SPECIALIST NETSUITE TECHNICAL / ADMINISTRATOR CONSULTANT

Chandrasekhar R

Mobile: +91-8919421914

Email: chandrasekhar.rela@gmail.com

PROFESSIONAL SUMMARY:

Over 7.3 years of professional IT experience in Administration, Planning, Analysis, software design, development, testing, deployment, implementation, and production support of NetSuite.

SKILLS:

- Suite Script 1.0 & 2.0
- Suite Builder
- Suite Bundler
- Workflows Management
- Data Migration
- NetSuite Administrative tasks

- Order Management
- SCM Module
- Inventory Management
- Basics of Record to Report
- Creation of Saved Searches
- Dashboard Design

WORK SUMMARY:

- Implementing workflow solutions using NetSuite Workflow Manager (Suite Flow), Suite lets, Suite Script, Suite Talk, User Event scripts, Client scripts, Scheduled scripts, and Restlet.
- Understanding the client requirements and designing the solution over the NetSuite platform to meet client needs.
- Extensively worked with each department's subject matter expert to identify gaps in existing processes and provide custom solutions.
- Managed NetSuite One World's successful implementation across the company in a short timeframe.
- Creation of NetSuite forms, transaction PDFs, workflows, scripts, and roles to support company's
  channel's structure and business rules.
- Inventory, Purchasing, Order Management modules configuration Set up within NetSuite and made changes to Suite flows to address Business needs.
- Implement and configure NetSuite to address business needs and processes, including system setup, Chart of Accounts, lead-to-order, order-to-cash, procure-to-pay, items & inventory management, fulfillment, etc.

- Worked with management, Project Managers, Business Analysts, Sales and Marketing, and Accounting & Finance to scope work and produce estimates to help define deliverables and timelines.
- Build reports, saved searches, and dashboards that provide comprehensive and forward-looking Business Intelligence.
- Migrate legacy transactional and entity data from the client's existing system of records to NetSuite.
- Administered and configured NetSuite company-wide; created and maintained users, roles, and permissions, performed mass updates, NetSuite forms configuration, Customer / Contacts configuration, and maintenance.
- Create training/support documentation, and drive end-user training to promote user adoption.
- Published Dashboards for Customer Support and Sales departments and created various reports for the company's execs and upper management.
- Primary contact NetSuite resource for all users across the company: especially Sales, Customer Support, Operations, and Finance
- Merged accounts cleaned duplicates; involved in all NetSuite platform life after go-live.
- Created test cases and User Acceptance Testing (UAT) with core client stakeholders to ensure system configuration objectives have been met.

WORK EXPERIENCE:

- Working as NetSuite Developer in **Egon Zehnder** from Aug 2021 to till date with the payroll of **Foray Soft**.
- Working as NetSuite Developer (Technical Lead) in **HCL Technologies** from May 2015 to till date with the payroll of **Zenstar Computer Solutions**.

PROJECTS:

PROJECT #6

Title	:	**Egon Zehnder**
Role	:	**NetSuite Technical Consultant**
Date	:	**Aug 2021 to till date**

Responsibilities:

- Train the freshers in the current organization.
- Various customizations were done to ensure all the processes reflect the existing business process.
- Customizations include field, form, and record level changes.
- Created various reports and saved searches for stakeholders and business units.
- Mapped new requirements to existing/custom processes within NetSuite. Improved various NetSuite modules and increased efficiency in business procedures.
- Imported CSV imports and exports to add/update data in NetSuite as per client specifications.

- Develop, test, and deploy customization, custom objects, and new functionality based on evolving business needs.
- Maintained roles and permissions assigned to employees and Conducted system testing for newly deployed functionalities.

PROJECT #5

Title	**:**	**PNC Bank, Strongsville, OH**
Role	**:**	**NetSuite Technical-Administrative Consultant**
Date	**:**	**Apr 2019 to Jul 2021**

Responsibilities:

- Determined proper methodologies and procedures to use based on project specifications.
- Attending daily stand-up calls with the client team and communicating the status of work completed and
- Ensure project compliance with company Software Quality processes.
- Mitigate project risks, resolve issues, and interact with leads to communicate project benefits and status.
- Work closely with the technical team, Project management team, and different stakeholders Post sandbox refresh activities.
- Involve in reviewing Business Requirements with Business Analysts and stakeholders
- Analyzed the user stories and estimated them, providing story points, and further approving them as part of sprint planning for Manual and Automation.
- Involved in Developing End to End, High-level Test scenarios for Front End and UI testing.

PROJECT #4

Title	**:**	**Alutek**
Role	**:**	**NetSuite Techno-Functional Consultant**
Date	**:**	**Apr 2018 to Mar 2019**

Responsibilities:

- Preparing Documentation for the training-related activities.
- Coordinating with the team about daily activities.
- Experience on translate requirements into NetSuite configurations.
- Actively involved in the day-to-day activities related to the current project.
- Experience in Order to Cash and Procure to pay functionalities and Testing.
- Work closely with the Functional team, Project management team, and different stakeholders.
- Assess requirements and propose optimal solutions.
- Interact with customers, management, and team to better understand customer needs and recommend appropriate solutions.
- Advised on design, planning, and implementation of customer's process.
- Created help desk tickets, troubleshot, and resolved desktop issues.

PROJECT #3

Title	**:**	**SHIS Pte Ltd**
Role	**:**	**Senior NetSuite Consultant**
Date	**:**	**Sep 2017 to Mar 2018**

Responsibilities:

- Enhanced & Debugged automation scripts.
- Develop, execute, and manage all test activities.
- Work extensively with business on NetSuite modules including new implementations, enhancements, and integrations, go live and support.
- Worked on Suite Bundler to deliver and deploy NetSuite customizations to the production environment from the sandbox and documented the deployment steps for the client to deploy in production.
- Understanding the existing business process and functional changes.
- Maintained roles and permissions assigned to employees and provided on-going system/technical support to users, including training and access for all roles.
- Had a detailed understanding of common business practices related to sales operations, quote-to-cash (including purchasing and fulfillment), and order management.
- Putting together business cases for the sales teams to support their proposals.
- Presenting proposals to customers alongside members of the sales team

PROJECT #2

Title	**:**	**Unilever**
Role	**:**	**NetSuite Consultant**
Date	**:**	**May 2016 to Aug 2017**

Responsibilities:

- Supporting Territory, Channels and Account Sales Plans Definition and Execution
- Providing Pre-sales Expertise and Support to Sales Teams.
- Executing the scripts for functional and regression testing and logging the bugs.
- Excellent understanding of all phases of SDLC, Software Testing Life Cycle
- Extensive experience in coordinating testing efforts, responsible for test deliverables, status reporting to management and issue escalation.
- Experience in interacting with developers, leads, onshore and offshore teams.
- Developing and maintaining Test Scripts, analyzing bugs, and interacting with development team members in fixing the defects.
- Day to day administration of NetSuite, including user role management, troubleshooting, and end user support.

PROJECT #1

Title	**:**	**Origami**
Role	**:**	**NetSuite Consultant**
Date	**:**	**May 2015 to Apr 2016**

Responsibilities:

- Experienced with business requirements, technical analysis and design, coding, testing, and implementation of customizations within the NetSuite environment.
- Customizing NetSuite fields, forms, workflow rules, record types, user roles, and dashboards to meet business needs.
- Experience in Supporting day to -day post-production issues, gathering new requirements, and testing applications to meet the requirements. It includes documentation and user training on new processes.
- Detailed understanding of common business practices related to Accounting, Sales Operations, and Order-to-Cash (including billing, revenue management, subscription, purchasing, warehousing, fulfillment, etc.)
- Strong knowledge in creating Custom CRM Fields, Custom Entity Fields, Custom Item Fields, Custom Transaction Body Fields, and Custom Transaction Column Fields in NetSuite
- Crated field mapping templates that map the legacy fields to NetSuite fields.
- Involved in the UAT (User Acceptance testing) session and bug fixing if any while at the UAT stage.
- Customizing NetSuite fields, forms, workflow rules, record types, user roles, and dashboards to meet the business need.

EDUCATION:

B.SC in Computer from Acharya Nagarjuna University, Andhra Pradesh.

(Chandra)