

# BHARATH RAVI

LIGHTNING SALESFORCE DEVELOPER

## CONTACT

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📍 Bengaluru, Karnataka, India

## SKILLS

Salesforce Admin - Relationship , Automation Tools , Reports & Dashboards, Data Loader , Security Management.

Salesforce Development - Apex class , Subprograms , Collections , SOSL / SOQL , Apex Triggers , Batch Apex , Future Method , Queueable Apex , Email Programming.

VisualForce Programming - Standard Controller , Custom Controller , Extension Controller.

Integrating Salesforce with Other Systems - As a Salesforce developers integrate Salesforce with other third-party systems like ERP, HR systems. They use tools like Salesforce Connect and Salesforce APIs to create seamless integrations.

LWC - Decorator , Life Cycle of Hooks , Lightning Data Services , Imperative Calls.

## SUMMARY

- 5 Years 8 Months of Total IT Experience to Technically competent Salesforce Developer with an experience of 3 years 11 Months in managing each responsibility of gathering project information from clients, documentation, designing, developing and testing.
- 2.5 Year of Lightning Experience to build Different LWC Components.
- Platform Developer I (401) Salesforce Certified.
- Expert in the implementation of case management. Defined service cloud configuration end to end.
- Worked on Salesforce Analytics like Report & Dashboard & Visualize into a UI
- Hands of experience in configuring and Customizing on sales cloud and service cloud.
- Hands on Experience working with Data Loader & Dataloader.io & Import wizard Product Development experience using Apex.
- Involved in Developing and good knowledge on Sales force object Query Language (SOQL) and Sales force Search Language (SOSL).
- Implemented agile Methodology in project management as part of the project designing.
- Good Familiar with JIRA as a part of project Requirement & tracking.
- Involved in Developing and good knowledge on Lightning Aura List view & Pagination.
- Performing database operations using Apex Data Loader to maintain the data quality and migration.
- Working experience in knowledge and articles. Working experience with live agent and omni channel.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permissions based on the organizational hierarchy.
- Worked on Visual Force Page & Controllers.
- Written Test Classes as part of Unit testing before moving code into production environment
- Experienced in deployment process from sandbox to production environment.
- Involving in Client meeting and implementing the business process, based on the client requirements.
- Having Good Analytical, Programming and Problem-Solving Skills with excellent interpersonal skills, team player and good leadership qualities.
- Well-Versed with all stages of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Good Interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn new technologies.

Designing and Developing Salesforce Applications - Create custom applications using Salesforce technology, including Apex, Visualforce, and Lightning Components. They work closely with stakeholders to understand their requirements and develop solutions that meet their needs.

## LANGUAGES

English ● ● ● ● ●  
Telugu ● ● ● ● ●  
Kannad ● ● ● ● ●  
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## CERTIFICATION

Salesforce Certified  
Platform Developer -1

## EDUCATION

Bachelors of computer applications  
Annamalai University

Jun 2014

## PROFESSIONAL EXPERIENCE

[24]7.ai

Jun 2018 - Feb 2024

**Our conversational AI company**  
Salesforce Developer

### Roles & Responsibilities:

- Creating and manage Users, Roles, Profiles, permissions, mass updates and renaming records.
- Implemented Apex Triggers, Apex controllers, Visual force pages and Email templates.
- Involved in code migrating from one sandbox to another sandbox using Force.com.
- Involved in study/analysis of business functional specifications document.
- Implemented different lightning components, write business logic in Apex Controller.
- Implemented Apex Triggers, Apex controllers, Visual force pages and Email templates.
- Implemented E-mail notification to the group when governor limits reached.
- Public Groups and workflows, Process Builder.
- Involved in Data Migration process through bulk API.
- Involved in Code Integration and unit testing and Bug Fixing.
- Involved in code migrating from one sandbox to another sandbox using Force.com.
- Involved in Code review, optimization and fixing review comments.

### Service Cloud Implementation

#### Roles & Responsibilities:

- Created the case console page, implemented knowledge and articles, implemented live chat, configure the support services, implemented mass email function.
- Created Defined the assignment and escalation rules.
- Created the Reports and Dashboards.

## ADDITIONAL INFORMATION

- Passport available
- Ready to relocate to Overseas.

## SIGNATURE

Name : Bharath Ravi  
Place : Bengaluru

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