Bek

Salesforce Developer

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**Professional Summary:**

* Versatile, results-driven and certified Salesforce developer with 8+ years of professional IT experience which includes a solid involvement in Salesforce's Health Cloud solution. Highly skilled at deploying all SFDC best practices to optimize processes such as Administration and Implementation (Lightning and Classic), Solution Architecture, Marketing Automation, Business Analysis, Agile Methodologies, Scrum Project Management, Customer Relationship Management (CRM), Technical Documentation, and Training. Exhibits strong implementation and integration experience with custom objects, custom fields, formulae fields, triggers, Apex classes, Visual Force Pages, page layouts, workflow rules, and approval processes. Experienced in all phases of SDLC including requirements gathering analysis, design, development, implementation & enhancement of projects in SalesForce.com.
* Strong experience in Salesforce Development and Design
* Complex problem-solver with analytical and driven mindset.
* Effective in producing impeccable code.
* Exceptional proficiency in Apex Classes, Visual Force, Migration Tool, and other programs in Salesforce developer toolkit
* Sound understanding of different aspects of Salesforce: Sales Cloud, Health cloud, and Service Cloud
* Salesforce Support in Validation Rules, Fields, Objects, Page layouts, Record Types, Roles, Profiles, Permissions,
* Sharing Settings, Reports, Dashboards, Territory Assignment, Public Groups, Queues, Apex triggers, Visual- force Pages.
* Salesforce Lightning framework & Lightning web component etc
* User support, Page Layout, Customization, Technical Leadership, Scripting, Salesforce Administration, Process
* Optimization, Application Development, Testing, Sales
* Strong working knowledge of Database Migration using Salesforce Data Loader.
* Have a good knowledge on implementing Ant migration tool and Github.
* Implemented lookups, master detail relationships, pick lists, junction objects, lookups, formula fields and validation to the custom objects.
* Created Profiles, Roles and Permission Sets for all the users in the organization.
* Implementation of Service Cloud for Case Management, Routing, creating customize Service Console App in classic & Lightning for agent productivity, Web to Case, Chatbot, Conversational Cloud.
* Good Knowledge in SFDC configurations related to Data modelling, Data security (profiles, OWD..etc), Automation process (workflows, approval process & process builder).
* Designed, and deployed the Custom objects, Entity-Relationship data model, validation rules on the objects and tabs, Page layouts, Custom tabs, Visual Force Pages to suit to the needs of the application establish connectivity among objects.
* SFDC Configuration& Administration: Objects, Workflows, Approvals, Process Builder, Visual Flows, User Management, Data Mapping and Migration, Validation rules, formulas, page layout, view creation, user creation and maintenance, roles, profiles, & permission sets, security settings, sharing rules, dashboards, reports, email alerts and templates, case management, Chatter and Custom Objects.
* Implemented Service cloud features like Case Management, Live chat.
* Implemented Live chat, Omni channel.
* Setup of Omni Channel and Live agents.
* Hands on experience implementing Role Hierarchies, Sharing Rules and OWD settings for system security design.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created workflow rules and defined related tasks, email alerts, and field updates. Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
* Implementing Community Cloud including Partner Community that manages custom Loan processing journey for NBSC client and creating Customer Support Communities for guest user with knowledge base implementation.
* Proficiency in SFDC administrative tasks like creating Profiles, Roles, Users, Page Layouts, e-mail services, Workflows, Reports, Dashboards, Approvals and Tasks.
* Highly adaptive to a team environment and proven ability to work in a fast-paced teaming environment with excellent communication skills.
* Assist users with report design and management Process, Discovery and Management Work with various functions and end users to identify, document, and communicate standard business.
* Strong hands-on experience with Salesforce Security setup using Profiles, Permission Sets, OWD, Role Hierarchy, Security and Sharing Rules.
* Extensive Knowledge in Banking and Financial Projects.
* Built Salesforce.com application extensions using Apex, vf pages, Visualforce and Lightning.
* Utilized the sandbox for Unit testing and migrated the code to the deployment instance after testing.
* Participate in project planning sessions with stakeholders to analyze business and technology requirements and outline proposed solutions.
* Perform Salesforce administrative functions, such as the creation and configuration of users, custom objects, fields, reports, triggers, etc.
* Develop and maintain user permissions structure through user roles, profiles, groups, and security settings
* Experience in creating custom labels, Custom meta datatypes and Custom settings.
* Designed, developed and deployed the Custom objects, Entity-Relationship data model, Formulas, Validation rules on the objects, Page layouts, Custom tabs, Components, Roles, Profiles, Public Groups, Permission Sets, Custom Settings and Labels to suit to the needs of the application.
* High proficiency on writing Scalable code using custom setting, custom metadata, and utility classes to overcome Governor Limits in Salesforce.
* Experience with Data Loader or data integration
* Familiarity with Apex code and test classes, is preferred
* Familiarity executing SOQL queries, is preferred
* Developed and configured various Custom Reports for different user profiles based on the need in the organization.
* Deploying the functionalities to multiple environments using Change sets/ANT tools.
* Debug complex technical issues, delivering appropriate immediate fixes & long-term solutions
* Work both independently and as part of a team, while fostering a team-focused environment that encourages collaboration and peer support Git hub
* Demonstrated proficiency with Salesforce objects, fields, Communities, page layouts, workflows, process builder, validation rules, permissions, roles, reports, dashboards, and logical formulas

###### **Technical skills:**

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| **Methodologies** | Waterfall, Agile Scrum/Kanban |
| **Salesforce Technologies** | LWC, Apex Classes, Test Classes, SOQL, SOSL, Visual Force, Lightning pages (Pages, Component & Controllers), Lighting Components, Velocity, S-Controls, Triggers, Custom Objects, Web services, Validation Rules, Workflows, Dashboards, Reports, Sandbox development and Testing. |
| **Languages** | Java, SQL, PL/SQL, Apex, HTML, PHP |
| **Database** | Database.com, Oracle, MS SQL Server, MS Access, SAP, PostgreSQL |
| **Web technologies** | Web Services, XML, HTML, XHTML, CSS Dreamweaver, Java Script, PHP, Servlet, Bootstrap, jQuery |
| **CI/CD & Control Systems** | Jenkins, GitHub, Bitbucket, Git Bucket, Copado, GitLab. Apex, LWC, SOQL, Unit Testing, REST & SOAP, JSON & XML, etc, System Coding, Data Channel Analysis Apex Code |

## NYU Langone Health 04/2021-Present

## Salesforce Developer

* + Worked on customization of Territory Management’s Territory Coverage, Territories using Lighting Web components development.
  + Developed Lightning Components using SLDS-Salesforce Lightning Design System.
  + Worked with Lightning App Builder for Drag and Drop, Settings, Configurations of Lightning Components.
  + Practiced with the new Lightning Design System (LDS) which helps to quickly and easily create modern enterprise apps using Lightning App Builder and Lightning Components Performed.
  + Used Lightning Data Service in LWC for getting data from salesforce using recordID
  + Developed salesforce Lightning applications using Lightning Components, Controllers and Events and used custom CSS in the components.
  + Built reusable UI components and pages with Lightning component framework.
  + Involved in querying sales force tables using SOQL & SOSL queries using Force.com Explorer
  + Embedded Lightning Components in Visual force page by using new Lightning Out feature by event-driven programming.
  + Worked with Case, Case Team and Case Automation using Queues, Assignment Rules, Auto-Response Rules, Escalation Rules and Macros.
  + Writing Lightning web components (LWC) to meet business requirements
  + Built Lightning Component tabs for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
  + Utilize knowledge of Salesforce to effectively lead testing and implementation of package development efforts, as well as coding, configuration, regular maintenance, installation, testing, and debugging, additionally managing timelines, and manufacturing technical documentation
  + Conducts statistical analyses, developing complex CRM solutions to make sure that best practices are followed and more accurate statistical solutions are supplied
  + Collaborates and work closely with management team to set up effective business procedures to support administrative, development, and change management operations
  + Effectively designs, develops, and deploys Apex triggers and LWC interfaces to support business requirements
  + Actively supports and contributes to the development of the Health Care services platform, which is built on Salesforce Health Cloud
  + Worked closely with business analysts and Updated programs Closely collaborated with business analysts to update programs based on user needs and developed codes that were in accordance to specifications
  + Tested functionality, performed debugging and carried out modifications to conduct quality checks
  + Controlled adaptability of all APIs and integration
  + Utilized SQL server integration services, SQL server reporting services and additional data warehouse or business intelligence (BI) tools
  + Collaborated with developers and performance engineers to enhance supportability and identify performance bottlenecks
* Environment: Saleforce.com platform, Custom labels, Custom Metadata, salesforce.com Data Loader, Service Cloud, Workflow & Approvals, Lightening Components Email Services, Security Controls, HTML, JavaScript, WSDL, Sandbox, XML, Soap UI, Eclipse, Oracle 10g,

## Home Depot 01/2018 to 04/2021

## Salesforce Administrator/Developer

* + Steering a variety of tasks such as administering and customizing Salesforce implementation and deployment, including design, documentation, analytics, training, deployment, and support
  + Build and deploy the application into Tomcat server using Apache Ant tool
  + Build LWC Components for Migrating VF pages using Life-Cycle Hooks.
  + Used @track and @api for reactive property declaration.
  + Used Event Handling in LWC to communicate between components using Custom Event Interface.
  + Built reusable UI components and pages with Lightning component framework.
  + Involved in querying sales force tables using SOQL & SOSL queries using Force.com Explorer
  + Have a good knowledge on classic to lighting migration.
  + Have an experience on created aura components by using lightning quick action interface.
  + Worked on report by using lightning experience transition assistant and intact before making live to users
  + Experience on migrated VF Pages to LWC component and displayed in record pages.
  + Worked on Build record pages, home pages for different apps and given conditional rendering of dashboards for different profiles.
  + Have a good experience in lighting component, events, SLDS, Aura Components, Browser Support for Aura Components, Lightning Experience App Launcher, Lighting Out, Customize Flow Screens, Lightning Components to Lightning Experience Record Pages
  + Embedded Lightning Components in Visual force page by using new Lightning Out feature by event-driven programming.
  + Responsible for Admin activities like customizing custom fields, Page Layouts, Record Types, Workflows.
  + Creation of Page layout for custom object as well as standard objects for respected Profiles.
  + Participated in Business Continuity Exercises.
  + Configure and set up relationship between various objects using look up and master detail relationship.
  + Experienced in writing Apex classes, batch apex, scheduled apex, triggers and workflows.
  + Creation of Visual Force page and Apex classes, Approval Process, Validation Rules, Report Types.
  + Proactively implemented enhancements on standard Objects including Campaigns, Leads, Accounts, Contacts, Opportunities quotes, and activities
  + Developed Lightning components and Lightning apps to provide better and more interactive interfaces to end-users, which help in sales enhancements
  + Designed and developed data migrations and integrations between Salesforce.com and external systems including developing data transformations and creating automated jobs to support business processes
  + Worked on various Salesforce.com standard objects like Accounts, Contacts, Opportunity, Leads, Campaigns, and
  + Dashboard & Reports and worked on creating custom objects, and Page layouts
  + Administered, supported and monitored databases by proactively resolving database issues and maintaining servers
  + Set up and controlled user profiles and access levels for each database segment to protect important data
  + Tested programs and databases to identify issues and make necessary modifications
  + Maintained energy and enthusiasm in fast-paced environment
  + Modified databases to meet needs and goals determined during planning process.

## TE Connectivity, Harrisburg, PA 03/2015 to 01/2018

## Salesforce Admin

* + Worked with Multi-Currency, Multi-Language, Product & Price book set-ups.
  + Used the sandbox for testing and migrated the code to the deployment instance after testing.
  + Created page layouts, search layouts to organize fields, custom links, related lists, and other Components on a record detail and edit pages.
  + Created Test cases document and did manual testing and selenium Automation testing and conducted UAT sessions for Client.
  + Created test cases and tested business requirements on mobile app.
  + Worked on creating custom objects, custom fields, role-based page layouts, custom tabs, workflows rules, validations rules, permission sets, sharing rules, custom reports and dashboards.
  + Created Custom profiles and assigned to the users based on their roles in the organization.
  + Created users using the Data loader and assigned the users to the chatter groups
  + Created the Public groups based on the access permissions.
  + Good experience with salesforce out of the box data model and modeling in salesforce by creating Custom Objects, Formula Fields, Rollup Summary Fields, Data cleansing to maintain data integrity, Field dependencies creating new relationships using Lookup, Master-Detail and Junction Objects.