**SACHIN SETTY**

**Salesforce Lightning Developer**

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**Professional Summary:**

* Over 7+ years of professional IT experience, with **6+ Years** as Salesforce Developer/Admin using Force.com, Visual Force, and APEX and more than **2+ Years of Lightning experience.**
* Extensive experience in **Apex Development, Visualforce pages, Classes, Controllers, Triggers, Web services API**, **Components, Custom Objects, Scheduler** and **Batch Processes Wrapper classes** and **Dynamic apex Design Patterns**.
* Worked on Vlocity, for 360-degree customer views, customer history feed, and complete policy information in simple, card-based formats, driving new business and renewals, and tracking producer credentials. Good experience with **Inbound and Outbound Integration** of salesforce and on premises (legacy) systems using REST, SOAP Web Services, and **Third-party tools** such as Informatica, Dell Boomi and Cast Iron.
* Built components using **LWC** framework which involves **event handling** and **pub sub models**.
* Implementation of Salesforce **Health CRM clouds** including **Field Service Lightning**, **Sales, Service** Cloud.
* Expertise in working with **REST, Bulk & SOAP/WSDL** Web services for integrating with third party tools.
* Designed various Custom **Objects**, Custom **Fields**, Role Based Page Layouts, Custom **Tabs**, **Sales**, **Services** and **Custom** **Reports** as per the client requirements.
* **Cloudcraze** development and Salesforce backend development + APEX & Visualforce.
* Implemented various advanced fields like **Picklist**, **Custom Formula Fields, Field Dependencies, Validation Rules**, for automated alerts, field updates, entity relationships and Email generation according to application requirements.
* Good Experience in developing **Custom Page Layouts, workflows**, and **Approval processes**.
* In **Aura** used **Apex Class** as attribute type to pass data in specific format.
* Used **Metadata API** to retrieve, deploy, create, update, or delete customization information, such as custom object definitions and page layouts, for your organization.
* Experience using **Visualforce** in Lightning experience, **security authentication, digital signature**.
* Proficient in creating the **Lightning Component Tabs** and **Visual Force Tabs.**
* Experience integrating Salesforce.com with **enterprise-level applications** though all available integration channels as well as **Salesforce-to-Salesforce integration**.
* **Created sites, Visualforce pages** with UI like application portal and gave access to internal and external users.
* Experience in **migrating** from Salesforce classic to Lightning by analyzing existing Visualforce components and converting them to Lightning components using Lightning app builder, SLDS styles and Aura framework.
* Good knowledge on **Set up field service features** according to client unique business needs. This includes installing the Field Service Lightning **managed package** and **Field Service Lightning mobile app**.
* Delivering service everywhere through Field service lightening, **omni Routing**, **Social Customer Service**.
* Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Deployed customizations from sandbox to production environment by **Eclipse IDE** and **Change Set**.
* Experience in implementing Enterprise applications using **Java/J2EE, JSP, Servlets, JDBC, Web Services, JavaScript, HTML, XML and WSDL.**
* Working knowledge in querying Salesforce database using **SOQL & SOSL** queries using Force.com Explorer at the same using Workbench to **fetch** **data** using **SOQL** queries.
* Expertise in writing **SQL, PL/SQL triggers, procedures** and functions with **Oracle, MS SQL Server**.
* Strong knowledge and working experience with software Development Life Cycle Methodologies Agile, Scrum, Waterfall, RAD, POC and demos.

**Technical Skills Profile:**

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| --- | --- |
| Salesforce Technologies | Apex Class & Apex Web Service, Apex Language, Apex Scheduler, Apex Trigger, Batch Apex, S-Control and Visual Force (Page, Component & Controllers). |
|  Custom Integration | AppExchange Package & Custom Application, Approvals & Workflow, Custom Objects Custom Settings, Custom Labels and Tabs, Dashboards, Email Services, Outbound Messages, Field Updates, Reports, Role Hierarchy, Security Controls. |
| Force.Com Tools  | Force.Com API Tools (Data Loader), Force.Com Explorer, Force.Com Excel Connector, Force.Com IDE, Force.Com Migration Tool.  |
| Web Technologies | HTML, DHTML, HTML-5, CSS, java script, Aura |
| Web Services  | SOAP, WSDL, XML, REST |
| Operating Systems | Unix, Windows-xp/Vista/7 /2000/2003  |
| Databases | Oracle, MS Access, Microsoft SQL Server, SQL & PL/SQL  |
| Programming Languages | Apex, C, C++, C#, SQL, SOQL, SOSL, Java |
| Methodologies | Agile Scrum, Iterative, SDLC Methodology Waterfall |

**EDUCATION:**

Bachelor of Engineering from SRM University, Chennai.

**CERTIFICATIONS:**

* **Certified Salesforce Administrator (201)**
* **Certified Salesforce Developer 1 (401)**
* **Certified Salesforce Service Cloud Consultant**
* **Certified Salesforce Community Cloud Consultant**

**Professional Experience:**

**Client: Mckesson - Irving, TX. Aug 2019 – Till Date**

**Role: Salesforce Lightning Developer.**

**Responsibilities:**

* I was Involved in developing Salesforce Lightning applications using **Lightning Components, Controllers and Events** and **used custom CSS** in the components.
* Migration of Existing Lightning Components to Lightning Web Components to decrease the performance issues caused by Lightning/Aura Components.
* Built components using **LWC** framework and have good understanding of visual studio code and cli.
* Implemented Salesforce **Lightning Web Component**s for small set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements.
* Created **Lightning web components** and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.
* Deep Understanding and hands-on experience in **Vlocity OmniScript, Vlocity DataRaptor, Vlocity Cards** and **Templates, Vlocity Actions development**.
* Implemented Vlocity cards and reusable templates with comprising SLDS styling.
* Experience **Integrating cloudcraze** and Salesforce.
* Understanding on how to Create **service resources** and **service crews** that represent your field service technicians in Field Service Lightening app and add details about their skills, service territories, and availability.
* Track the location and status of your **product inventory, warehouses, service vehicles, and customer sites** with Field Service Lightning.
* Developed **Lightning Component Framework** and built Lightning component using **Aura framework**.
* Knowledge on **Salesforce Lightning Process Builder, Lightning UI/UX, app builder** and creating Visual Workflows, Salesforce Support, communities, and Chatter groups**.**
* Part of a team which is responsible to **implement, develop, customize, test, deploy** and **integrate** the salesforce Sales cloud, Service cloud applications by ensuring it meets business needs.
* Followed **Agile Methodology**, created user stories based on the product backlogs items and added to different sprint cycles depending on the severity by utilizing **JIRA** tool.
* Developed a tool by creating the lighting component pages by utilizing, Aura Framework and Lightning Bundles such as **Component, Controller, Helper, Style, Design, Renderer** and **SVG File** to validate claims of providers.
* Worked on Page Layouts, Record types, Lightning Experience Record Pages, Validation rules, Workflow rules and Process Builder to accomplish business automation.
* **Integrated** with Enterprise Patient System using Rest API and MuleSoft to retrieve client’s information, Developed Batch jobs to feed and Maintain the Enterprise Patient System.
* Part of a team, responsible to **Migrate** existing applications, visual force pages, and users from Salesforce Classic Org to Lightning Experience, to utilize all the features of salesforce.
* Controlled the different **versions** of the application by creating sandboxes like **Developer, Developer Pro, Partial copy** and **Full.** And utilized **Change Sets, Force.com IDE, AutoRabbit, ANT migration tool** and **Packages** to deploy the configuration, meta-data from sandboxes to Production Org.
* Worked closely with the **QA team** along with BA, to develop **test plans, scenarios & cases**, to implement **process automation**, and to gather the insights from the performed tests and enhance the development process.
* For Code Repository, Version Control utilized **Bit Bucket, JIRA** and Collaborated with the team through, **Outlook, Slack and GoToMeeting.**
* Manage users, Public Groups, Profiles, and Roles within the Salesforce CRM; this involved designating access to the applicable user within the user hierarchy. Used JavaScript to perform validations and catch the events on client’s browser.

**Environment**: Saleforce.com platform, Apex Language, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.

**Client: Lennar - Sunrise, FL. Jan 2018 - Aug 2019**

**Role: Salesforce Lightning Developer.**

**Responsibilities:**

* Involved in various activities of the project, like development meeting, requirement gathering, and analyzing requirements, documenting the functional and nonfunctional requirements.
* Coordinated and transferred knowledge to the offshore team. Designed and implemented custom **Vlocity Omniscript** pages for customer information.
* Was assigned to lead task force (executives, leaders, developers, business contacts) to work with Vlocity to troubleshoot DataRaptor performance issues preventing upscaling our data operations.
* Designed, developed, and deployed the **Custom Apps, Custom objects, Custom Fields, Custom buttons, Page layouts, Custom tabs, Components, Visual Force Pages, Apex classes** to suit to the needs of the application.
* Worked in **Agile methodology**, attended daily scrum meetings, weekly grooming meetings and sprint review meetings.
* Implemented Salesforce **Lightning Web Components** for small set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements.
* Developed **web apps** for desktop using Salesforce Lightning Component UI framework.
* Created **Lightning web components** and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.
* Implemented **Quote-to-Cash** solution using **APTTUS CPQ**. Good understanding of the Apttus CPQ.
* Involved in CPQ (Configure, Price& Quote) design and mapped to the Salesforce custom objects and involved in **Apttus Advanced Workflow Approvals**
* Developed **Apex Classes, Controller Classes and Apex Triggers** for various functional needs in the application.
* Used **field level security** along with **page layouts** in Lightning to manage access to certain fields.
* Implemented Salesforce web services like **SOAP** and **REST** **API**, **Java, XML**.
* Performed **Data Migration** from home grown legacy system to salesforce CRM using Data loader.
* Automated 80% of our manual processes using declarative tools like **workflows, process builder, Flows, Approval processes and formula fields** thus reducing significant manual effort across all our internal teams.
* **Manage page layouts, fields**, and system interface/capabilities, Lightning Component.
* **Implemented Sales cloud** and incorporated the enhanced features as required to streamline the business process.
* Strong Experience in **Salesforce Lightning components design** & **designing compact layouts using Apex triggers**, **Page layouts, Visual force pages, workflows** for Mobile platform.
* Created Lightning Components using **Controllers, Helper Methods, AngularJS, CSS** and **Bootstrap**.
* Created **Apex methods** for the lightning controller and **helper methods** to perform DML operations on the case records.
* **Integrating Marketing Cloud** with sales and service cloud using the **API functionality** and making the Synchronization happening for every 15 minutes.

**Environment**: Saleforce.com platform, Apex Language, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.

**Client: Robert Half - SanRamon, CA.** **Dec 2016 – Jan 2018**

**Role: Salesforce Developer**.

**Responsibilities:**

* Requirements gathering and doing configuration and customization according to business requirement.
* I was involved in estimation and analysis for **migration from classic to lightening**.
* Created custom objects and custom fields in **Lightning experience**
* Involved in creating a **component** for **custom buttons** which are not supported in lightning.
* Created **Email Templates** and **Mail Merge Templates** and was involved in doing the mail merge for different standard and custom objects in lightning experience.
* I was Involved in developing Salesforce Lightning applications using **Lightning Components, Controllers and Events** and **used custom CSS** in the components.
* Knowledge on **Salesforce Lightning Process Builder, Lightning UI/UX, app builder** and creating Visual Workflows, Salesforce Support, communities, and Chatter groups.
* Maintenance of **installed** **Managed Packages** in Lightning using Apex
* Worked on preparing **Technical Design Document**.
* Created **Apex Classes, Batch Classes** and **Schedule class** according to the business requirement, helper classes to support **Apex Triggers**.
* Writing Experience in **Implementation, Support of Salesforce CRM,** and **Salesforce SFA applications** based on Apex Language and leveraging Force.com Platform.
* Created **Visual flow** for achieving the user triggered actions for displaying customer information on the screens.
* Worked on **Process builder** for automating the actions such as creating and updating the custom object records.
* Wrote **SOQL and SOSL** queries within custom controllers, extensions and triggers.
* Using **Metadata API** to **retrieve, deploy, create, update or delete** customization information, such as custom object definitions and page layouts, for your organization.
* Responsible for weekly and monthly **data export, updates, and backup** for the organization.
* Used **Apex data loader, import wizard** to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.
* Involved in **Salesforce.com Application support activities** and **customizing the apps** to match the functional needs of the organization.
* Performed other administrative tasks such as **managing Accounts, Contacts and Cases, setting workflows** and **approval process** for approving new accounts and other business process.

**Environment**: Saleforce.com platform, Apex Language, Visual Force Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in, SOQL, SOSL.

**Client: Exeter Finance - Irving, TX Sep 2015 – Dec 2016**

**Role: Salesforce Developer.**

**Responsibilities:**

* Implemented **Agile Methodologies** in developing **Software Development Life Cycle**.
* Develop **reporting and dashboards** to communicate **campaign** and **marketing** effectiveness.
* Research, evaluate, implement, and present statistical methods to provide actionable insights across CRM and other platforms as necessary.
* Created **Objects, Page Layout, Record Types, Relationships, Validation Rules, Workflows** and **Approval Process**.
* Working with Administration activities like **Users, Profiles, Permission Set Role, OWD settings** and **Sharing Rules, Designed** and **Developed Service Cloud** and **Integration**.
* Created **Workflows** for automated **Lead Routing, Lead Escalation, Alerts** and **Custom Coaching Plans** and implemented **Email-to-Case, Web-to-Case** for automation of the case creation.
* Using **Data Loader** and **Import Wizard** for Data Export, Updates and Backup for the organization.
* Worked with various **Salesforce.com objects** Lead, Account, Contact, Opportunity, Campaign, Cases**,** Solutions Standard Objects and Custom Objects.
* Created **Public Groups, Queues, Permission Sets, Profiles, Users and Security Settings** based on role hierarchy.
* Implemented **Salesforce Service Cloud** and **Opportunity Management** (Case Management, Entitlement Management, Product and Price book, High Volume Customer Portal, Partner Portal, Visual Force Sites) for business support and technical support for its channel customers.
* Architect solutions for the **data analytics** and **Einstein** platforms, both discovery and wave and provide direction for both the **business** and **technical teams** to develop a solution.
* Developed **Complex Apex Batch Jobs** for updating the accounts daily basis and monthly basis. Used custom settings wherever possible to avoid SOQL queries.
* Migrating **Metadata** from **one sandbox to another sandbox** using **Force.com IDE Tool**.
* Used **Web Services** like **SOAP API** and **Rest API** to integrate with external systems.
* Performed **Unit, Integration, Regression and User Acceptance Testing**.

**Client: CGI - Dallas, TX . Nov 2014 - Sep 2015**

**Role: Salesforce Developer**

**Responsibilities:**

* Interacted with the business unit for gathering the Salesforce.com CRM implementation requirements.
* Created **Custom objects, custom fields, Picklist, Role-based page layouts, Workflows, Validation Rules, Approval Processes, custom Tabs, custom reports, report folders, report extractions to various formats, Dashboards** according to application requirements.
* Automated the process of **creating Leads** directly from Web and **Auto-Response** rules.
* Developed Formulas, **Validation rules** to maintain the quality of the data.
* Created **Many-to-Many relationships** and created Junction objects to implement Roll-up Summary fields to aggregate data from child records on the parent.
* Created **Dashboards** using **customized Dashboard components.**
* Worked with various **Salesforce.com** objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.
* Developed **Apex Classes**, **Controller Classes, Triggers and Visualforce** Pages for various functional needs in the application.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Developed **Custom Objects**, **Custom Reports** and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Maintained user **roles, security, profiles, and workflow rules** wherever necessary.
* Interacted with the **Salesforce.com** premium tech support team on a regular basis.

**Client: Cognizant, TX. Oct 2012 - Nov 2014**

**Role: Java Developer.**

* Develop the scripts used to convert **ASP to ASP.NET** modules.
* The data access layer was designed on the middle tier, which would connect to various databases for various groups. Object oriented technologywas extensively used for developing re-usable frameworks for Data access layer and Standard EXE framework using **C#.**
* Developed Use case diagrams, Object diagrams, Class diagrams, and Sequence diagrams using UML.
* Extensively designed and developed web pages using **JSP, HTML5, JavaScript, AngularJS and CSS** in the front end.
* Used Web services (SOAP) for transmission of large blocks of XML data over HTTP.
* Developed Restful Web services for transmission of data in JSON format.
* Developed ANT scripts for automating build process
* Used Spring Model View Controller (MVC) 2 architecture. Used JSPs in front-end, Used XSL/XSLT for transforming common XML format into internal XML format.
* Used Log4J API for logging and debugging.
* Used JIRA as bug tracking tool.
* Implemented the Web Services with WSDL, UDDI, and SOAP from the scratch by using Apache Axis.
* Deployed the application on WebSphere server.
* Debugged the code using Java debugger and Eclipse and used exception, condition and other break points.