



UTKARSH KUMRA

SOFTWARE DEVELOPER

CAREER OBJECTIVE

To have a growth oriented and challenging career, where I can contribute my knowledge and skills to the organization and enhance my experience through continuous learning and teamwork. Looking to become an architect and solutioning expert.

SKILLS

Salesforce (~5 years)

- Salesforce Certified Developer II
- Sales Cloud and Service Cloud
- Admin, Apex, SOQL, SOSL, VisualForce, Async Apex, Flows
- API Integration, CTI Integration
- Org Metadata and Data Migrations
- Lightning Aura Component, LWC, VS Code
- Data Loader CLI, Talend
- Heroku, Salesforce Connect, IDM, SSO
- Einstein Analytics, Reports & Dashboards
- Copado and Flossum trained
- Delivered Salesforce Talk

Web Development

PHP, Javascript, HTML, CSS, MySQL
- Designed multiple websites
Attendance System | College Website |
E-Commerce Website
Product Marketing | Education Service

Android Development

- Designed android applications with API integration
Call Details Noter | Movie King Database

- Language - Fluent in English and Hindi, German
- Computer - Windows, Linux, MacOS, Microsoft Office
- Computer Hardware
- Education - Teach Web Designing and other tutoring to University students
- Socializing - Planned, Organized and Hosted Office Annual Meet, Organized College fest, as Associate
- Volunteering- Teaching Secondary School Students in NGO, In Leaders For Tomorrow for cleanliness and plantation drives
- Certification - C++ and Java from IIT
- Participation - Merit positions in multiple events in school
- Sports - Intra School Chess Champion, Table Tennis, Swimming
- Animal Care
- Adventure and Travelling
- Automobile and Tech Gadgets

CAREER SUMMARY

Salesforce Developer and Consultant

Deloitte India | Sep 2021 to Present

- Requirement gathering, effort estimation and LWC development with testing and Delivery
- DC Start of the month multiple times
- Firm asset development
- Candidate Technical Interviews

Salesforce Developer and Consultant (Tech Lead)

Compro Technologies | Aug 2017 to Sep 2021

- Strong understanding and hands-on on Salesforce development platform with best practices
- Configured and Customised multiple (5+) Projects successfully
- Service support to multiple clients with requirement gathering, solution designing & development and implementation and delie
- (Expert) Integrate Salesforce and third-party programs
- (Highly experienced) Plan and execute deployments
- Conduct UAT and gather & evaluate user feedback
- Create technical and Change Request Documents
- Create User Training Manual and conduct user training session
- Develop Hybrid Customized Salesforce Mobile Application
- Frequent formal and informal client interaction

Android and Web Developer

National Informatics Centre | 2016

- Design website and Android Mobile App
- Apply security and monitoring

Coding Blocks 2016-17

- Android Development Training

Maharaja Agrasen Institute of Technology, GGSIPU

2013-2017

- Bachelors In Technology (Information Technology) - 74.2%

Delhi Public School, Sonapat, CBSE

2006-2012

- Senior Secondary, 77.8 %
- Secondary, 9.6 CGPA
- Merit Position throughout Class VI to IX

CONTACT ME

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150+ BADGES

I 'M A SALESFORCE RANGER AND CERTIFIED SALESFORCE PROFESSIONAL



CAREER SUMMARY

Technical Lead 2021- | Senior Software Engineer 2020 -21 | Software Engineer - 2018-20 | Associate Software Engineer - 2017-18 |
Successfully implemented and delivered multiple greenfield and support enhancement projects configured and customized on Salesforce while being involved in Requirement, Estimation, Solutioning, Planning, Execution, Development, Testing and Delivery.

PROJECT WORK HIGHLIGHTS

Education and Marketing Industry

- Salesforce Business Analytic, Admin and Developer role
- Lightning Migration from classic
- WhatsApp Integration, CTI Integration
- Custom Reporting on Activities
- Custom Inventory Management Solution

B2B & B2C Inventory Industry

- Salesforce Admin and Lead Developer
- Custom CTI solution with softphone developed
- Standard Sales and Service Process on Console application
- Opportunity and Pricebook Management for different LOBs
- Custom Trigger Framework
- Banking Payment Integrations

OLX FCG(B2B)

- Salesforce Solutioning with Documentation
- Record Types and custom solutioning to cater different country processes
- Translation workbench for different languages
- Integration with the backend system along with log management

Manufacturing Industry

- Custom Pricing model solutioning
- Multiple record types processes for multiple LOB
- Custom Summary Reporting on Account Level compatible with Mobile
- KPI calculation logic with customizable parameters

Online Retail Industry

- Service cloud implementation with multiple CTIs
- Lightning Aura component with real-time integration
- Standard Inbound Integration

Media Industry

- Lead Developer
- Custom Integration Framework
- Integration with CPQ objects

Logistic and Distribution Firm

- Standard Sales Cloud implementation
- Custom Aura Components with overrides for combined record and Task Creation
- MGH Group(Bangladesh)
- Standard Sales Cloud implementation
- Custom Aura Components with overrides for combined record and Task Creation

Financial Banking Services

- Custom Incentive system with Integration with Heroku Postgres including POC, development, testing and deployment

Hospitality Industry

- Custom Aura Component Application for Reservation System
- Target and Achievement Summarization logic on millions of data set
- Custom Aura Activity Creation and Management Screen
- Custom Proposal Visualforce document

Retail Transaction

- Deployment via ANT for entire Sales, Service and Marketing Cloud with custom LWC components for CPQ

Operation Inspection Industry

- Technical Lead
- Migration of two existing orgs into a single one
- All Metadata Migration via ANT and other tools
- All Data migration via custom Talend ETL scripts

Financial Industry (current)

- Extensively custom LWC Components to implement LOR System