
SHEPHALI SHEKHAR

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Summary

I am an ambitious person who loves to explore wide variety of opportunities. I have enjoyed playing the roles of Product Consultant, Business Analyst and Quality Engineer.

In the past 5 years of my experience, I have stepped out of my comfort zone, carried a lot of tasks, projects and learned from everything around me.

I am a person with get-things-done, hard work and empathetic mindset. Looking forward to obtain a challenging and responsible position in a professionally managed organization where I can freely apply my thoughts and utilize my skills in contributing effectively to the success of organization.

Experience

SENIOR FUNCTIONAL CONSULTANT | 03/2019 to Current

HighRadius - Hyderabad, India

- Provided consistent support and guidance to team members, leading by example to maintain an excellent industry reputation.
- Maintained excellent team relationships by offering extra training, support and guidance to struggling employees.
- Developing and promoting governance models supporting the consistent engagement of cloud technologies aligned to institutional strategies and policies
- Collaborating with consulting and managed services partners to build and execute plans
- Managing executive Customer relationships and key business stakeholders
- Demonstrated ability to work effectively across internal and external organization and working with Intelligence Community customers and passionate for educating, training, designing, and building cloud solutions for a diverse and challenging set of Intelligence Community customers.

QUALITY ASSURANCE ENGINEER | 05/2016 to 03/2019

FactSet Research Systems Inc. - Hyderabad, India

- Monitored customer feedback and reviews to determine product improvements and defects.
- Demonstrated expertise in black box and grey box testing methodologies, experience with standard QA and development tools, and the ability to operate within short release cycles
- Creativity and initiative to improve product coverage and effectiveness and Solid understanding of QA tool development chains and environments
- Experience in manual testing and automation testing
- Demonstrated experience in measuring and reporting quality-related metrics to identify trends and proactively solve problems
- Ability to triage issues, react well to changes, work with teams and ability to multi-task on multiple products and projects

Skills

- Analytical-thinking
- Stakeholder relationship management and Project coordination
- Product troubleshooting
- Risk assessment and Compliance management
- Project management
- Team management
- Excellent interpersonal skills
- Strategic planning
- Process improvements

Education

GITAM University - Hyderabad | Bachelor of Technology : Information Technology

Information Technology, 2016

B Tech, Information Technology with 8.7 CGPA

Accomplishments

High Flyer Award of the Quarter (10/2019)

Product Consultant Applause Award - (01/2020)