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**RICHA NANWANI**

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| **SUMMARY** |

* IT professional with 3+ years of experience in software design and development on **Salesforce**.
* Worked and delivered projects belonging to different industries such as Healthcare and Retail based companies both in large teams and in single resource setup in an agile model.
* Experience in developing applications using apex, JavaScript and lightning.
* Experience in Data migration from Current System to SFDC using Data loader.
* Extensive experience in activities related to SFDC Deployment using ANT deployment tool and Change Sets.
* Hands on experience on Sales Cloud, Health Cloud.
* Hands on experience in Einstein Analytics (basic).

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| **TECHNICAL SKILLS** |

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| Salesforce.com CRM Technologies: | Lightning Web Components, Lightning Components and Application, Apex, Triggers, Batch apex, Scheduler, REST API Integration, Workflow, Process Builder, Visualforce |
| Salesforce.com CRM Tools: | Apex Data Loader, Workbench, ANT Migration |
| Scripting Languages: | Java script |
| IDE: | VS Code & Force.com IDE |

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| **TRAINING AND CERTIFICATIONS** |

* Salesforce Developer Platform II Certification
* Salesforce Developer Platform I Certification
* Salesforce Administrator

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| **EDUCATIONAL QUALIFICATION** |

* Bachelor of Engineering in Computer Science from RGPV University, Bhopal, India, June 2017.

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| **EXPERIENCE** |

**Organization:** Persistent Systems **October** 2017 to Present

**Designation:** Senior Software Engineer

1. **Project Title:** Implementation of Referral Wizard using Communities and Data migration in Health Cloud for a Hospital.

**Project Description:** This project involves implementation of a Referral Wizard using which Providers can refer patients to the hospital. Referral wizard is built on communities and Lightning web components are used to build the complete flow. The Community has other pages as well which would give the complete overview of a Practice, the number of providers associated with the practice and the number of patients referred.

Data is migrated from their legacy system via MuleSoft and is stored in Health Cloud objects such as EHR Patients, EHR Practitioner, EHR Patient Contact, EHR Encounters and EHR Procedure.

**Responsibilities:**

* Requirement analysis
* Design and implementation of project.
* Deployments through ANT migration tool

**Duration**: Feb 2020 to Present

1. **Project Title:** Enhancement and Optimization of a Salesforce implementation for a Nutritional Supplement manufacturing company.

**Project Description:** This project involves the optimization of pre-existing implementation of order processing application. This project involves integration of Salesforce with SAP. Orders created in Salesforce are sent to SAP for processing as inventory is handled in SAP. In earlier implementation Salesforce was integrated with SAP via Pentaho tool. It is now replaced with SnapLogic and converted into real time integration. For credit card orders, payment gateway used is Authorize.net.

**Responsibilities:**

* Requirement analysis
* Design and implementation of project.
* Calls with customer
* Deployments through ANT migration tool

**Duration:** Feb 2019 to Jan 2020

1. **Project Title:** Enhancement of a Salesforce implementation for a hospital chain.

**Project Description:** This project involved automation of following processes

* Tracking of clinical programs completed by physicians.
* Appointment scheduling of patients.
* Capturing patient Data into Salesforce.

It also involved migration of data into Salesforce through Pentaho.

**Responsibilities:**

* Understanding requirements
* Design and implementation of project.
* Deployments through ANT migration tool

**Duration:** Oct 2017 to Feb 2019