

AKASH DALVI

Salesforce Developer

CONTACT

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PROFILE SUMMARY

- 4+ years of professional experience in Salesforce CRM as Configuration and Customization.
- Involved in various phases of product development including Market Analysis, Development, Design, Testing and Showcase.
- Worked with Australian client for implementation, production support.
- Introductory experience LWC.

KEY SKILLS

- Service Cloud
- Salesforce FSL
- Nintex DocGen
- Conga Composer

CERTIFICATIONS

- Salesforce Certified Field Service Lightning Consultant
- Salesforce Certified Service Cloud Consultant
- Salesforce Certified Platform Developer - I
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder

EDUCATION

- Bachelor of Computer Engineering

WORK EXPERIENCE

Accenture India – Salesforce Senior Analyst

March 2021 – Till Date

- Major resource in project development team.
- Participated in storyboarding and solution design sessions. Recommended alternate approaches, define technical impacts, and provide sizing estimates.
- Provided solutions to stakeholders on various business use cases.
- Consultation experience in FSL, Service cloud, Community cloud.

Centelon IT Solutions LLP - Salesforce Consultant

Feb 2019 – Feb 2021

- Major resource in product development team.
- Participated in storyboarding and solution design sessions. Recommended alternate approaches, define technical impacts, and provide sizing estimates.
- Provided solutions to stakeholders on various business use cases.
- Authored various lightning components, LWC components Apex Classes and Apex Triggers to fulfill complicated requirements.
- Consultation experience in FSL, Service cloud, Community cloud.

Tranzevo Technologies - Associate Salesforce Consultant

Dec 2017 – Feb 2019

- Design, code, and support solutions to meet business needs in Salesforce, including configurations, customizations and principally worked on Service cloud.
- Participated in all phases of solution lifecycle delivery including identifying/ defining a need, designing solutions, constructing the chosen solution, validating/implementing/supporting the solution by utilization of an Agile delivery model.
- Facilitated business stakeholder in the workshops to develop High-Level business requirement.