



Sathish Chandrasekaran

Senior Delivery Manager, PMP®, CSM®, AWS Certified Solutions Architect®

Techno-functional professional with over 10 years of extensive experience in leading diverse technology driven projects across Life Sciences, Financial Services, Retail and Consumer Goods, Telecom targeting Delivery Lead role with a growth-driven organization

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CORE COMPETENCIES



Technical Skills

Cloud: AWS Services (S3, ASG, Lambda, VPC, Kinesis, DynamoDB, RDS, Route53)

Programming: C, C++, BREW, 8051 ALP

Database: Oracle SQL

Tools: HP ALM, Bugzilla, JIRA, Rally, Leankit, GIT, JMeter, Matlab, Simulink

OS: Solaris, Windows, MacOS X Shell Scripting

Embedded Protocol: Modbus

Mobile: Android/iOS, 3G Device Testing

Methodologies: Agile (Scrum), Waterfall



Trainings

Attended trainings on:

- Bullet Proof Manager (CrestComm)
- Mastering the Integrated Program (Stanford University)
- Program Management, Communicating Up, Leading Complex Programs and RATP (Twenty-Eight Strategy Execution and Duke Corporate Education)
- Lean Six Sigma Black Belt certification* from ISI



Certifications

PMP (2013-) | CSM (2018-) | AWS Certified Solutions Architect Associate (2020-)



SAFE4 Agilist* (2018-2020)

QAI Agile Tester

ISTQB Foundation



PROFILE SUMMARY

- Consistent Track Record leading Digital projects with Stringent timelines in meeting customer expectations.
- Instrumental in driving Technology Migration Program for a Leading Financial Market Data and Infrastructure provider and completed a record 22+ projects in a span of 15 months amid COVID-19 BCP
- Extensive experience across Iterative, Waterfall and Agile methodologies and proficient across SDLC Phases
- Engaged in steering scrum processes and conducting ceremonies (Backlog Grooming, Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective), led the team with sprint planning sessions and set clear expectations on the Sprint goal
- Expertise in leading Cross functional and Distributed team across geographies and played key role in identifying opportunities, increasing market share and improving Margins
- Extensive project management experience right from requirement analysis, effort estimation, scheduling, feasibility study, coordination between different teams, reporting, resourcing, mentoring, cost budgeting, change management, incident management
- Proficient in developing and implementing solutions and partnering closely with business leaders & engaging key stakeholders
- Acknowledged for outstanding performance and felicitated with SPOT, IDC Shining Star and IDC Best Performer award from PayPal, Customer Appreciations for the deliverables put forth at Tata Infotech and Cognizant



CAREER TIMELINE





WORK EXPERIENCE

Sep'10 – Till Date	:	Cognizant Technology Solutions, Chennai as Delivery Lead
Sep'06 – Sep'10	:	CSC / PayPal, Chennai as Technical QA Lead
Feb'06 – Aug'06	:	L&T Infotech, Bangalore as Project Leader
Dec'03 – Feb'06	:	TCS / Tata InfoTech, Bangalore as IT Analyst
Apr'03 – Dec'03	:	Lionbridge Tech, Mumbai as Software Engineer
May'02 – Feb'03	:	Celetron India, Mumbai as Design Engineer
Nov'01 – May'02	:	Teletherm Chennai as Consultant
Nov'00 – May'01	:	Real Chip India, Chennai as Trainee Engineer
ONSITE EXPERIENCE		
Jul'04 – Mar'05	:	TCS / Tata Infotech @Ericsson, Australia

Key Result Areas:

- **Program Management:** Experienced in leading Digital projects and programs as part of a portfolio (~1-5Mn) including multiple service line with proven expertise in understand requirements till post Go Live, ensuring contractual commitments
- **Project Management:** Result Oriented, independently leading projects by understanding the requirements and providing go-live support. As Scrum Master, ensuring daily scrum in 'Adapt and Inspect' mode and ensuring removing impediments.
- **Engagement Delivery:** Thought leadership to increase efficiencies, meeting financial and operations targets (Revenue and Margin Forecasts, Span, COD, Utilization, Productivity, Job Rotation, Customer Satisfaction Index)
- **Delivery Excellence:** Expertise in Process and Metrics. Ensure reporting risks/ issues/metrics/SLA on time and tracking to closure. Associated with Risk management Awareness mailers
- **Development:** Experience in MS Technologies and Open system. Hands on experience leading development teams
- **Testing:** Overall 9 Years of Testing experience in managing diverse projects and consulting for clients in US, India and Australia. Proficient in Test Process consulting, Product Testing, Mobile Testing, and Quality Assurance Activities across phases, Worked hands on with Functional, Regression, SIT, Compatibility and UAT Support as well as 3G Interoperability and Device testing. Ensuring quality of the Overall release by acting as a gate-keeper. Proficiency in E2E Test Delivery including test strategy design, reviewing test plans, coordination as a single Point of contact between different vendor teams including development teams (Development, Testing, Training, and Program Management).
- **Team Management and Leadership:** Conduct mentoring sessions and People engagement sessions like on floor Activities, Goal Setting and Performance Management, Rewards and Recognitions, Staffing and Cognizant Certified Campus Panelist
- **Best Practices:** Conduct periodic retrospection, implement corrective and preventive measures and adoption of Best Practices and Documentation of Collaterals and Lessons Learnt, Knowledge Management, Suggest Value adds in terms of costs optimization and Initiatives such as leveraging Automation and accelerators
- **Business Development:** Participation in Proactive Opportunities, RFP solutioning, Due Diligence, Gap Analysis, identify pain points and provide recommendation, SOW Drafting and review, Manage and drive customer visits, Case studies and Marketing collaterals



EDUCATION

2005	• Master of Business Administration from Madurai Kamaraj University
2003	• PG Diploma in Business Administration from Annamalai University
2000	• Bachelor of Engineering (Electronics and Communication) from Madurai Kamaraj University

Project Annexure

Cognizant Technology Solutions – Multiple Projects 1	
Project Title	AN Digital Projects support
Period	Sept 2020 – Till Date
Location	Chennai, India
Role	Technical Delivery / Program Manager & Scrum Master
Responsibilities	<ul style="list-style-type: none"> • Responsible for successful development and roll out of new digital Solutions and Marketing Campaigns • Proactively engage stakeholders and coordinating with globally distributed teams and delivered 100+ Digital Projects and Campaign including UX Redesign, spanning LATAM, EMEA and APAC zones • Project Management, Status Reporting. and Conducting Weekly and Monthly Governance calls and highlights risks, issues, dependencies associated • Ensure compliance to Quality standards for Project Deliverables and tracking Production Issues across Projects having Root Cause and Preventive, Corrective actions as required • Agile transformation for Ongoing Projects covering trainings, Requirements Management, JIRA Dashboard, Sprint planning and Ceremonies

Cognizant Technology Solutions – Multiple Projects 2	
Project Title	Like 4 Like Elektron Migration and Venue Development
Period	Aug 2018 – Sept 2020
Location	Chennai, India
Role	Technical Delivery Manager and Scrum Master
Responsibilities	<ul style="list-style-type: none"> Delivering 22+ Projects spanning AMERS, EMEA and APAC zones as part of Large Migration Program in a time span of 15 months and Managed team of 30+ associates Project Management, Status Reporting. and Conducting Weekly Governance calls and highlights risks, issues, dependencies associated Manage stakeholder expectation and work with client POCs to support program execution Lead a multi-functional and distributed (multi-geographical) team and ensure that program deliverables meet quality standards and project requirements As scrum Master: Daily Scrum in 'Adapt and Inspect' mode and ensuring removing impediments. Conduct periodic retrospection and implement lessons learnt Delivered 3+ Venues successfully within the stipulated timeline
Cognizant Technology Solutions – Multiple Projects 3	
Project Title	Test Delivery for multiple retail clients
Period	Sept 2010 – July 2018
Location	Chennai, India
Role	Project Manager
Responsibilities	<ul style="list-style-type: none"> Successfully led QA projects and focused on End to End Delivery for Large Projects till Go Live in defining, implementing test strategy and overall solutions in line with the Customer asks Experience in Multi-vendor environment and Ensure compliance to Organizational Level KPI's and SLA's by defining and implementing metrics, reporting mechanisms End to End Project Deliverables spanning Requirement Analysis, Estimation, Test Planning, Project / Program Strategy, Design, Execution, Review and Prod / Post Prod Support Involved in Browser Compatibility testing, Test scripts Automation, Web and Mobile App testing, Performance and security testing Involved in Presales and Business Development, Account level learning activities, Operations as well as Delivery excellence activities Liaise with Project Stake holders on day-to-day basis and ensuring quality deliverables as per milestones and build, develop, and grow business relationships vital to the success of the project
PayPal & CSC – Multiple Projects	
Project Title	Test Lead / POC for Market Places and Remittances projects
Period	Sept 2006 – Sept 2010
Location	Chennai, India
Role	Technical Lead and Associate Manager
Responsibilities	<ul style="list-style-type: none"> Quality assurance activities in Product development: Analyzing, estimation, planning, test design, test execution, reporting, defect logging, tracking and management, Post production quality and support, post release root cause analysis. Liaise with Project Stake holders on day-to-day basis and ensuring quality deliverables as per milestones and build, develop, and grow business relationships vital to the success of the project Participated in traditional / Agile methodology Projects and Project tracking to closure, Automation tracking & Metrics Resource planning, Monitoring, Coordination & Recruitment activities. Accolades from PayPal QA as well as Project Manager from onsite for seamless and effectively delivering the Project activities from Account setup on time
L&T Infotech	
Project Title	Development of Mobile Phone Software and Project Management Tool Testing
Period	Feb 2006 – Aug 2006
Location	Bangalore, India
Role	Project Lead
Responsibilities	<ul style="list-style-type: none"> Project Monitoring, Review & QA Activities. Requirements documents preparation, Analysis & Design Integration Test case Design & Execution, Troubleshooting, Maintenance & User manual Preparation

TCS & Tata Infotech – Multiple Projects	
Project Title	3G Devices Testing, BREW Wireless Application Development and Testing, Component testing
Period	Dec 2003 – Feb 2006
Location	Mumbai / Bangalore, India and Sydney, Australia
Role	IT Analyst / Lead Systems Engineer
Responsibilities (3G Devices Testing)	<ul style="list-style-type: none"> Test the latest 3G handsets and carry out Application Interoperability Testing, Devices and Drive Testing and Investigations Carry out tests as per the test cases provided by Hutchison Onsite exposure for over 8 months with the client at Sydney, Australia Adopting quality procedures and test processes and carry out various tests as per the test cases provided by the client. Quality assurance involved in maintaining directories, documents and test processes, procedures and activities, troubleshooting, defect logging and maintenance of handsets and investigation. Liaise with vendors on technology, compliance issues and evaluate, test and support the latest technology handsets
Responsibilities (Brew Wireless Application Devt, Testing and Training)	<ul style="list-style-type: none"> Devising project plan for training in application development, testing and training internal teams. Involved in developing commercial applications for data based services in BREW. Adopting to Quality procedures & Test processes. System Level design & Test cases design and Testing (Black box / White box) of applications Training team members, professionals and students in Brew application development and testing
Responsibilities (Component Testing and support)	<ul style="list-style-type: none"> Component test plan, test cases design and execution, Troubleshooting & Defect Reporting. Analysis and Identification of open source tools for Internal projects
Mentorix & Lionbridge Technologies – Multiple Projects	
Project Title	Success Maker Enterprise [SME V1.1] functionality for Mac and Windows
Period	Apr 2003 – Dec 2003
Location	Mumbai, India
Role	Software Engineer
Responsibilities	<ul style="list-style-type: none"> Requirements Gathering, Software Development, Unit Testing - functionality for creation of worksheets in Mac and Windows (Internet based) and Implementation of functionality for site transfer Utility in Mac and Windows Creation and debugging of driver code which reads the scripts and runs the courseware and exercises as part of SM V 5.5 Courseware Integration.
Multiple Companies – Celetron India (May'02-Feb'03), Teletherm (Nov'01-May'02) and Real chip (Nov'00-May'01)	
Project Title	Motherboard Design, Skeeter [Hard Disk Drive Design], Memory Design and EchoStar component Evaluation (Celetron) Modbus Card, Automotive applications-based simulation, Robotics, Motion controller card and Embedded Lab (Teletherm) Echo cancellation and Speech Processing (Real Chip)
Location	Mumbai & Chennai, India
Role	Design Engineer and Consultant
Responsibilities (Celetron)	<ul style="list-style-type: none"> Design and implementation of schematics (Orcad, Pads, PLE 133 / CLE 266 Chipset), Netlist checking, Component Checking and Evaluation for SO-DIMM Memory modules and Seagate's HDD and Validation, Testing of Motherboards. Providing Inputs for PCB Design, Bill of Materials & Vendor selection, Evaluation and User documentation
Responsibilities (Teletherm)	<ul style="list-style-type: none"> Hardware design & 8051 Microcontroller programming & Testing and Verification in PC through Modscan GUI Software (Hardware (ADC, 8052 Chip), Communication Medium (RS-485 and RS-232)), Real time simulation for automotive applications (Engine management, Hydraulic management) by Matlab & Simulink, Analysis and simulation for automotive applications, Conceptual study using Dspace's hardware, simulator and Control Desk VC++ programming for Adlink's functions according to client's requirement & Functionalities implemented for starting, stopping of the motor and changing the speed of the motor on the fly Describe the client with the technical, importance and commercial aspects of automation & enable the client start a unit for robotics, which will replace the current technology of using man- power. Setting up of Embedded Lab for Automobile Department and Technical Consultancy, Commissioning and Training
Responsibilities (Real chip)	<ul style="list-style-type: none"> Assembly language coding for ITU G.168 & G.729 as part of P3 Monet Processor Chip using DSP Assembler and Simulator, System design using Matlab & Simulink Behavioral Model coding using Verilog & MIPS Estimation and System on chip coding, design and implementation

ANNEX - AREAS OF INTEREST, HOBBIES AND OTHERS

- **Trainings Conducted:** PMP / Project Management Primer, Change Management and Risk Management, First Time Manager, Testing, Tech gig Webinar on Project Management and Beyond
- **Hobbies:** Upcoming Technology / Market trends, Sudoku, Hidato, Stock trading
- **Volunteer:** Reading Sessions for Visually handicapped, Participated in Blood donation camps, Eye Donations as part of Outreach and Gift a Life's Organ Donation Member
- **Internal Presentations, Conferences and workshops:** Cognizant's 'Nurture the CEO in you' proposal contest, Cognizant's Internal Presentation Sessions during 2013, Volunteer for 3rdTN PM Conference 2014 from PMI Chennai Chapter and Volunteer as PMI's Paper Reviewer for 2015 PMI India National Conference, Participation in o Innovate 2011 IBM Conference, E-instrumentation workshop from National Instruments, Intel Developer workshop at Mumbai
- **Membership:** PMI ®/ Scrum Alliance ®, PMI India Champion
- **Other Awards:** Blogger Participation Certificate, Cognizant QE&A Innovation Award, 2011 & 2012 - Best SBU Learning Award in Retail Vertical Certificate of Appreciation from PMI India as a paper reviewer
- **Others:**
 - Languages Known: Tamil, English and Hindi
 - Date of Birth: 11th Feb 1979
 - Nationality: Indian (Valid Indian Passport No R9830053 valid until April 2028)
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