

# Diksha Masurkar

## Scrum Master

### Resume Summary

Certified and Enthusiastic Scrum Master (PSM-I). Has worked in Agile/Scrum environment for 3 years and having overall 9+ Years of IT Experience. Natural Problem Solver, Creative thinker with strong attention to detail. Keen interest in coaching people on their way to self-improvement and awesomeness. Communicate effectively with all levels of management.

### Contact



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#### EDUCATION

##### **Certification**

Professional Scrum Master 1

Oct 2020

Scrum Org

CertiProf SFPC(Scrum  
Foundation Professional  
Certificate)

BE Computer Science  
RGTU University, 74.1%  
Bhopal, M.P

#### HARD SKILLS

Jira, Confluence

Mainframes, SQL

Meeting facilitator

Software Testing Life Cycle

Waterfall-to-Agile Migration

Software Development Life Cycle

PowerPoint Presentation Skills

#### SOFT SKILLS

Management Skills

Conflict Resolution

Communication & Collaboration

Leadership & Highly Organized

Team work & Creativity

Teaching and Coaching Skills

Persuasion Skills

### Professional Experience

2018–present

*SCRUM MASTER / Morgan Stanley / US / Financial Services/Capgemini*

- Introduced to Servant-Leadership mindset, blocker mitigation mindset, Agile Mindset and SCRUM Framework, Employee Satisfaction, Continuous Process improvement initiatives etc.
- Introduced to Scrum Ceremonies (Daily Scrum, Sprint Reviews, Sprint Retrospectives Sprint Planning).
- Implemented and enforced Scrum principles and practices, facilitated continuous improvement (CI), and identified and removed team impediments
- Guided the process of a team of 7 working on Backend application.

2017–2018

- Shadowed Scrum Master
- Support project by resolving complex database related queries and providing Test Data Support for different requirements globally to 12 Scrum Teams.
- For IVT Ph2 Project by working on understanding module specifications, preparing understanding document, preparing test plan, test cases, test results and demonstrating the same module to the client peers.
- Implemented and enforced Scrum principles and practices, facilitated continuous improvement (CI), and identified and removed team impediments

*Functional Test Engineer / Morgan Stanley / US / Financial Services/Capgemini*

2015–2017

- The project “Fraud Actimize” aim is to validate and verify fraudulent activities as a Fraud analyst on mobile chrome devices i.e. IPAD, Android and iPhone and different web Browsers i.e. IE, Chrome.
- Responsibilities including Requirement Understanding, Query log preparation and updation of resolution, Test plan Preparation, Test Scenarios & Cases creation, Test execution, Test execution reporting and Test Completion reporting.

*Mainframe Developer / Macys / US / Retail/ EDCS*

2014–2015

- The project aim is to Test Mainframe application which will replace Datacom database to oracle database.

*Mainframe Developer/ Sun Corp/ AUS / Insurance/Wipro Technologies*

2012–2014

- One of the Largest Insurance Client of Motor & Boat ‘Sun Corp’ in Australia.
- The project aim is to develop and test Mainframe application which will Create new insurance policies related to Motor & Boat.
- Responsibilities including Requirement Understanding, Query log Preparation, Coding, Unit Testing, Test cases preparation, Part of agile team
- Participated in Scrum Events- Daily Scrum, Sprint Planning, Retrospective etc.
- Environment: Mainframes

## Community Service

- Regular attendance and Active Member of “Agile Global Community of Practice” in Capgemini.
- Active Member of Agile and Scrum forums within and outside organization (Scrum Org).

## Additional Activities

- Have conducted & contributed to various Capgemini Pune Centre activities as a Leader with the Pune Cultural Team and awarded as “Cultural Champion”.
- Represent Capgemini Pune in Performing Arts on intra-level events.

## Professional Organizations

- Capgemini, EDCS and Wipro Technologies.