A dynamic professional with more than 3.7 years of experience played as Salesforce Administrator & Developer role using Salesforce.com. Developed salesforce solutions using out of the box features and custom components with Flow, Process builder, Apex, Triggers, Aura Components etc.

Manikanta Mullaguru

Salesforce Administrator & Developer

Work History

2021-02 - Current

SFDC Developer & Admin

Smile Direct Club

- Worked with tech leads and business to discuss object structure and security structure(Sharing rules, profiles, permission set, etc.) in order to implement business requirements and create standard flow of project.
- Automated tedious business process like sending emails, status updates, fields updates using Flows, Process builder, work flows and Approval process.
- Involved in building Triggers, Apex class and setting up data model as per the business need.
- Worked as enhancement team member, performed data modeling activities, and fixes.
- Involved in Development activities using service cloud for health care industry.
- Performing sanity testing after deployment into live ensuring the functionality is working.
- Involved in Report extractions to various formats, and created the Dashboards as per the requirements.

2019-01 - 2021-02

Salesforce Administrator

Imperial Tabaco

- Created Users, Roles, Public Groups and implemented role hierarchies, sharing rules and record level permissions to manage sharing access among different users.
- Involved in deployment activities and maintained sandbox's for every release.
- Involved in code reviews and functionality discussions with team leads & Architects.
- Involved in building security model, reports and dashboards, Process builders, approval process.
- Uploaded data using Data Loader & Salesforce

Contact

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Skills

Salesforce configurtion, Triggers, Apex Class, SOQL, SOSL, Data Loader, Salesforce Inspector, Flow, Lightning Aura.

Change set, Flosum, Jira, Service Now.

Languages

- English, Hindi, Telugu

Inspector and suggested easier way for customer to load the data by themselves through interfaces.

- As a best practice ensured a round of sanity testing is performed before and after release to provide best service to customer.

Education

2014-08 - 2018-05

Bachelor of Technology: Electronics and Instrumentation Engineering

Sree Vidayanikethan Engineering College

Certifications

- Salesforce Administrator

- Salesforce Platform Developer 1

- Salesforce Service Cloud

Accomplishments

- Received Hats off Award in September 2020
- Have received Partnership Gracias Award in August 2021

Interests

Cricket, Watching Movies