



## SHYAM PRASAD GARIGAE

Leveraging over 16 years of expertise

Proven track record of executing and ramping-up projects by implementing Agile best practice guidelines

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### Profile Summary

- **Experience in Agile implementation Team coaching & Enterprise Agile Coaching** and strong in different methodology like Kanban, Scrum
- **Skilled in implementing Scrum Methodology and coordinated all Scrum Ceremonies** including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
- **Mapped requirements of clients, senior management, vendors / consultants & other stakeholders** for ensuring effective translation of business needs into technology requirements and managed iterative application development projects
- **Manage projects successfully** with various design team disciplines and work streams
- **Creates and maintains project documentation** such as estimates, project plans, proposals, statements of work, status reports (internal and external), change requests, functional specifications, etc
- **Project Management Standards:** Manage organizational demand/capacity view and resource assignments. Manage and escalate risks/issues/decisions/change requests. Ensure process compliance and delivery excellence across multiple projects within a program
- **Work closely with key business leaders** to understand **change management** implications across multiple business units
- **Impressive success in facilitating projects** and guiding cross-functional teams for execution of the Scrum framework
- **Rich experience in acting as a leader to the team, facilitating planning and prompting team learning** in the form of reviews & retrospectives
- **Skilled in tracking & reporting day-to-day activities** as well as removing roadblocks & impediments
- **Partnered with the IT Leadership team & streamlined process** by assessing Scrum Maturity of team and bring team to higher levels of maturity at sustainable pace
- **Leveraged technology architecture, directed technology planning to transform the legacy system** and increase asset value of the company as well as secure further investment for growth



### Soft Skills



### Notable Accomplishments

- Played a key role in driving the organization-wide agile transformation strategy and roll-out plans and Trained around 100 people on Agile methodology and Gained recognition as a Best Scrum Master & Agile Coach
- Steered efforts in providing training to the Teams and Stakeholders on Agile and Scaled Agile transformation and assisted Clients with transitioning from Waterfall to Agile
- **Recognized for Best Performance as Project Lead in 2013**
- **Adjudicated as Best Project Lead in 2014**



### Core Competencies

Strategic Planning  
Daily Scrum, Sprint Planning, Sprint Demo and Retrospective Meetings  
Project Management  
Agile Techniques (User Stories, CI, CD & CT, TDD, XP using Agile Games)  
SLDC/STLC  
Stakeholder Engagement (Client/Business)  
Technical Management  
Liaison and Coordination  
Training and Development  
Team Development & Management  
Client Relationship Management



### Education

MCA from Jesus PG College, Hyderabad, Osmania University in 2004  
B.Com. with Computers from Sree Ramachandra College of Arts & Science, Hyderabad, Osmania University in 2001

### Certifications

- **Certified Scrum Master**
- **Agile SAFe Certified**
- **Certified Agile Coach**
- **Enterprise Agile Transitions & Change management**
- **Leading With Agility.**



### IT Skills

Languages: SQL, PLSQL

Operating Systems: Windows 2000, Windows NT, Windows XP, Windows 7 & 8, Linux (Red Hat and Fedora 9)

Tools: Agility, Jira, Version One, MS TFS, QTP9.2, Quality Centre (QC) 10, ALM 11.5, Bugzilla, Test Link, TIBCO and Microsoft Test Manager 2010

## Work Experience

Apr'19 – July'20 with Abu Dhabi Islamic Bank, Abu Dhabi as Scrum Master



Oct'15-Mar'19 with Bank of America, Hyderabad as Scrum Master



May'10-Oct 15 with TATA Consultancy Services, Hyderabad as Scrum Master or Project Management



May'07-Apr'10 with Hydus Technologies (India) Pvt. Ltd., Hyderabad as Sr. Software Engineer



Dec'05-Apr'07 with Soft Path Systems Pvt. Ltd., Hyderabad as Software Engineer



Apr'04-Nov'05 with Zander Technologies Pvt. Ltd., Hyderabad as Software Engineer



### Role:

- ▶ Conducting Scrum ceremonies- sprint planning, retrospectives, daily stand up meetings and backlog grooming
- ▶ Interacting with users for requirement gathering; helping PO to preparing Epics & Stories
- ▶ Identifying and implementing process improvements, onboarding, reporting improvements and training as required within and across Scrum teams
- ▶ Facilitating Scrum events, promoting Agile life cycle practices leading to Scrum team success in delivering valuable product
- ▶ Designing and delivering transformational agile training for engineering managers, product managers, development teams, and executives
- ▶ Tracking Team Velocity for Teams after each sprints and plan to increase it each quarter using Graphs like CFD (Cumulative Frequency Diagram)
- ▶ Evaluating team metrics and make recommendations to teams and management for improvements
- ▶ Publicizing the team's progress and successes to make sure they are highly visible to product owner / stakeholders
- ▶ Preparing Release plan and Release Notes for product Deliverables
- ▶ Performing Installation Test, System Test, Performance Test; facilitating QA Test Plan reviews meetings to be attended by members of Product, Development and Senior Management
- ▶ Analyzing Business Requirement Document (BRD) and High-Level Design (HLD) & Low-Level Design (LLD) technical design documents; preparing the Metric Benchmarking Reports, Historical Data Reports and Review Reports Using IPMS Tool
- ▶ Imparting training's on Agile (Scrum) process, QTP, QC, SQL and Manual Testing to TCS associates
- ▶ Configuring & manually testing software applications for developing test plans and test cases
- ▶ Working with business analysis function to ensure QA testing requirements are appropriately identified and included in requirement; conducting PSR Testing (Performance, Scalability, Reliability), Baseline Testing and Load Testing
- ▶ Administering the new issues logged in SharePoint by different UAT users and assigned the issues to the respective engineering team for resolution
- ▶ Participating in meetings to submit proposal for new projects
- ▶ Developing detailed budgets & project baselines, monitoring and controlling projects with respect to cost, resource deployment, time overruns and quality compliance to ensure satisfactory execution of projects
- ▶ Mapping business requirements for process enhancements/ developments/ implementations
- ▶ Examining customer requirements and developing strategic plans for business growth for client as well as collaborating with the clients to sustain the business relationships with the clients

## Personal Details

**Date of Birth:** 10th January 1979

**Languages Known:** English and Hindi

**Address:** Flat # A-064, Liwa Centre Hamdan Street, Abu Dhabi, UAE

**Please refer to the annexure for project details:**

## Projects

<b>Research Technology:</b>	GenM
<b>Client:</b>	ADIB
<b>Period:</b>	Jan 2020 till Date
<b>Role:</b>	Scrum Master
<b>Description:</b>	ADIB started its digital transformation in 2018, where in PF was the first product for the back to go into digitisation with Scrum framework, now product is in the post production stage and team is accomplishing the enhancements.
<b>Research Technology:</b>	BPM
<b>Client:</b>	ADIB
<b>Period:</b>	Sep 2019 Till Date
<b>Role:</b>	Scrum Master / Agile Coach.
<b>Description:</b>	The application is the staring phase and it is used for Internal upgrading from Smart connect to IBM BPM process, which helps the bank to eliminate the wastage of time in manual process.
<b>Research Technology:</b>	Personal Finance (PF)
<b>Client:</b>	ADIB
<b>Period:</b>	May 2019 till Jan 2020
<b>Role:</b>	Scrum Master
<b>Description:</b>	ADIB started its digital transformation in 2018, where in PF was the first product for the back to go into digitisation with Scrum framework, now product is in the post production stage and team is accomplishing the enhancements.
<b>Research Technology:</b>	Know Your Customer (KYC)
<b>Client:</b>	ADIB
<b>Period:</b>	May 2019 till Jan 2020
<b>Role:</b>	Scrum Master.
<b>Description:</b>	ADIB started its digital transformation in 2018, where in KYC was the first product for the back to go into digitisation with Scrum framework, now product is in the post production stage and team is accomplishing the enhancements.
<b>Research Technology:</b>	RAP (IFRS9)
<b>Client:</b>	Bank of America
<b>Period:</b>	Nov 2016 Till Date
<b>Role:</b>	Scrum Master / Agile Coach.
<b>Description:</b>	The application is the staring phase and it is used for International Financial Reporting Standard (IFRS) promulgated by the International Accounting Standards Board (IASB). It addresses the accounting for financial instruments and provide the risk of the loans in a granular level.
<b>Research Technology:</b>	Wholesale Loss Forecast WLF
<b>Client:</b>	Bank of America
<b>Period:</b>	Nov 2015 – Till Date
<b>Role:</b>	Scrum Master / Agile Coach.
<b>Description:</b>	The application use for CCAR submission support for the risk raking of the bank. With this application bank will do the stress testing and find the out the risk of bank loans.
<b>Research Technology:</b>	Pex- Tec Updates
<b>Client:</b>	Vanguard (offshore Hyderabad)
<b>Period:</b>	July 2015 – Oct 2015
<b>Role:</b>	Scrum Master / Project Manager
<b>Description:</b>	The application use vanguard system architecture which of 3 layered. The Mid – Tier essentially covers

the business process and in addition serves as the gateway into data layer to allow the business logic layers to access and maintain business data.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Application Maintenance System

Western Union (offshore Hyderabad)

June 2014 – June 2015

Scrum Master / Project Manager

Western Union has chosen Team TATA as outsourcing partner to execute Application Development & Maintenance activities for its Technology department. Quality Assurance Services is integral part of any Application Development & Maintenance. Where Western Union has approximately 12 portfolios which includes 44 different applications.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

CTMT

Bank of America (offshore Hyderabad)

Nov'12 – Jan'14

Project Lead

The purpose of developing this suite of applications was to migrate the increasing amounts of data to an environment independent of the front-end applications (Interact, Lean) and to also make it accessible to a broader range of bank delivery systems via interface and batch load. With 12 Applications Tested in CTMT.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Life @ Microsoft UK

Microsoft Corporation (offshore Hyderabad)

Jul'12 – Nov'12

Team Lead

Life@Microsoft UK is a Content management application for UK IT and RE&F which allows for an immersive Windows 8 and Windows Phone metro user experience. The Windows phone 7 applications will host the same content as the Windows 8 application and integrate Microsoft tag reader to report/get status of issues or information on assets.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Microsoft - Services UAT Management for FieldIT

Microsoft Corporation (offshore Hyderabad)

Aug'11 – Jun'12

UAT APGCJ & EMEA Regional Lead

The Services UAT Management Process has evolved over the past three years and is now standard practice for conducting global UAT in both the Enterprise Services and Customer Services & Support space. As part of this initiative the UAT Management team will be involved in monitoring all scope items being tested, running daily IT and Business triage's, reporting Priority1 issues to the Engineering team and getting those resolved on high priority, sending daily status reports to the users, tracking the survey completion by users once testing is completed.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Project Lotus

Microsoft Corporation (offshore Hyderabad)

Feb'11 – Aug'11

Test Lead

Project Focus is a way of presenting business information within Field IT. Widgets containing connections to files and databases located anywhere will transform data into information and presents it in a unified way. Project Focus is the aggregator and

the delivery mechanism of the information people from different teams generate separately. This is mainly used for business leader and field its leader to take business decision by taking data from diff data sources and displaying the information in form of widgets. It was a Silverlight Out of Browser Application and Telerik controls were extensively used.

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Head Trax

Microsoft Corporation (offshore Hyderabad)

Aug'10 – Jan'11

Team Member

HeadTrax is the application used to transact on position and person data in Microsoft, including creating new positions and requisitions. The transactions are submitted as HeadTrax requests that get sent to the appropriate interfacing system. This tool contains employee personal information such as information that permits an individual to be identified or contacted (such as name, postal address, e-mail address, phone number, financial information or account numbers, or any government issued ID numbers) or pertains to an employee's salary, stock grants, benefits, performance reviews, and other information contained in an employee's personnel file and/or job application

**Research Technology:**

**Client:**

**Period:**

**Role:**

**Description:**

Unilever IBP

Microsoft Corporation (offshore Hyderabad)

May'10 – Jul'10

Team Member

This POC is to give an understanding of the overall health of a marketing campaign that is currently in progress in their organization. It may be based on region and category. Business users create different artefacts as they work within each phase of the IBP process. The different workflow phases or steps of this process are document workspace sites that are created during a provisioning process.

**Research Technology:**

**Client:**

**Period:**

**Role:**

HPM, HIS, CPR, ICC, HEB & SESS

HEB & Hydus Inc, USA (offshore Hyderabad)

May'07 – Apr'10

Team Member

**Research Technology:**

**Client:**

**Period:**

**Role:**

IACCS & PTR

ECIL (Indian Air Force)

Dec'05 – May'07

Team Member

**Research Technology:**

**Client:**

**Period:**

**Role:**

NLIS and Maintenance & Calibration

LGIH UK and Dr. Reddy's Laboratories, India

Jul'05 – Apr'10

Team Member