Harsha Menda

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SUMMARY

Application Developer with 3+ years of experience in the complete product development life cycle of successfully launched applications,includes Analysis, Design, Implementation, Development, Integration, Deployment and Maintenance of Enterprise and web-based applications. Worked on design and status reporting for different applications. Excellent analytical and communication skills in order to work with mid-sized teams, technical and business leadership.

EDUCATION

- **New Horizon College of Engineering** Bangalore
  Bachelor of Engineering in Information Science; *June. 2013 – March. 2017*

RELEVANT SKILLS

- **Technologies :** Java, MySQL, Javascript, J2EE, HTML, CSS, JQuery, REST Webservice, Spring, ReactJS
- **Tools :** Git, Jenkins, Eclipse, Octopus, NetBeans, JFrog, Compliance Buddy

EXPERIENCE

- **Allstate India** Bangalore
  Application Developer and Analyst -Senior Consultant *April 2021 - Present*

  - **Special Investigation Unit (SIU)**: Developer and product Subject Matter Expert (SME); CyberArk ID enrollment and security vulnerability fix as part of compliance.Implemented enhancements using Core Java through Multithreading, Collections, Servlets and JDBC and Rest API.

  - **Computer Telephony Investigation (CTI)**: Product SME and developer;Implemented validation environment for production code to avoid failure onto Iris. Implemented enhancements to display authentication output to agents.

- **Allstate India** Bangalore
  Application Developer and Analyst -Consultant *October 2019 - March 2021*

  - **Special Investigation Unit (SIU)**: Implemented innovative feature for the users to report any issue in the application via the UI and enhanced the performance by 80%. Performed server migrations and decommissions.

  - **Computer Telephony Investigation (CTI)**: Expanded CTI to 6 different business units, performed deployments and migrated to Octopus tool using Nugetpackage, release and production management.

- **Allstate India** Bangalore
  Application Developer and Analyst - Associate Consultant *Aug 2017 - October 2019*

  - **Special Investigation Unit (SIU)**: Developed API's to read/write MS-Excel format files, performed Disaster Recovery (DR) exercise, data center switch-over and performed library upgrades as part of security compliance.

  - **Computer Telephony Investigation (CTI)**: Developed CTI Express with Avaya integration to assist with claims, migrated application to HTTPS, 443, secure port, automated the validation of CTI downtime using groovy scripts.

  - **Relationship Platform (RP)**: Involved in design, development, integration, testing, troubleshooting and debugging of the Personal Injury Protection (PIP) coverage using ReactJS and Spring MVC design pattern. Created build and deployment scripts using Maven.

REWARDS AND RECOGNITION

Applause and Badge: Received applause awards and Badge across teams and leadership.

Star of the Month: Received recognition awards for exemplary work from leadership and reporting manager.