

**SREENIVAS 🕾 : +91- 9538434042**

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**PROFESSIONAL SUMMARY:**

* Having Total **5 Years** of experience in Salesforce.com CRM, **Configuration** (SFA), **Customization** (Apex Classes, Visual force, Triggers, Batch and Schedule Apex), **Integration** (Rest & Soap API) and **Lightning**.
* Experienced in Sales force **Administration** (SFA), Profiles, Roles, Users, Page Layouts, Org-Wide default Sharing rules, **Work Flows**, Approval Process, Reports/Graphs and Dashboards.
* Created new user Accounts and assigned Profiles as per their role in role hierarchy.
* Experienced in Duplicate Management (**Data.com**) and **Process Builder**, **Flows** to automate business process, migrating the Data through Data Loader, Import Wizard, Workbench.
* Worked on **Apex** Classes, **Visualforce** Pages, **Triggers**, Batch and Schedule Apex, **SOQL** and **SOSL**, Controller and Controller Extensions.
* Worked on Web Services **Soap API** Call-In and Call-Out for implementing in the application for access to data custom Apex classes for external user needs.
* Experienced in **Rest API** Call-In, Call-Out Generated custom Apex classes for external user and integrated with third party System.
* I worked with **Lightning** Apps, Component Frame Work, App-Builder, Helper Components, Lightning Data Services, Lightning Design System and Lightning Process Builder.
* Functional testing which incorporated with Unit Testing By classes, Triggers, Batch Classes and Web Services.
* Worked with deployments tools Sandbox to Production environments through **Change sets, Eclipse IDE** Force.com Plug-in environments, Version Controller **Git**, **Copado.**

**QUALIFICATION:**

* **Bachelor of Science in Computers** from Sri Venkateswara University, 2010.

**PROFESSIONAL EXPERIENCE:**

* Currently Working as a Sr.Software Engineer in **Genpact India Pvt., Ltd.,** **Bangalore**,

**From Sep’ 2017** to **Till Date**.

* Worked as a Software Engineer in **Fujitsu India Pvt., Ltd., Pune,**

**From Jan’ 2016** to **Aug’2017.**

**TECHNICAL SKILLS:**

SFDC Technologies **:** Apex Classes, Visual force, Triggers, Batch and Schedule Apex,

SOQL and SOSL, Reports, Dashboards, Workflows, Profiles, Roles, Users, Approval Process, Permission Set, Lightning, Duplicate Management, Process Builder, Security Controls.

Salesforce Tools **:** Force.com IDE, Data Loader,Copado.

Web Based Technologies **:** HTML, XML, CSS, JavaScript, JQuery, Ajax, JSON,

Web Services (Soap & Rest API).

Database           **:** Oracle 10g.

Languages **:** Core Java.

**CERTIFICATION:**

* Salesforce Developer Certified **Platform AppBuilder.**

* Salesforce Deployment & Release Management **Copado Certified Administrator & Developer**.

Project Name: PMIMS

**Nov’ 2018 – Till Date**

**Role: Salesforce Developer**

The Pharmacy Medic Informatics is a complete dispensing product orders from hundreds of manufacturers into pharmacy-specific deliveries for retail, that's designed to improve accuracy, enhance safety and efficiency. The system is available for retail, Pharmacy Management system deals with the maintenance of drugs and consumables in the pharmacy unit. In addition, Pharmacy Management system will be able to process drug prescription with ease. It maintains daily management of logistics, inventory and administrative activities using salesforce CRM. It enables bar coding on all dosage forms including injectable.

**Responsibilities:**

* Restricted Duplicate Values with **Duplicate Management** in **Data.com** Administration.
* **Rest API** Call-In, Call-Out Generated custom Apex classes for external user and integrated with third party System.
* External Application wants to call the **REST API** to create, read, update and delete Force.com records.
* Invoking apex class with **Process builder**.
* When the server processes the request, it sends a status code in the response. The status codes indicate whether the request was processed successfully or whether errors were encountered.
* Rest API contains the test method that specifies a **Mock Response** for testing web service callouts.
* Developing custom **visual force** pages and achieves the required functionality by writing **Apex classes** and also Apex **Triggers** if required and ensure to test in order to reach the code coverage.
* Wrote **SOQL** and **SOSL(**Apex Classes**)** statements within custom controllers, Triggers etc.,
* Developed several custom **Reports**, Custom Report Types to better assist managers and also report folders to provide report accessibility to Users.
* Lightning components to create multiple records by **Adding or Deleting** new rows on UI.
* When the user will **mouse over on the mask** column we will show the data and on the mouse out we will hide the data on table.

Project Name: HMS Medic

**Sep' 2017 - Oct' 2018**

**Role: Salesforce Developer**

The H.M.S is developed to decrease the work that is done manually at Hospital centers. It also provides tracking features like Audit Trails, Communication logs, Alerts and reports. The scheduler module provides the functionality to create and track appointments for the patients with doctors for consult, surgery, etc. Doctors could specify there preferred working hours and also the preferred procedures that the will do at those times. There is also facility to view unattended appointments. Hospital management System also includes the pharmacist where anyone can inquire about the drugs availability and the stock to be ordered as well as about its expiry date.

**Responsibilities:**

* Developed **Apex Classes**, Controller Classes and Used **Visualforce** in development mode to change the behavior and appearance of Visualforce components.
* Worked with functional leads to transform and develop new requirements into design, implementation. **Apex Triggers** for various functional needs in the application.
* Designed and developed **workflow rules**, validation rules and Approval process to approve drug quantities.
* Used **SOQL & SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Developed Test Classes for Apex Classes and Test Coverage for **Triggers**.
* Designed various Webpages in Visualforce for capturing various customer enquiries and Implemented logic for migrating cases to different queues based on the type of customer enquiry.
* Implemented **Batch Apex** and Schedule Apex.
* Created Custom Visualforce components and attributes to override the look and feel of standard Visualforce components.
* Created Visualforce pages which identified a region to be updated to enforce partial page refreshes and display the status of Ajax requests to display different values depending on whether it is in progress or completed.
* Worked on Web Services **Soap API** for implementing in the application for access to data custom Apex classes for external user needs and consuming the data from external system.

Project Name: Agrochemical & Seeds

**Jan’ 2016 - Aug’ 2017**

**Role: Salesforce Admin/Developer.**

The indigenous industry is coming up with effectively designed, safe and cost effective solutions. What it needs to do is ensure that the farmer get access to these solutions and understands how to use them. Overdosing will create problems in the food chain whereas under-dosing would only render the pest resistant to a perfectly good solution. What is needed is innovation supported by extensive farmer education.

**Responsibilities:**

* Created Objects, Relationships, **Record Types**, Page Layouts, **Custom Settings**, Validation Rules, Email Templates, Workflow Rules and Approval process.
* Creating Users, **Profiles**, Roles and **Sharing Settings**.
* Developed **Apex Classes**, Controller Classes and Used **Visualforce pages,** to fetch information from database to write SOQL and SOQL.
* I have Written **Apex Triggers** for various functional needs in the application.
* Defined Lookup and **master-detail** relationships on the objects and created junction objects to establish connectivity among objects.
* Responsible for all the activities related to configuring **Data Loader**, uploading data in CSV files into salesforce.com, checking for the correctness of the data.
* Created **Page layouts** to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Validate the fields to Validation Rules, **Workflow Rules**.
* Created new User Accounts and assigned Profiles as per their role in **role hierarchy**.
* Defined Org wide default to restrict access from users.
* Customized Page layouts for Standard/Custom objects and assigned Record Types.
* Implemented **Security and Sharing rules** at Object, Field and Record levels for different users in the organization.
* Created Tabular reports, Summary reports, Matrix reports, Pie charts and dashboards as per the requirements.

(**SREENIVAS)**