



# YASHODHA PILLAI

## PROFESSIONAL SUMMARY

Passionate Agile Leader and Senior Scrum Master exhibiting great Leadership styles in leading Data Reporting, Data Visualization, Data Analytics, Data warehousing, Data governance and Business Intelligence teams within various industries like Banking, Insurance, Public Sector and Life Science. Led and achieved success in leadership, coaching, operational excellence and organizational development with keen understanding of each business elements. Recognized for coaching and inspiring management team members to excel by encouraging creative working environments.

## WORK HISTORY

### Senior Scrum Master, 09/2020 till date Wipro, MUMBAI, MAHARASHTRA [Project Management | Scrum Master | Third Party Management]

- Lead the multiple teams for Financial project involving 10 people /team with multiple deliverables executed parallelly.
- Leading the teams to not only get the in-house project deliverables but also third-party deliverables.
- Able to develop a mature scrum team that is highly self-organized and delivers a good velocity of stories per sprint.
- Also played a role of part time Agile coach in the absence of coach.
- Agile coach for various SM within and outside the project.
- Inhibited Servant Leadership qualities to drive operational improvements which resulted in savings and improved profit margins.

### Senior Business Intelligence Analyst & Scrum Master, 01/2014 to 07/2020 Deloitte Consulting India Pvt Ltd, MUMBAI, MAHARASHTRA [SQL| Tableau | Cognos | MS-SQL Server | Data Analytics | Project Lead | Quality Check | Dashboarding | Teradata | Collibra | BOBJ | HANA | Oracle | Cloudera]

- Leading multiple journeys for Public Sector project.
- Showcasing a commendable increase in sprint velocity
- Agile Coach for overall project.
- Agile coach for individual SM with in and outside the project.
- Lead the development of more than 40+ Cognos reports and performed reverse engineering for public sector project
- Lead the development 8 Periodic reports using BOBJ and HANA to Life Science Pharma Co-vigilance project in 2 languages.
- Lead the development of 6 systems (Teradata, SSRS, Greenplum, Tableau, Cloudera, BOBJ) in a Data Governance project for TMT sector
- Planned agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
- Coached teams in agile practices and provided necessary training to create positive mind-set to agile methodologies.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Inhibited Servant Leadership qualities to drive operational improvements which resulted in savings and improved profit margins
- Mapped current business and operational processes and recommended areas for improvement by identifying shortfalls and proposing options

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## Soft Skills

- ✓ Agile Project Leader
- ✓ Servant Leader
- ✓ Agile Coach
- ✓ Team Player
- ✓ Motivation
- ✓ Communication
- ✓ Conflict Management
- ✓ Release/ Sprint Planning
- ✓ Sprint Retrospective
- ✓ Quality Management
- ✓ Defect Management
- ✓ Facilitator
- ✓ Business Intelligence
- ✓ Data Analytics
- ✓ Data Warehousing
- ✓ Data Governance

## Hard Skills

- ✓ Google Analytics
- ✓ Qlik sense
- ✓ BOBJ
- ✓ Power BI
- ✓ Cloudera
- ✓ Teradata
- ✓ Greenplum
- ✓ HANA
- ✓ SSIS
- ✓ Tableau
- ✓ Power BI
- ✓ Cognos 10
- ✓ Cognos
- ✓ Impromptu
- ✓ SQL
- ✓ PL/SQL
- ✓ MS-SQL
- ✓ Oracle
- ✓ Toad
- ✓ Collibra
- ✓ Microsoft Excel
- ✓ Microsoft Team Foundation Service

to rectify inefficiencies

- Built library of models and reusable knowledge-based assets to produce consistent and streamlined business intelligence results
- Optimized system and platform performance capabilities in most efficient, practical way possible
- Developed metrics derived from raw company data to track improvements in organizational efficiency
- Synthesized current business intelligence data to produce reports and polished presentations, highlighting findings and recommending changes
- Facilitated various scrum ceremonies for the Scrum team and coached product owner, development team and the organization as per requirement
- Assessed impact of current business processes on users and stakeholders and evaluated potential areas for improvement

**Associate Consultant, 01/2012 to 12/2013**

**Datamatics Global Solutions Ltd, MUMBAI, MAHARASHTRA**

[SQL] Tableau | Cognos Reporting | MS-SQL Server | Data Analytics | Project Lead | Quality Check | Dashboarding]

- Leveraged on-site observation and personal interviews to identify team and individual strengths
- Led various projects at client site and took it to delivery using agile methodology for a pharma client
- Provided advice, made recommendations and implemented problem-solving strategies when business needed to re-energize
- Generated reports of findings to help management with making key decisions
- Used Advanced Cognos BI to model data and forecast trends for 3 dashboards
- Collected, arranged and input information into database system
- Tracked and analyzed reports to determine needed improvements

**Associate, 02/2011 to 08/2011**

**Cognizant Technology Solutions, MUMBAI, MAHARASHTRA**

[SQL] Cognos Reporting | MS-SQL Server | Data Analytics | Team Lead | Quality Check]

- Ensured accuracy of information when reporting daily oncology cases using Cognos Reporting
- Updating and maintaining Cognos Framework Manager and Reports
- Updating and maintaining existing Cognos Reports
- Improved system performance by making proactive adjustments and resolving bugs
- Designed and developed forward-thinking systems that meet user needs and improve productivity
- Worked with project managers, developers, quality assurance and customers to resolve technical issues
- In short period of span worked on more than 50+ reports with change request

**Senior Software Engineer, 09/2010 to 02/2011**

**Patni Computer Systems Ltd, MUMBAI, MAHARASHTRA**

[SQL] Cognos Reporting | MS-SQL Server | Data Analytics | Team Lead]

- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements
- Built outstanding and dynamic team of software engineers and developers which significantly boosted overall success of organization
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements to help cross selling
- Improved system performance by making proactive adjustments and resolving bugs

- Designed and developed forward-thinking systems that meet user needs and improve productivity
- Worked with project managers, developers, quality assurance and customers to resolve technical issues
- Reporting Money Laundering activities
- Delivered 4 dashboards with in short span of time

#### **Associate Consultant, 08/2008 to 09/2010**

**Ibexi Solutions Pvt Ltd., MUMBAI, MAHARASHTRA**

[SQL| Cognos Reporting| SSIS| MS-SQL Server | Data Analytics | Module Lead]

- Worked with Insurance firm to provide complete end to end BusinessIntelligence Solutions at the client side
- Created Data warehouse using Microsoft SSIS to have premium, claim and other important dimensions and metrics in one database
- Creating Cognos reports to do daily reporting of various reports along with daily premium, monthly premium and claims
- Has managed more than 100+ user report request using self-madeData-warehouse

#### **Software Engineer, 09/2007 to 08/2008**

**Alpha Data Processing Pvt Ltd (ICICI BANK), MUMBAI, MAHARASHTRA**

[SQL| Teradata| Sybase| Data Analytics]

- Reviewed requirements, specifications and technical design documents to provide timely and meaningful feedback
- Partnered with client's engineering team on product development, offered application support and identified prototype programs and additional design concepts for new business acquisition
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements to help cross selling
- Involved in reporting Money Laundering activities
- Managed over 40 reporting request per month

## **EDUCATION**

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#### **Bachelor of Engineering, Information Technology, 08/2007**

**Shah & Anchor Kutchhi Engineering College** -Mumbai

- Majored in Information Technology

#### **HSC, Science, 06/2003**

**Atomic Energy Junior College** - Mumbai

#### **High School Diploma, 05/2001**

**Atomic Energy Central School 2** - Mumbai

## **HOBBIES**

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I like to spend quality time with family, doing Yoga and listening to music.

## **CERTIFICATIONS**

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- IBM Cognos
- Certified Scrum Master (CSM)
- Google Analytics (GAIQ)
- Certified Agile Leadership - Essentials (CAL - E)
- Certified Agile Leadership - Trainer (CAL - T)
- Certified Agile Leadership - Organization (CAL - O)