fulfilment using Demandware Order Centre. Along with this we  covered returns and Cancellation of orders, appeasement etc.  |

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| **J.P. Morgan Chase and India PVT LTD.**  | ***(Oct2012 – Feb2016)*** |
| **Position Held** | **Software Testing Engineer** |
| **Responsibilities** | * Understanding the requirement of module assigned
* Understanding the functionality of Data flow and integration
* Creating the Test document for Particular assigned module
* Executing the Test cases effectively
* Log defects in QC and publish Defect Reports
* Understanding and applying the testing techniques during testing
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|  | * **Enterprise Service Delivery System (ESDS)(phase 1)**

 This project is a banking project which contains a large amount of Account holders in JP Morgan. This helps Research Analyst to resolve the disputes booked by customers which generated during transactions. Along with these functions this have many other functionalities like  different kind of reports, showing the whole volume of work in  Categorized way.* **Enterprise Service Delivery System (ESDS)(phase 2)**

ESDS phase 2 included the Bug fixes of ESDS Phase1 and added New Feature PRT system. Which as functionality using different data provided fetching the Check Digital copy and showing all information provided by various banks.  |

**Achievements**

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| **Awards** | * Awarded Thrive Award in 2013 in JP Morgan Chase.
* Awarded Employee of the Quarter in 2016 in Tejas Software
* Awarded Employee of the Quarter in 2019 in Tejas Software
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**Scholastic Record**

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| **SN** | **Degree** | **Year** | **College Name** |
| 1. | B.Tech(Computer Science) | 2006 - 2010 |  RKGIT,UPTU |

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