

Rahul Bhagia

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Camp, Pune - 411001
DOB: 10th Feb 1996

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Career Objective

Optimistically accepting the challenges and obstacles that come my way. I will work hard with constant determination for the betterment of your esteemed company and deal with the obstacles with analytical thinking to overcome them and achieve the desired targets for organizational and personal benefits.

Experience

NOVEMBER 2019 - PRESENT

Tradexa Technologies , Pune- *Business Analyst*

- Stakeholder Management
- Prepare User Stories
- Write Acceptance Criteria for DOD
- Perform UAT
- Prepare Flow Charts, DFD and other UML Diagrams
- Assist the UI/UX Designers

JULY 2019 - SEPTEMBER 2019

Urban Clap , Pune- *Operations Intern*

- Perform Data Analytics
- Extract Data from Tableau
- Manage Profiles of PEC Partners
- Onboard PEC Partners
- Train PEC Partners

JANUARY 2017 - AUGUST 2017

Amazon Development Center , Pune- *Customer Service Associate*

- Assist all the customers for their purchases
- Mange queries of customers via phone call
- Train new employees

Education

2014-2019

MESCOE, Pune – *Computer Engineering*

Achieved Second Class with an aggregate of 55.2%

Projects-

1. Estimating Audience Engagement and Disengagement while watching a movie using image processing
2. Performing automation testing using Selenium for application

2013-2014

Dastur Junior College, Pune – *HSC*

Achieved Second class with 56.3% in Science Stream

2011-2012

Dastur Coed, Pune- *SSC*

Achieved First Class with Distinction with 76%

Skills.

- Sound Supply Chain Knowledge.
- Advance knowledge in Microsoft Excel.
- Good Knowledge of SQL Database
- Good Knowledge of JIRA
- Project Management
- Agile
- SCRUM
- Good Presentation Skills
- Good communication skills as well as a good team player.
- Stakeholder management