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**Utkarsh M**

**Salesforce Ligtning Developer**

**Professional Summary:**

* **7+ Years of overall professional IT experience &7 Years in Salesforce.com CRM.**
* **Proficient on Sales cloud, Service Cloud.**
* **Good Knowledge on Community Cloud, Financial Service Cloud.**
* **2+ years of Experience in lightning/Aura application development - Components, Events.**
* **Highly experienced in Salesforce Development using APEX (Synchronous & Asynchronous),VisualForce, Java script, and Triggers in Lightning along with the process of Integration utilizing Web services of both SOAP and REST APIs.**
* **Highly Experienced in writing Test classes and covering the code coverage of over 75%**
* **Experience in migrating Classic to Lightning Org, Developed Multiple custom applications using Lightning AURA framework.**
* **Used Lightning Connect** to **seamlessly** access data from external sources, with **Salesforce** data.
* **Having good knowledge in implementing and using Force.com security and sharing model and Managed Packages.**
* **Experience in deploying the source code and configurations across the salesforce environments using Change sets, GIT, VSCODE, SFDX**
* **Highly Experienced in implementing declarative Salesforce items - Workflow Alerts and Actions, Validation Rules, Approval Processes, Assignment rules, Process builders etc.**
* **Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment.**
* **Excellent communication and inter-personal skills; accustomed to working in both large and small team environments.**

**Educational Qualifications:**

* **Masters in Computer Science,USA (California State university, Long Beach)**
* **Bachelors in Computer Science, India(L.J institute of Engineering and Techonology,Gujarat)**

**Certifications:**

* **Certified Salesforce Developer I**
* **Certified Salesforce Developer 2**

**Technical Skills:**

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| **Apex** | **Triggers, Asynchronous Apex, REST/SOAP, Lightning Aura, SOQL/SOSL** |
| **Languages Known** | **Java, C, C++, ASP .NET, JavaScript,SQL** |
| **Methodology** | **Agile, Waterfall** |
| **Deployment** | **GIT,SFDX, JENKINS, ANT** |

**Express Scripts, St Louis,MO September 2020- Current**

**Role: Salesforce Lightning Developer**

**Project Description:**

* **This Project designed to manage information all the more effectively to enable better prospecting, further customer relationships, better coordinated effort inside the association, and greater visibility into marketing efforts with their clients. It bolsters the everyday assignments of the Sales Team to deal with their business.**

**Responsibilities:**

* **Worked with the business stakeholders/Product owner for requirements gathering throughout the planning and implementation.**
* **Responsible for developing Apex Classes, Aura Framework Leveraging Rest/SOAP WebServices API, SOSL, SOQL, WSDL.**
* **Worked on Production tickets and resolved the tickets within the stipulated SLA.**
* **Used Lightning Aura framework for responsive single page application components using HTML/CSS with Extensive javascript.**
* **Implemented Salesforce best practices while writing Apex Triggers, Apex Controller classes, Utility classes with consideration of Governor Limits.**
* Maintained effective client relations and rapport - delivering timely and relevant information with the ability to quickly identify and report project risks.
* **Prepared System and functional design document, Unit & Integration test cases and unit testing.**
* **Implemented POC for Customized UI/Screen navigation requirement for the business**

**Addidas, Portland,OR January 2019–September 2020**

**Role: Salesforce Developer**

**Project Description:**

**Integrated Salescloud using Quickbooks for Accounting purposes for Sales Management and quoting.**

**DBsync was chosen as the application of choice for exchange of data between Salesforceand Quickbooks.**

**Responsibilities:**

* **Translated Business requirements into technical Design by communicating with BA’s/Product Owners/ Stakeholders.**
* **Utilized lightning apps as tabs and standard sub tabs and developed new custom list view to view the list of records to the end users using Aura/Javascript Framework**
* **Automated the business using Batch jobs/triggers at scheduled intervals to timely process the data between external systems.**
* **Leveraged Rest web services using OAUTH 2.0 for security mechanism and protection of Data.**
* **Leveraged Jenkins deployment version control to move code from Dev Sandbox to Production.**
* **Developed Lightning POC’s for mitigating the use of Platform Events to increase the efficiency/performance of the System for 600 users.**

**Syntax IT, Hyderabad, India February 2017 - November 2019**

**Role: Salesforce Developer**

**Project Description:**

* **Automated the business application using apex and reduced the lagging time for the sales tracking application which includes book of business data sales cases along with a customized UI for end Users.**
* **Provided production support and resolved issues within the Stipulated time frame avoid SLA’S.**

**Responsibilities:**

* **Designed, developed and deployed Apex Classes, triggers, Controller Extension Classes to support Visualforce Pages development, Test Classes for Unit testing and Apex Triggers for various functional needs in the application.**
* **Used SOQL & SOSL for data manipulation needs of the application using platform database objects.**
* **Developed entire lead UI using AURA framework using lightning components/events.**
* **UsedEclipse with Force.com plug-in, ALM/Changesets/GIT for sandbox backup, components validation and deployment to support development, QA, UAT and Production rollouts**
* **Performed POC for Customized UI/Screen navigation requirement for the business.**
* **Developed Salesforce.com custom application using Apex, Visual force and AppExchange.**
* **Worked with Salesforce premier support to resolve technical challenges & governor limits**

**Tech Mahindra,Hyderabad, India May 2013- February 2017**

**Role: Salesforce Developer**

**Project Description:**

* **Worked under the supervision on Technical leads to develop custom applications based on the client requirements, translating them to Technical Design.**

**Responsibilities:**

* Participated in JAD sessions involving Business Users and Sponsor groups to analyze and understand the business requirements by AGILE methodology.
* Designed, developed and deployed Apex Classes, Controller Extension Classes to support Visualforce Pages development, Test Classes for Unit testing and Apex Triggers for various functional needs in the application.
* **Integrated with external systems using REST/SOAP api’s to exchange of Data between SF and ORACLE databases**