

**Murphy Ravi Kiran K**  
**Scrum Master (CSM Certified)**  
**PMP and Prince 2 Certified**

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Location: [Hyderabad, India](#).

## PROFESSIONAL SUMMARY

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- **CSM** certified **Scrum Master** since 5 years with 12 years of overall IT Experience in Analysis, Design, and Development of various Software Projects.
- Extensive experience in software development methodologies including **Waterfall** and **Agile**. Strong background in **business requirements** and **analysis**.
- Well versed with **Mobile Application development** using **Kony IDE** frame work.
- Experience in wide range of tools that includes **JIRA**, **Confluence**, **SharePoint**, **HP QC** and **MS suite**.
- Good knowledge on Programming technologies like **Java**, **Java Script**, **xml**, **SQL** and **HTML**. Extensive experience in **system & integration analysis**, and **FDD**. Truly, self-motivated, hardworking and willingness to learn new things.
- Agile Mindset and experience of Scrum Master for various projects, responsible to facilitating **daily scrum**, **User Stories**, **Product backlog**, **Sprint Planning**, **Sprint Grooming**, **Sprint demo**, **retrospective meetings** and **SCRUM of SCRUM (SOS)**.
- Liaise between the **technical teams**, **clients**, **senior management** and **stakeholders** to layout the scope, technological challenges, impact and limitations.

## EMPLOYMENT HISTORY

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**Scrum Master,**  
**HCL Technologies. HYDERABAD, India.**

**Jun. 2017 – Present**

**Tech Lead & Scrum Master,**  
**Helius Computech Pvt Ltd. HYDERABAD, India.**

**Dec. 2014 – May. 2017**

**Lead – UI Team,**  
**Kony IT services. HYDERABAD, India.**

**Nov. 2013 – Dec. 2014**

**SSE – Module Lead,**  
**Kony Labs India Pvt Ltd. HYDERABAD, India.**

**Aug. 2010 – Sep. 2013**

**SSE – Module Lead,**  
**Satyam Computer Services Ltd. HYDERABAD, India.**

**Oct. 2007 – Dec. 2008**

**Developer,**  
**Envista Innovative Tech Services Pvt. Ltd. HYDERABAD, India.**

**Oct. 2006 – Apr. 2007**

## ACADEMIC EDUCATION

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**Master of Computer Applications**, Computers,  
Madurai Kamaraj University, Madurai, India.

**May. 2002**

**Bachelor of Science**, Mathematics, Physics, Chemistry,  
Andhra University, India.

**May. 1988**

## PROFESSIONAL CERTIFICATIONS

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**Certified Scrum Master - CSM**, Scrum,  
Scrumalliance.org.

**Aug. 2016**

**Project Management Professional – PMP**  
Project Management Institute (PMI)

**Jan. 2020**

**Prince 2**, Project Management,  
Axelos.

**Aug. 2019**

**Sun Certified Java Professional - SCJP**, Java Technology,  
Sun Micro Systems.

**Jun. 2008**

## SKILLS

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**Test / Defect Management Tools:**

HP QC, JIRA, IBM Rational QM.

**Database:**

Oracle, SQL Server, MySQL.

**Build Configuration Intgr Tool:**

Share Point, Subversion, and Tortoise.

**Development Technology:**

UI, HTML, Java, XML, Java Script, JSP, Servlets, JDBC-  
ODBC, Apache Tomcat.

**Middleware Integration:**

IBM WebSphere, Kony Middleware

**Dev Ops Tools:**

GIT Hub.

**Content collaboration Tool:**

Atlassian Confluence

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## PROJECTS SUMMARY

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**Project Name:** Conditional Discounts

**Role:** Scrum Master

**Client:** Dollar General – USA

**Technologies:** Java, Oracle, Jira and Confluence

**Organization:** HCL Technologies. Hyderabad.

**Duration:** 10/09/2020 – Till Date

Dollar general is America's neighborhood general store with more than 17,000 convenient, easy to shop stores in 46 states. These stores deliver everyday items including food, snacks, health and beauty aids along with high quality private brands. Dollar general has web based application with in which users check discounts and place orders. Now the app is migrating to new technologies along with some enhancements and CR's.

### **Responsibilities:**

- Streamline the sprint planning process by closely working with Product Owner @ offshore and provide necessary guidance to project team
- Identify process and estimation gaps and work with the technical architect @ offshore to address them

- Revisit the sprint plan for remaining sprint and optimize the sprints to ensure there are no shortfalls with respect to sprint scope and actual delivery
- Review and detail out the acceptance criteria for each story
- Help in developing and maintaining agile metrics, dashboards (velocity, burndown etc.) in JIRA to showcase agile ways of working and work progress to customer
- Facilitate Sprint **Retrospect Meeting** and update Retrospect Template in Confluence for each sprint.
- Drive the daily customer scrum meetings to provide concise update on project tasks and impediments, if any
- Participate and collaborate with customer in sprint planning meetings (every 2 weeks)
- Join all relevant customer meetings that take place after evening IST hrs.

**Project Name:** RHB -Loads3 Maintenance

**Role:** Scrum Master

**Client:** RHB - Malaysia

**Organization:** HCL Technologies. Hyderabad.

**Duration:** 16/05/2019 – 05/09/2020

RHB Bank Berhad was incorporated in Malaysia on 24 August. Now, the fourth largest fully integrated financial services group in Malaysia, The RHB Banking Group provides financial products and services through its main subsidiaries – RHB Bank Berhad, RHB Investment Bank Berhad, OSK Investment Bank Berhad, RHB Insurance Berhad and RHB Islamic Bank Berhad. HCL understands that RHB's objective is to deliver superior experience to customers by satisfying their financial needs. As part of RHB's digital channel transformation, we understand that RHB wants to build Digital channels (mobile application and internet (web)) which are interfaces through which the customer would interact with the bank. One of the key objectives of RHB is to enable the digital channels to offer the next generation features for the users (both customers and non-customers) beyond the day to day transactions

#### **Responsibilities:**

- Facilitating Sprint Planning, review, retrospective and Backlog Refinement sessions.
- Work with Product owner to prioritize and validate requirements.
- Facilitate daily stand-ups and scrum ceremonies for scrum teams.
- Help the team complete tasks successfully and on-time and resolved obstacles encountered by team members.
- Helping the team maintaining their task, stories burn down and reporting in Jira.
- Coordinate and participate in weekly estimation meetings to provide high-level estimates (Story Points) for backlog items.
- Support project team in requirements clarification and to highlight technical challenges in fulfilling them.
- Track, escalate and remove impediments.
- Managing and motivating team.

**Project Name:** US Foods

**Role:** Scrum Master

**Client:** US Foods - USA

**Organization:** HCL Technologies. Hyderabad.

**Duration:** 06/02/2019 – 15/05/2019

US Foods is one of America's leading food distributors servicing restaurants, the healthcare industry, and more. US Foods was the 10th largest private company in America until its IPO. The company used the name U.S. Foodservice until 1993. US Foods offers more than 350,000 national brand products and its own "exclusive brand" items, ranging from fresh meats and produce to prepackage and frozen foods. The company employs approximately 25,200 people in more than 60 locations nationwide.

#### **Contribution**

- Facilitating daily stand-ups and scrum ceremonies for scrum teams.
- Work with product owners to groom the backlog and plan sprints.
- Track, escalate and remove impediments.
- Shield the team from interruptions during the Sprint.
- Coordinated and participated in weekly estimation meetings to provide high-level estimates (Story Points) for backlog items.

- Maintain risks and issues, publish weekly and daily progress dashboards reports to senior management and project stakeholders.
- Enforces the scrum process and makes sure that daily stand-ups, sprint planning, reviews and retrospectives are executed for each Sprint in Release.
- Facilitate technical & functional walk-through of the requirements and design with product owner and technical architects

**Project Name: DBS Digital Mobile Banking (Indonesia Lantern)**

**Role:** Scrum Master

**Client:** DBS – Singapore (BFSI domain)

**Organization:** HCL Technologies. Hyderabad.

**Duration:** 01/06/2017 – 04/02/2019

Development Bank of Singapore (DBS), one of the leading banks in Singapore has an IT Software wing that developed DBS Digital Mobile Banking Application. It provides an insight of the mobile banking services for DBS. The whole project was built on Java platform along with Kony 7.3 mobile platform software. The DBS services are integrated with the Kony platform using Web services and JAVA services.

**Contribution**

- Facilitating daily stand-ups and scrum ceremonies for scrum teams.
- Work with product owners to groom the backlog and plan sprints.
- Encouraging collaboration between the scrum teams and product owners for requirement analysis and study.
- Track, escalate and remove impediments. Report at daily Scrum of Scrum meetings.
- Work with component teams to resolve issues.
- To track project scope & deliverables, and provide extra support to team where needed.
- Maintain risks and issues, publish weekly and daily progress dashboards reports to senior management and project stakeholders at regular steering groups.
- Encourage collaboration between the Scrum team and product owner.
- Managing and motivating team.

**Project Name: DBS Digital Mobile Banking (India and Indonesia)**

**Role:** Tech Lead & Scrum Master

**Client:** DBS – Singapore (BFSI domain)

**Organization:** Helius Computech Pvt Ltd., Hyderabad.

**Duration:** 12/2014 – 05/2017

Development Bank of Singapore (DBS), one of the leading banks in Singapore has an IT Software wing that developed DBS Digital Mobile Banking Application for India and Indonesia. It provides an insight of the mobile banking services for DBS. The whole project was built on Java platform along with Kony 7.3 mobile platform software. The DBS services are integrated with the Kony platform using Web services and JAVA services.

**Contribution**

- Worked with Product owner to prioritize and validate requirements.
- Coordinated the work efforts of 15 person team for Digibank project.
- Helped team complete tasks successfully and on-time and resolved obstacles encountered by team members.
- Coordinated and participated in weekly estimation meetings to provide high-level estimates (Story Points) for backlog items.
- Support technical team for development of Design document based on FSD
- Support testing team for development of Test Case document based on FSD
- Project development and execution tracking using Jira.
- Support project team in requirements clarification and to highlight technical challenges in fulfilling them.
- Communicates project status, progress on deliverables and risks/issues to stakeholders and leadership in a timely manner.