

Madhu Kumari

3X Certified Salesforce
Developer

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SUMMARY

- A goal-oriented professional with overall 2 years of experience in Salesforce Administration and Development.
- Skilled in Salesforce Sales Cloud , Salesforce Lightning , Automations, Basics of LWC.
- 150+ Badges in Trailhead and active folk of Salesforce Community.
- Multi-certified with a zeal to grow.
- Insight knowledge and experience on Data loader, Validation, Workflow, Configuration, Change Set , Import Wizard , OWD , Sharing Rule , Process Builder , Approval Process , Duplicate Management , Assignment Rule , Auto Response Rule , Report and Dashboard, Advance Formulas, Security domain.
- Good understanding on Apex, Visualforce JavaScript, Trigger and Force.com platform.
- Special Expert in Visual flow and working combinedly with Visual Flow and Components.
- Real time skill in building Lightning Component, Salesforce Lightning Design System, Lightning App Builder, Lightning Connect , Helper Controller.
- Understanding of Agile and waterfall development approach worked on scrum manner.
- Proven capabilities in writing manual Test Case document , User Manual, Testing Functionalities and understanding the Context of Client requirement.
- Proactive in assessing training needs and effectively aligning the programs with business objectives.

PROFESSIONAL EXPERIENCE

Teqfocus

Salesforce Developer

Ranchi, IN

Jan '21 – Present

Client: Mate Libre (Canada), Project Name: - Mate Libre

Mate Libre project is implemented on sales as well as on CGC cloud. In this project we have designed the application to plan, manage, and track retail activities. End users will be able to create action plans, visit stores, and take orders. The device also stores information about the product and their stock. We worked on automations to convert distributor's order report into salesforce orders. We have created automation to directly add customers through the map by using click2create functionality.

Responsibilities: -

- Worked on various salesforce.com standard objects like Accounts, Contacts, Action Plans, Orders, Opportunities, Products, Reports and Dashboards.
- Created Custom Objects, fields and created relationships between the Objects.
- Created customer specific reports and dashboards.
- Designed and developed flows for various functional needs in the application.
- Created page layouts, validation rules, approval processes as per the Business requirements.
- Created Formulas and Process builders to automate business requirements.
- Interacted with clients directly to resolve issues related to data.
- Used SOQL with consideration to Governor Limits.
- Resolving the System Testing and Production tickets/issues.
- Inserted and Updated data using data Loader and workbench.
- Worked on Task and calendar.
- Worked on click2create automation for map.
- Writing Apex test classes and doing functional/unit testing.
- Reporting of the work done over the Jira ticket.

Client: - CLC(USA) Project Name: -CLC

In this project we have designed a mortgage application portal. This application will support end to end flow of mortgage application including maintaining the complete customer information, product information, generate the score card, verification of customer data by third party Agencies, Include the Offers, documents upload. This implementation is to place Contact management, duplication management, related lead and opportunity management for streamlining the business process.

Responsibilities:-

- Worked on support activities such as user creation, user deactivation.
- Interacted with clients directly to resolve issues related to data.
- Developed process builders to implement the business logic as per the requirements.
- Worked on creating reports and Dashboards as per the user requirement.
- Worked on reproducing issues in Pre-Prod.
- Created list views of different objects as per the user requirement.
- Used Visual Flow for lead conversion, account creation and contact creation.
- Editing page layouts, assigning record types, enabling access to profiles, creating sharing rules.
- Data migration using Data loader and Workbench.
- Updating and reporting the Jira ticket on daily basis, and providing the time estimate for it.
- Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Resolving the System Testing and Production tickets/issues.

KEY SKILLS

- Salesforce Administration & Development
- Agile Practices
- Technical Leadership
- Release Deployment & Data Loading
- Development & Testing
- Documentation & Reporting
- Process Optimization
- Salesforce Configuration
- Salesforce Support Training
- Solutions Development

TECHNICAL SKILLS

SFDC Toolkit: Apex, Data Loader, Developer Console, Work Bench, Import Wizard, VS code, Debug log, Change set, Flows, LWC.
Tools/Languages: Apex, LWC, Javascript, CSS , HTML5, SOQL ,SOSL ,OOPS,MSExcel , MS Word.

Certifications(Essentials)

- Platform Developer 1
- Platform App Builder
- Administrator(ADM)

Awards/Recognitions

- Honored thrice as a best performer of the month
- Winner: University level Technical Event 2019, Competition of c-coding.

INTERNSHIPS

Capital Info Solution (Hyderabad)

Salesforce Trainee Hyderabad, IN
📅 April '20 – Jun '20
Experienced SFDC training sessions with real time practice from Salesforce Professionals

Syslogyx Technologies Pvt Ltd

Android Developer Intern Nagpur, IN
📅 Jan '20 – Mar '20
ShopVilla Project, worked on this project during internship

EDUCATION

MCA – Masters in Computer Application

Rashtrasant Tukadoji Maharaj Nagpur University (RTMNU) Nagpur, IN 📅
Aug '17 – Nov '20
74%

Bsc IT – Bachelor of Science in Information Technology

Ranchi University, Jharkhand Ranchi, IN 📅
Jun '14 – Jun '17
62%

Senior Secondary (I. Sc.) - Intermediate in science

Jharkhand academic council (JAC) Ranchi, IN 📅
Jun '12 – May '14
65.8%

Secondary

Jharkhand academic council (JAC) Ranchi, IN 📅
May '12
77.2%