# Rajasekaran Narayanan

Senior Software Engineer

Professional Software Developer with 5+ years of experience in developing web applications



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Chennai, India



#### **WORK EXPERIENCE**

# **Senior Software Engineer**NMSWorks Software Pvt. Ltd.

10/2020 - Present

Achievements/Tasks

- Design & development of Cygnet Customer Relationship Management, Customer Portal for Facebook and Tfiber.
- Integrated Cygnet Customer Relationship Management with Facebook Glasswork inventory, HP Inventory & CISCO Inventories.
- Integrated Cygnet Customer Relationship Management with Order Management System, Billing & Product Catalog Management.
- Involved in core architectural design and entity management of Customer Relationship Management, Customer Service Portal, Product Catalog Management & Billing.
- Developed Custom Jauery plugins for UI.
- Guided & supported Juniors during development phase.

# **Software Engineer** NMSWorks Software Pvt. Ltd.

10/2018 - 09/2020

Achievements/Tasks

- Designed & developed Cygnet Billing & Cygnet Product Catalog Management application from scratch for Bofinet.
- Designed & developed Cygnet Customer Service Portal.
- Integrated Customer Service Portal with various BSS applications..
- Developed interactive dashboard & reports in Customer Service Portal. Was appreciated by Google for One Touch Dashboard.
- Designed innovative UI for Cygnet Billing & Customer Portal.

# **Support Engineer** NMSWorks Software Pvt. Ltd

08/2016 - 09/2018

Achievements/Tasks

- Developed & supported Bofinet Order Management System.
- Worked on bug fixes, enhancements & innovative dashboards and reports of Order Management System and Service Provisioning System.

# Java Developer

**HCL Career Development Centre** 

07/2015 - 08/2016

Achievements/Tasks

- Developed IEEE projects in various domains.
- Provided Java training to College students and interns.

#### **SKILLS**



#### **EDUCATION**

**M.E Computer Science & Engineering**Sethu Institute of Technlogy

08/2013 - 04/2015

**B.E Computer Science Engineering** SACS M .A.V.M.M Engineering College

08/2007 - 04/2011

#### **Higher Secondary**

Madura College of Higher Secondary School 06/2006 - 03/2007

#### **SSLC**

Madura College of Higher Secondary School 06/2004 - 03/2005

#### **LANGUAGES**

TamilEnglishNative or Bilingual ProficiencyFull Professional Proficiency

#### **INTERESTS**

Web surfing Traveling Music Cricket