**Adeeba Mahmood**

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**CAREER OBJECTIVE:**

To seek challenging assignment and responsibility, with an opportunity for growth and career advancement as successful achievements.

**QUALIFICATION SUMMARY:**

Certified in Salesforce Platform Developer 1 and Platform Developer 2 certifications with total 4+ years of experience. Skilled in development, coding, and working in multicultural environments. Contributed effectively as Salesforce and Java developer, utilizing my skills to enhance user’s web experience and handling daily tasks effectively.

**TECHNICAL SKILLS:**

**Relevant Experience**:

* **Fiserv (November 2018 – Till date)**
* **Tata** **Consultancy** **Services** (**April** **2016 – October 2018**)
* **Kwench Global Technologies Private Limited** (**July** **2015 – April 2016**)
* **Salesforce:**
* **I have worked on Apex Triggers, SOQL, SOSL, Visual Force Pages, Validation Rules, Record types, Page Layouts, Email Templates, Workflow, Process Builder,Flow, Custom Objects, Salesforce Classic, Apex, Visual Force, Salesforce Lightning and Lightning Web Component.**
  + Designing of **Custom Objects, Custom Fields, Custom Page Layouts, Relationships, Look-ups**, dependent pick lists, and role-based page layouts, workflow alerts, validation rules, custom reports, custom tabs, record types, formula fields and email generation according to application requirements.
  + Created various **Profiles, Roles, and Page Layouts** and configured the permissions based on the organization hierarchy requirements.
  + Created **Workflow rules, Data Validation Rules** and defined related tasks, email alerts, and field updates.
  + Good experience of SOQL (Salesforce Object Query Language) and SOSL (Salesforce Object Search Language) with governor limits.
  + Extensive experience in Apex and Visualforce development.
  + Knowledge of Web services and Integration(REST)
  + Experience in developing Lightning Web Components
  + Implemented security access to the user profile by creating Object level security, field level security and record level security.
  + Experience working with Salesforce.com sandbox and production environments.
  + Implemented Apex before Insert, Before Update, After Insert and After Update **Triggers** to meet the Business Process.
  + Experience in Salesforce.com Development environment (VS Code).
  + Exposure to version control and continuous integration via bitbucket.
  + Experience in deployment from one org to another using Change set and Salesforce CLI(sfdx)
* **Java :**
* I have worked on **Java , Webservices** , **HTML, CSS, JavaScript, and jQuery, Postgres and Github.**
* Involved in implementation and delivery of code.
* Worked on gathering requirements from the client for application development.
* Responsible for client specific configuration changes.
* Interacting with the client and the onsite coordinator for issues and queries on the project.
* Worked on defects and change request during the UAT phase of the project till Go-Live.

**PROJECTS OVERVIEW:**

* **Fiserv India Pvt Ltd.**

1. **eCRM**

**Description:** eCRM is Fiserv’s Internal CRM managing and maintaining all the sales happening in Fiserv,having wide range of Fiserv Products.eCRM is also being integrated with other modules within organization.

1. **Quality Checker**

**Description:** This project aimed at developing small application in Lightning Web Component which check the mandatory fields to be filled on standard sobjects record page. It is made configurable for admins so that they can add the check on the selected fields based on their need.

* **Tata Consultancy Services**

**1. Global Customer Connect**

**Description:** An application built on Salesforce service cloud wherein agent log cases in application based on patients/consumer issues and queries.

**2. Global Customer Connect and Medical Information Platform Website Integration.**

**Description:** This project aimed at integrating Global Customer Connect application developed in Salesforce with Medical Information website developed in.Net so as to enable the MIP website users to directly fetch Case related information from GCC and thus eliminating the need of third party vendor/contractor that earlier fetched information from GCC application**.**

Besides above-mentioned skills, I have :

* Salesforce Platform Developer 1 Certification.
* Salesforce Platform Developer 2 Certification
* Good knowledge in Data structures and Algorithms.
* Experience in development in AGILE-SCRUM methodology.
* Strong coding and debugging skills.
* Exposure in manual testing and system integration testing.

**ACADEMIC SUMMARY:**

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| --- | --- | --- | --- |
| Education Year | Degree/Certificate | Institute | Percentage |
| 2011 – 2015 | B.Tech. (Hons.)(Computer Science) UPTU | JSS Academy Of Technical Education , Noida | 81% |
| 2010 | Class XII (ISC) | City Montessori School , Lucknow | 92% |
| 2008 | Class X (ICSE) | City Montessori School,Lucknow | 93% |

**PERSONAL INFORMATION:**

Current City: Noida

Social Network: https://www.linkedin.com/in/adeeba-mahmood-3040b660/