

S. Stephen Sam
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Hardworking Engineer seeking a challenging and rewarding opportunity in an organization where my true potential can be exploited while cultivating my technical skills.

Technical Skills :

Testing Tools : GuideWire Policy center (Configuration, Integration, Rating, Forms), Billing Center, Claims Center, Postman API, WinSCP, SoapUI

Testing Strategies : Agile Testing, Waterfall Testing, Integration Testing, Regression Testing

Ticketing Tool : HPE – ALM (QC), TFS - Microsoft, Rally, Jira

Programming Knowledge : Core Java, C++

Experience :

Category	Role	Yrs. Exp.	Until
QE&A	Test Analyst	8 years & 6 months	August 2023

Employment History :

TATA Consultancy Services, Chennai
(April 2022 to Present)
Functional Analyst

Expleo Group, Chennai
(November 2021 to March 2022)
Senior QA Analyst

Cognizant Technology Solutions, Chennai
(February 2015 to November 2021)
Associate - Quality Engineering & Assurance

Job Responsibilities :

Test Analyst :

- Having wide exposure to **Requirement Analysis, Test Design, Quality Reviews and Testing Expertise** in web based testing, functional, regression testing, UI testing and web services testing, through manual testing.

- Involved in **Life cycle testing, End to End Testing, agile methodology**, developed test plans and test strategy to verify software functionality and adherence to business requirements and ensure complete coverage of traceability to requirements.
- Quick learner of business processes and also in **coordinating with Business Analysts and Dev Teams**, to ensure project needs are met accordingly.
- Assess and revise test scenarios and scope based upon test results and/or changes in the requirements.
- Proficient in **identifying, submitting and retesting of defects** and also tracking of defects till closure
- Assist in establishing and **evolving formal QA processes**, ensuring that the team is using industry-accepted best practices.
- Involved in providing **status updates on daily calls and defect triage calls**, to business and leadership teams.

Projects Handled as Test Analyst:

SL No	Client	Domain	Line Of Business	Duration
1	Mercury, USA	Insurance	Personal Insurance - Home, Auto & Umbrella	1 Year & 3 Months
2	Metlife, USA	Insurance	Personal Insurance - Home & Auto	4 Months
3	QBE, Australia	Insurance	Personal Lines – Auto & Home	1 Year & 2 Months
4	Travelers, Canada	Insurance	Personal Insurance - Home	2 Years
5	United Parcel Service, USA	Insurance	Cargo Insurance	2 Years & 3 Months
6	Hartford, USA	Insurance	Personal Lines – Auto & Home	1 Year & 6 Months

Tasks Performed :

Mercury :

- ❖ Worked in **rate factor validation by generating the Xmls through WinSCP & SoapUI**.
- ❖ Co-ordinated with Client and Onsite teams in daily status calls and also with the PC & rating development teams for issues related to defects.

Metlife :

- ❖ **Managed a team of three members**, in performing daily smoke test, test design and execution for every sprint.

- ❖ Involved in weekly leads meet with the stakeholders on sprint planning and also on review meetings.
- ❖ Performed daily test activities, along with the team.

QBE :

- ❖ Worked on multiple post **production release changes in features like remediation and no claim bonus discounts.**
- ❖ Ensured to have the daily tasks of the team, completed on time.

Travelers :

- ❖ Worked with the **Business Analysts to gather requirements for performing Rating calculations** in guidewire policy center.
- ❖ Designed and executed rating test cases for feature integration testing and milestone testing.
- ❖ **Identified several defects on the rate algorithms** by performing manual testing on the rating workflow.
- ❖ Underwent walkthrough to Scrum master, Product Owner and Business Analysts to highlight the impact of test cases and defects identified.

United Parcel Service :

- ❖ Worked parallelly with legacy team on **executing migration of the legacy policies into guidewire through converted renewal transactions.**
- ❖ Performed complete UI validation of policy center to identify the flaws at the configuration level, for all the transactions.
- ❖ Coordinated with the development team and Business Analyst team and resolved the clarifications in requirements, during test design phase.
- ❖ Extensive executions were carried out in a split of 3 sprints each for 20 days for every bi-annual release, along with stabilization and regression testing carried out for 3 months.
- ❖ Also worked on executing **basic level transactions in billing center and claim center inorder to help the corresponding team.**

Hartford :

- ❖ **Identified maximum number of defects in an iteration** and was recognized by the project as best test performer.
- ❖ Performed test design and execution for forms and UI validations.
- ❖ Worked on multiple production release testing to ensure a defect free production environment.

Educational Qualification:

- **B.E Electronics & Communication, 2014**
Loyola Institute of Technology & Science, Kanyakumari, Anna University, 7.2 CGPA
- **HSC 2010**
Scott Christian Higher Secondary School, Nagercoil, State Board, 84%
- **SSLC 2008**
Ponjesly Matriculation Higher Secondary School, Nagercoil, Matriculation, 71%

Personal Details:

- Date of Birth : 27 November 1992
- Languages : Tamil, English, Hindi
- Hobbies : Working out, Gardening, Playing Guitar and singing
- Passport : W0827408, Valid up to 17/08/2032

References : Available upon request.