

**BALLAGIRI DURGA PRASAD**

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**Overview:**

Overall, 3.3 years of IT Experience to be a part of an organization that offers challenging responsibilities in the field of Software Development, I see myself successful in my job.

**Professional summary:**

* 3+year’s hands on experience as Salesforce.com CRM configuration changes, customizations, Data migration & Deployment activities.
* 1+ year experience in developing Lightning Experience, Lightning component framework.
* Trailheads on the LWC (lightning web component).
* Proficiency in SFDC Lead Management, Opportunity Management, Case Management.
* Experience in Sales, Service Cloud, Domain & site.
* Experience in SFDC customizations like Apex Class, Apex triggers, Batch Apex jobs, Visualforce.
* Experience in Integration (Web services/callouts – REST Apex).
* Proficiency in SFDC configurations related to Data modeling, Data security (profiles, OWD..etc.), Automation process (workflows, approval process & process builder).
* Experience in Data management, Duplicate management & Data migrations using Import wizard, Apex Data Loader.
* Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Proficiency in Managing and handling users & Delegate users and their salesforce license, Apps, Security controls.
* Expert in using development and deployment tools like Eclipse IDE, force.com IDE, Ant migration tool.
* Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
* Implemented and delivered projects under Agile Development Environment and Test Driven Environments with large and small Team Projects.

**Qualification:**

Bachelor of science(Bsc Computers )from Acharya Nagarjuna University in the year 2016.

**Work Experience:**

Present Organization : Birla soft(Bangalore)

Designation : Software Engineer

Period of Employment : Sep 2017 to Present

**Technical Skills:**

Programming Languages : Apex

Force.com : Apex, Visualforce, Salesforce configuration

Framework : Lightning component framework, Force.com, Salesforce Workbench

Scripting Language : HTML, JavaScript and CSS

Operating System : Windows family, MAC.

Database : SOSL & SOQL

Tools : Force.com IDE, Apex Data loader, Visual Studio, Eclipse.

**Learning in Spare Time & POC’s:**

* Learnt Salesforce Einstein concepts for progressive learning to contribute to company success with good career opportunities.
* Platform Events & Lightning Maps POC.

**Key Projects:**

**Project#1 : RC File Management. Feb 2019-till date.**

**Client : Synchrony.**

**Environment : Force.com, apex, Visualforce, Web services**.

**Description:**

Synchrony wants to help their end users to upload user goals and performance and alignment files through this custom application individual users to show the progress and capture their profile and user preferences. This involves in different teams to process the files data.

**Responsibilities:**

* Requirement Gathering and Analysis.
* Involving in design and development patterns. Developing visual force pages
* Writing apex classes and lightning components
* Writing Test classes and creating test cases Coordinating with on site team.
* Defects fixing.
* Create Pages using lightning web components.

**Project#2 : AIG Travel Guard Dec2017-Jan2019**

**Client : AIG**

**Environment : Force.com, apex, Visualforce, Web services**

**Description:**

AIG wants to help their end users to create polices and claim through self service portal and crate a dashboard to individual users to show the progress and capture their profile and user preferences . This involves in different teams to process the claims.

**Responsibilities:**

* Developed Apex Classes, Visual force pages Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.
* Requirement Gathering and Analysis.
* Involving in design and development patterns. Developing visual force pages
* Writing apex classes and web services
* Writing Test classes and creating test cases Co-ordinating with on site team.
* Defects fixing

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Bangalore,

Date: Durga Prasad.B