

# Sindhu Gunasekaran

Senior Salesforce Developer  
(Team Lead)

Enthusiastic Senior Developer with over 8 + years experience in software Development and 6+ years in salesforce Development who is eager contribute to team success through hard work, attention to detail and through excellent organizational skills. Clear understanding of tasks and training in Salesforce CRM. Motivated to learn, grow and excel in Salesforce Platform

## Contact

### Phone

9176679379

### E-mail

guna.sindhu@gmail.com

## Skills

Salesforce Certified javascript DeveloperI

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

## Work History

2018-02 -  
Current

### Senior Salesforce Developer

(Team Lead)

Bromine Infotech

From : **Feb 18' 20 to Present**

#### Responsibilities:

- Responsible for requirements gathering from business users and preparing technical requirement specification documents as a **Team Lead** and Implemented Agile Methodologies in developing SDLC.
- Created Objects, Page Layouts, Record Types, Relationships, Validation Rules, Workflows, and Approval Processes.
- Using Data Loader and Import Wizard for Data Export, Updates, and Backup for the organization.
- Working with Administration activities like Users, Profiles, Permission Set roles, OWD settings, and Sharing Rules. Designed and Developed Service Cloud and Integration.
- Created workflows for automated Lead Routing, Lead Escalation, and Alerts & Custom Coaching Plans.
- Implemented Single Sign-On with SAML on force.com
- According to the business user's requirement, creating Reports and Dashboards.
- Worked with various salesforce.com objects Lead, Account, Contact, Opportunity, Campaign, Cases, Solutions Standard objects & Custom Objects.

- Created Public Groups, Queues, Permission

Sets, Profiles, Users & Security Settings based on role hierarchy. Involved in Data Migration from three Legacy Systems to Salesforce.

- Implemented Salesforce Service Cloud & Opportunity Management (Case Management, Entitlement Management, Product & Price Book, High Volume Customer Portal, Partner Portal, Visual Force Sites) for business support and technical support for its channel customers.
  - Worked with SOQL, and SOSL queries with Governor Limitations to store and download the data from the Salesforce.com platform database.
  - Upgraded from Salesforce Classic to Salesforce Lightning
  - Experienced in setting up Environment by enabling My Domain, Decomposing the App in Components, and building the Lightning App.
  - Formatting and migrating user data into LE, Implemented Salesforce Lightning Components for a small set of users within the organization.
  - Built customized Lightning components replacing the existing ones; using JavaScript on the client-side and Apex on the server-side.
  - Worked on writing Apex Triggers Apex Classes, Batch Apex, and Scheduled Apex.
  - Migrating Metadata from one sandbox to another sandbox using Force.com IDE tool.
  - Used Web Services like SOAP API and Rest API to integrate with external systems.
  - Implemented Email-to-Case, and Web-to-Case for automation of the case creation.
  - Performed Unit, Integration, Regression, and User Acceptance Testing.
  - Expert in Salesforce Sales and Service cloud implementation.
- Provided training to Business users about the system.
- Performed data migration into Salesforce application using apex data loader through CSV files.
  - Involved in Setting up Service Cloud

(Creating queues, Web-to-case setup, auto-assignment rules, auto-response rules, escalation rules).

- Administered, configured, and maintained Salesforce.com application user profiles, and roles, assigning Permissions, generated security tokens, Validation Rule, and upgrade installation.

**Environment:** Salesforce.com platform, LWC Apex Language, Apex Triggers, Visualforce (Pages, Component & Controllers), Pages, Data Loader, HTML, JavaScript, Web Services, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading.

**2016-01 -  
2018-12**

## **Software Developer**

*Freelancer, Salem*

- Salesforce Developer , LWC.
- Javascript , LWC Development.

**2010-09 -  
2013-07**

## **Software Engineer**

*HCL Technologies, Chennai*

- Good Experience in implementing object oriented programming concepts in software development
- Learned new skills and applied to daily tasks to improve efficiency and productivity.
- Worked as Salesforce Developer for Aerospace Client., wrote workflows rules, wrote Apex classes and Triggers.

## Education

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**2006-01 -  
2010-01**

**Bachelor of Engineering: Electrical  
and Electronics Engineering**

*UG*

**BE. EEE**

*Sona College of Technology - Salem*

GPA: 81

**2011-01 -  
2012-01**

**PG**

*Master of Arts in Public Administration*

**M.A**

*Periyar University - Salem*

GPA: 76