** Tushar Kashyap**

**Sr. SALESFORCE DEVELOPER**

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Summary

* Over 10 years of IT experience and 7 years of Highly qualified Salesforce Developer experience with Salesforce CRM platform as Developer, Hybrid architect, and Administrator
* Extensive experience with the **Salesforce.com development life cycle**, **application design patterns, integration patterns, and deployment planning**.
* Experience in SFDC Development implementing the **Vlocity, APEX Classes, APEX Triggers, Visual Force pages** with **SOQL, SOSL**
* Experience in **Vlocity** components **FlexCard, DataRaptor, Omni Script, and Integration procedure**
* Depth experience in CRM business processes like **Lead Management**, **Pipeline**

**Management**, **Account Management**, and **Case Management**

* Extensive experience in **Salesforce DevOps CI/CD process**
* Data migration using **Data Loader, Data Import Wizard, MuleSoft, OmniStudio – Integration Procedures (IP), DataRaptors**.
* Created customized UI as per the client and application requirements using **Lightning Web Components**.
* Apex coding, Apex Data loader, REST and SOAP API, Triggers
* Salesforce Lightning web components, JavaScript, Workflow, Custom object development

Technical Skills

**Methodologies**: Agile Methodologies and SCRUM process

**CI/CD Tools**: Bitbucket, MS Visual Studio, Jenkins, GitHub , Jira

**Operating Systems**: macOS X, IOS, Linux, Windows

**Database**: Oracle, MS SQL Server, Single Store, Sybase, MySQL

**Web services**: SOAP, REST, JSON, XML, WSDL, MuleSoft.

**Web Technologies**: Web Services, XML, HTML, XHTML, CSS

**Salesforce Technologies/Features:**

Sales-Cloud, Service-Cloud, OmniStudio, Data Raptors, custom & standard LWCs, Apex Triggers, Apex Classes, Test Classes, SOQL, SOSL, Visual Force Pages (Pages, Component & Controllers), Lighting Components, Custom Objects, Validation Rules, Dreamweaver, Java Script, PHP, Python, Query

**Programming Languages**: Apex, JavaScript, HTML, XML, JSON, Python, Java, PL/SQL, PySPark, Hive SQL

**ETL**: MuleSoft, Informatica, Sqoop

Certifications

Salesforce Certified Administrator - Credential ID: 2416666

Salesforce Certified Platform Developer I - Credential ID: 2416913

Salesforce Certified OmniStudio Developer- Credential ID: 2471228

Oracle PL/SQL Developer Certified Associate

Oracle Advanced PL/SQL Developer Certified Professional

Oracle Cloud Infrastructure Foundations 2020 Certified Associates

**Professional Experience:**

**Accenture/Citi Bank NA**  **June 2018 Present**

**Role: Sr.Salesforce Developer Lead**

**Roles and Responsibilities:**

* Leadership and ownership of outlining a road map for technical design, development, implementation, and Support.
* Perform the most advanced design and development tasks roadmap for successful implementation of the Onboarding process utilizing **LWC, APEX Class, APEX Triggers, Platform Events, MuleSoft Integration, Vlocity OmniStudio, Email-to-Case management**
* Optimize and improve the overall runtime of **Vlocity** **OmniScripts**, **Vlocity** **DataRaptors**
* Worked on **Vlocity** **OmniScripts**, **Vlocity** **DataRaptors, Vlocity** **FlexCard,** and **Vlocity Integration Procedure.**
* Well-versed with the **migration** of **Vlocity OmniStudio components**
* Built HR compliance training module using **Vlocity OmniStudio** with a low-code-no-code solution
* Designs and implements business technology solutions focused on **cloud-based business applications**, specifically, **Salesforce.com**, Workday, and other custom solutions
* Provide expertise and guidance for **REST/SOAP** **API integrations** and data migration
* Excellent hands-on in designing automation workflow and approval process
* Reviews and set up controls to ensure management of end-to-end solution impact
* Experience working with large data sets (over 1mill) and identifying data flow systems for successful integration from legacy systems to Salesforce using **MuleSoft**.
* Worked on **MuleSoft flow** for upserting data in Salesforce.
* Used **MuleSoft for fetching** data from standalone **Relational database** into files in **JSON format**
* Used **MuleSoft for scheduling batch jobs** for weekly integration of data from legacy systems.
* On Sales Cloud Starting **Web-to-Lead Converted** and Fetched records from the Legacy system into Salesforce
* Capturing all the details using **Lightning Web Component (LWC)**
* LWC **Knowledge Articles** by utilizing **Apex Class** - knowledge article
* Apex Classes and Methods including JS controllers for multiple UI-based LWCs
* Successfully Integrated 3rd party systems and legacy systems with Sales Cloud and Service Cloud, honoring security profiles and roles entitlement.
* Written **Apex Classes** and **Triggers** to de-serialize and serialize the data as part of ongoing integration from the Legacy system to Salesforce
* Used **SOQL** and **SOSL** for data manipulation needs of the application using

platform Database Objects

* Used Sandbox for testing. created, managed packages, and migrated them between Sandbox Production environments for final implementation
* Developed a deep understanding of the client’s business processes and data models to ensure proper fit within existing systems as well as future scalability.
* Assisted in training internal resources on best practices related to Salesforce development and maintenance to enable long-term sustainability after project completion.
* Create and manage automated unit tests of Salesforce platform code developed by the team
* Assist the administrator with complex **workflow rules** and **approval processes**
* Knowledge of **Salesforce data modeling** and searching
* Knowledge of software security risks and mitigations

**Accenture/Chevron**

**Role: Salesforce Developer Jul 2016 – May 2018**

**Roles and Responsibilities:**

• Created the picklists, dependent picklists, and junction objects to establish the connectivity among objects.

• Created auto-assignment rules using the workflow process to route tasks.

• Created custom objects, formula fields and design validation rules page layouts, and workflow rules.

• Enhanced existing Salesforce Sales/Service cloud apps to include new tabs and components based on business requirements.

• Worked on Process Builder based on the requirements.

• Successfully Integrated 3rd party systems and legacy systems with Sales Cloud and Service Cloud, honoring security profiles and roles entitlement.

* Led the migration of data from legacy systems to Salesforce, including migrating over 100 custom objects and fields

**LTI/HONDA**

**Role: Salesforce Developer/Admin Jun 2015 – Jun 2016**

**Roles and Responsibilities:**

• Created the picklists, dependent picklists, and junction objects to establish the connectivity among objects.

• Created custom objects, formula fields and design validation rules page layouts, and workflow rules.

• Enhanced existing Salesforce Sales/Service cloud apps to include new tabs and components based on business requirements.

• Worked on advanced workflow rules and Approval process.

• Worked on Process Builder based on the requirements.

• Create profiles, and roles and configure permissions according to organizational hierarchy requirements.

**Tata Consultancy Services Ltd** **Jun 2012**- **Jun 2015**

**Role: DATABASE DEVELOPER**

**Roles and Responsibilities:**

* Wrote complex SQL queries and PL/SQL functions /procedures.
* Developed web application using Java / Java Server Faces framework
* Performance tuning of the execution of the Billing batch to calculate and fetch data reports for payment to business associates using materialized view concepts.
* Automated the download excel data feature of the billing information of associates from static to dynamic user input for various geographies.
* Developed strategies for fetching data reports of the business associates for the organization’s audit and compliance purposes.
* Implemented various concepts of manipulation of SQL joins and keys for faster performance/tuning.
* Performed month-end implementation functions, analysis, and resolution.
* Involved in the documentation of the system.
* Migration from MS SQL 2008 to 2012.
* Full and Differential backup of MS SQL Db 2008/2012
* Migrating tables with cluster and non-cluster index.
* Automated the execution time of provision, invoice, and claim batch by more than 90 percent using indexing and partitioning concepts on the base table/temporary tables in MS SQL Server
* Developed an automated email delivery system of batch monitoring sheet using SSIS Packages.
* Implemented SSIS packages to gather table statistics, index rebuild, and full/differential backups of server logs and data files.
* Improvised strategies for scheduling database and log backups and restoration in MS SQL Server 2012
* Performed the Provisioning data flow from SQL Server 2008 to Oracle 11g.
* Coordinate projects and provide guidance on applicable impacts and specifications as required.
* Interacts with stakeholders from within and outside of the team to respond in an accurate and timely fashion to ad hoc requests related to the group’s activities
* Worked on resolving the production issues. Developed a lot of new scripts and updated existing scripts to solve the issues.
* Performed month-end implementation functions, analysis, and resolution.