**Pavan Rudra**

**Address** – Ahmedabad-380024

**Mob** – 7818888981

**Website** - [rudra23pavan](https://rudra23pavan.github.io/)

**Email** – rudra23pavan@gmail.com

**Career Objective**

To work in an organization where I can get challenging work which helps me to use my skills and intern helps me to update my technical skills.

**Summary :**

* Technical Support Engineer whose qualification includes Bachelor of Engineering with exposure into Azure Cloud, Windows, Linux, IaaS concepts. Currently associated with Infogain India, with overall experience of 2+ years in Azure Cloud Support Engineer.

**Accomplishment**

* **C-DAC** course in branch **DITISS** in **Pune**, Maharashtra.
* **B-Tech** in Electronics and Communication engineering.
* CERTIFIED ETHICAL HACKER v11 by EC-Council
* Microsoft Certified: Azure Fundamentals

**Educational Qualifications:**

* PG Diploma in IT Infrastructure, Systems and Security (**PG-DITISS**) from **CDAC ACTS, PUNE**. With **75.38%** during 2018(Aug) – 2019 (Feb)
* **B TECH:** Degree: In **Electronics and Communication Engineering** From Vishwakarma Government Engineering Collage, Ahmedabad Gujarat Affiliated By Gujarat Technological University, Ahmedabad, Gujarat with **7.62 CGPA** during 20013-17

**Technical Skills:**

* Worked on below Technologies:

Python Script

Terraform

Azure/AWS

Linux

Windows

* Having Good understanding on:

Nginx/Apache

Virtualization

AWS Route53

Shell Script

Git

* Core Skills:

Managed Services

Incident and Change Management

Cloud Management

IaaS/PaaS

**Academic Project Details:**

**OpenStack:**

At the time of Post-graduation at CDAC we have configured four components of OpenStack Networking (Neutron), Compute (Nova), Image Service (Glance) and Dashboard(Horizon) which is IAAS of Private Cloud.

**Work Experience (2 Years):**

**Technical Support Engineer** at **Infogain** **(Pune)**

April 2019 – Present

I have joined Silicus Technologies an Infogain Company at April 2019 and below are the responsibilities working here.

* Worked on Microsoft Azure (Public) Cloud to provide IaaS support to client. Create Virtual Machines through Azure Portal and PowerShell.
* Configuring Backup Configuration, Azure Update Management and Log Analytics Workspace to patch VMs
* Capture an image of a Virtual Machine. Attaching a Disk to a Virtual Machine. Manage and create Virtual Network in Azure Portal.
* Re-sizing Virtual Machine and setting right scaling as per usage.
* Conversion of Un-managed Disk to Managed Disk and knowledge of Azure Security Center and Sentinel.
* Good knowledge of ticketing tool and taking appropriate action against the tickets within SLA.
* Knowledge of Windows, Linux and Windows Server operating systems.
* Good Knowledge of On-boarding VMs, resolving issues, adding exclusion, creating policies.
* Troubleshooting if any incident reported and coordinating with vendor for high severity issues and getting it resolved in duly manner.
* Good knowledge of Incident Management, Change Management, Configuring resources.
* Managing day to day activity of the cloud environment, supporting development teams with their requirements.
* Management and team coordination skills.
* Good Written and Oral Communication skills

**Personal Information**

* Father’s Name: **Mallesham Rudra**
* Gender : **Male**
* Marital Status: **Single**
* Date of birth: **23rd June, 1996**
* Linguistic Ability: **English, Hindi, Gujarati & Telugu**
* LinkedIn: [rudra23pavan](https://www.linkedin.com/in/rudra23pavan/)
* Current location**: Pune, Maharashtra**
* Reason for job change: **For better change**
* Notice period: **30 days**