|  |
| --- |
|   **Raju Bonala** Email: rajubonala.sfdc@gmail.com Mobile No: +91 9030709188 |
|  |

**EXPERIENCE SUMMARY:**

* **7+** years of Information Technology industry experience in Salesforce.com and Force.com cloud based applications.
* Research & problem-solving skills, strategic positioning skills, communication skills, skills related to identifying industry-specific needs, solutions & dependencies. Excellent client relationship build & management capabilities, skills with respect to generating business, sales support, leading presentations and demos.
* Extensive ‘hands-on’ technical experience in all stages of Software Development Life Cycle (SDLC) including design, analysis, development, build, testing, deployment, etc. for various business processes & applications.
* Worked on Classic to Lightning Migration.
* Worked on customization like creating Lightning Aura Components, Lightning Web Components, Lightning Flows, Lightning App Builder, Apex Classes, Apex Triggers, and Visual force pages.
* Worked on Salesforce.com Administration like creating Application, Objects, Fields, Page layouts, Record Types, Relationships, Validation Rules, Email Templates, Workflows, Lightning Flows.
* Experience on creating Users, Profiles, Permission sets, Roles, OWD and Sharing Settings.
* Designing of Reports and Dashboards.
* Worked on Deployment Process using Force.com IDE tool and Change Sets.
* Good understanding of Salesforce.com Governor Limits with an ability to optimize codes to acknowledge those limits. Exploring App exchange applications and integrating them with Salesforce.
* Have good working knowledge in querying Salesforce CRM database using SOQL queries on Force.com platform
* Worked on Data migration using Apex Data loader, Import Wizard, Dataloader.io
* Good analytical, verbal, written communication and interpersonal skills.
* Good Experience in interacting with End Users.
* Good Team Player and having good experience at leading teams globally

**Skillset**

|  |  |
| --- | --- |
| **Operating System** | Windows Family |
| **Programming Languages**  | HTML/CSS, JavaScript, core Java |
| **Salesforce Skill set**  | Force.com, Apex, Triggers, Visual Force, Lightning Web Component, Lightning Aura Component, Lightning App Builder, Lightning Flows. |
| **Tools**  | Force.com IDE, Visual Studio Code, Salesforce CLI, Data loader, Data loader.io |

**Certifications:**

* Salesforce Certified Administrator
* Salesforce App builder
* Salesforce Platform Developer 1
* Salesforce Platform Developer 2
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant
* Salesforce Certified Advanced Admin
* Vlocity Communication CPQ Developer 1

**Academics:**

* **B.Tech** (Computer Science &Engineering) from JNTU Hyderabad, 2011.

**Employment History**

* Presently working for **Tata Consultancy Services** as IT Analyst from Jul 2018 – Till Date
* Worked for **Cognizant Technology Solutions** as Associate Projects from Jan 2017 - Jun 2018.
* Worked for **Accenture Information Technology and Services Private Ltd** as Software Analyst from Sep 2013 – Jan 2017.

**WORK EXPERIENCE:**

**Project No. 5**

Project Name: BT Global

Employer: TCS

Client: **British Telecom plc**

Duration: Sep 2018 – Till Date

Team Size: 8

Role: Senior Developer / Module Lead

Project Description: Global Services (GS) is a division of United Kingdom telecommunications operator BT Group, Project is about Classic to lightning migration and with customizations.

**Responsibilities:**

* Leading the Lightning development team of 5 people
* Maintaining coding and development standards.
* Understanding business requirements and transitioning them to user stories
* Readiness check for Lightning using Lightning Readiness tool and Manual Comparison
* Migrated Notes and attachments to Advanced Notes and Salesforce files using Magic mover AppExchange package
* Worked on Existing Visualforce to make it working in Lightning Experience(both Desktop and mobile) by adding styles and removing JavaScript dependency
* Redefined Custom buttons and links to work in Lightning
* Redefined the Lightning pages using Lightning App Builder to improve user experience and page performance
* Developed request process to automate Lightning access to end users
* Field rationalization on Opportunity to improve user experience
* Created Lightning flows, batch classes, apex, triggers and Custom Lightning Component for Home Page Components that aims to help users with Lightning and business process and Visualforce pages, Apex Triggers, Apex Classes and Test Methods.
* Worked as a Code reviewer for the Team developments.

**Project No. 4**

Project Name: U S BANK Corp

Employer: Cognizant

Client: U.S. Bancorp

Duration: Mar 2017 – Jun 2018

Team Size: 8

Role: Developer

**Responsibilities:**

* Salesforce.com Configuration, Customization and Design
* Worked on Salesforce Lightning Implementation.
* Worked on Apex Triggers and Apex classes.
* Worked on Lightning Components and Lightning App Builder.
* Worked on Components, JS controllers and Helpers.
* Experience in writing Server Side Controllers and Salesforce Lightning Design System(SLDS)
* Worked on Lightning Data Service (LDS)
* Built different Dynamic Components.
* Worked on Test classes and Prepared Unit Test Cases and Migration checklist.
* Used Tools like Share Point and HP QC to keep track of the time for development and maintaining tickets

**Project No: 3**

Project Name: NEMO

Employer: Accenture

Client: Lease plan, UK

Duration: Jun 2015 – Jan 2017

Team Size: 12

Role: Developer

Lease Plan UK is part of the Dutch Lease Plan Corporation NV Group, the largest vehicle management group in the world. The Dutch group operates a fleet of more than 1.3 million vehicles and provides innovative leasing and fleet management solutions in 32 countries and

Across five continents.

Project Nemo- Replacement of an existing legacy application supporting their Network franchise business with a new portal and case management solution based on Salesforce. The work would include the full implementation lifecycle starting with an initial Definition phase through to build, test, deployment and enablement. The solution will drive self service capabilities for Lease Plans franchisee and automate crucial quoting, underwriting and contracting processes.

**Responsibilities:**

* Involved in writing the Apex Classes, Triggers, Visual force pages, Apex Test Classes for various functional needs in the application.
* Involved in Configurations and Administration of Sales force.com
* Worked with the AppExchange Experian QAS Package.
* Integrated with Third Party Services like HPI, GBG (KYC1, KYC2) & NOLS systems for Validation of Data using REST Services.
* Implemented Schedule Apex and Batch Apex as per the business requirement
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Responsible for dealing with Roles, Profiles, Sharing Setting (OWD), Workflow Rules, Validations, Page Layout assignments.
* Prepared technical design documents for the functionalities.

**Project No: 2**

Project Name: IESE

Employer: Accenture

Client: IESE-University of Navarra, Spain

Duration: Jun 2014 – May 2015

Team Size: 6

Role: Developer and Admin

IESE Business School is the graduate business school of the University of Navarra. IESE offers Master of Business Administration, Executive MBA and Executive Education programs that are consistently ranked among the top 10 in the world.

Automation of IESE Request Creation Process and associating with Existing /New Contact or Lead This is an IT transformation project which consists on Implementation of several packaged solutions. To replace several existing External User Interface applications by a single SFDC cloud application which supports both Sales cloud and Service cloud activities and CRM capabilities to fulfil all Client’s business needs.

**Responsibilities**:

* Creation of Custom App, Custom Objects, Fields, Tabs, Page Layouts, Related Lists, Dependent fields, Validation rules, Relationships, custom Buttons and Links.
* Developed Apex classes, Apex Test classes, Triggers to support the custom functionality
* Developed Visualforce pages and Components, Custom settings.
* Created automated Workflow rule to send Emails to whom taken admission into IESE Client University
* Generate Reports and Dashboards based on client need.
* Prepared Unit test cases and migration checklist.
* Data management using various tools like Data Loader, Workbench, DataLoader.io.
* Unit testing and deploying the application in Production.

**Project No: 1**

Project Name: Whole Foods Market

Employer: Accenture

Client: Whole Foods Market, US

Duration: Oct 2013 – April 2014

Team Size: 10

Role: Admin and Tester

It is an American foods supermarket [chain](https://en.wikipedia.org/wiki/Chain_store) specializing in [organic food](https://en.wikipedia.org/wiki/Organic_food) that first opened on September 20, 1980. With stores in the US, Canada, and the UK, Whole Foods Market is headquartered in [Austin](https://en.wikipedia.org/wiki/Austin%2C_Texas), [Texas](https://en.wikipedia.org/wiki/Texas) and has its main produce procurement office in [Watsonville, California](https://en.wikipedia.org/wiki/Watsonville%2C_California).

**Responsibilities**:

* Involved in Configurations and Administration of Sales force.com
* Designed and Developed Apex Classes, Apex Test Classes and Visual force pages for various functional needs in the application
* Worked on Salesforce.com Administration like creating Application, Objects, Fields, Page layouts, Record Types, Relationships, Validation Rules, and Profiles.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Responsible for dealing with Roles, Profiles, Sharing Setting (OWD), Workflow Rules, Validations, Page Layout assignments.
* Worked on Data migration using Apex Data loader, Import Wizard, Dataloader.io