***Prashant Lallan Pandey***

*5x Certified Salesforce Developer | Lightning Expert | Salesforce Consultant*

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***Synopsis****:* Has around 7 years 8 months of experience as a Salesforce Developer/Consultant. Have strong experience in complete life cycle of Salesforce-CRM involved in architecting and developing, including enhancements and support. Have good exposure in Client Engagement, Strategic consulting by providing road maps. Good understanding of Software Development Life Cycle methodologies. Requirements gathering, structured coding, software test development/testing, software documentation, release/configuration control. Good knowledge on Salesforce Configuration, Customization, Migration and Integration.

***Current responsibilities include:***

* Experience in gathering business requirements for ongoing and new projects from clients.
* Translating business requirements into Detailed Technical & Functional Design documents.
* Analyzing the gaps in the business requirements and providing the value-ad technical suggestion in completing the gaps
* Involved in Strategic Consulting and Leading teams and coordinating Project activities.
* Implementing and localizing Salesforce according to their Architecture.
* Adept in analyzing business requirements and mapping business processes to software systems
* Good understanding in Saleforce.com Implementation which includes Configuration level activities and mapping of, Customization activities like Triggers, Visual force pages and controllers.
* Good technical expertise on Salesforce Configuration, Customization, Data Migration, Data analysis, Salesforce Integration.
* Good experience in Salesforce.com Development environment like Apex API.
* Good experience in Salesforce Migration using Changeset, Eclipse, SVN and ANT, Mavens mate -Sublime Text, Jenkins, GIT, GITBASH, BITBUCKET, Visual Studio Code.
* Understanding of using JavaScript, CSS within VF pages as per the UI requirement.
* Some Knowledge in implementing communities.
* Recommend domain related best practices in Solution Design and Application Architecture.
* Review the product Requirement designed by Functional Team.
* Co-ordinate with the developers and monitor project progress.
* Monitoring and mentoring project team members.
* Salesforce.com trainings- End User Trainings to customers post go live.
* Handled corporate trainings, preparing the manuals.
* Strong technical expertise on Salesforce lightning. Good Understanding in LWC (Lightning Web Component).

**Technology Stack & certifications**

**Certification(s)**

* Salesforce Certified Administrator ( ADM 201)
* Platform Developer 1
* Salesforce Certified Sales Cloud Consultant
* Salesforce Certified Service Cloud Consultant
* Salesforce Sharing And Visibility Designer

**Work Experience**

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| * Functional
 | * Expertise in Force.Com architecture & Integrations.
* In depth domain knowledge in Manufacturing, Communications, Telecom, Healthcare & Pharmaceuticals and Chatter (Employee Collaboration)
* Have developed multiple projects according to the Client requirement.
* Have managed multiple projects across domains. Involved in project planning, execution and closure, mentoring.
* Have managed to lead a team to deliver a high-quality product on time.
* Code review for Apex and lightning.
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| **Technical** | Packages/Products | Salesforce.com , Force.com, Salesforce Lightning ,Lightning Web Component |
| Operating Systems | Windows NT / 2000 / 9x and MS-DOS , Linux, Unix |
| Languages | Understanding of C, C++. |

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| **Ruthenium** |
| **Client** | **Internal Project (JP Morgan)** |
| **Role** | Salesforce Consultant |
| **Environment/tools** |  Salesforce.Com Unlimited Edition, Salesforce DX, Selenium Automation, Java microservices |
| **Timelines** | * July 2020 - Present
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| **Responsibilities** | * Working with product owners to get the requirement, Sprint planning, Story pointing and Implementation.
* Design and Implementation of integration between salesforce and CIS.
* Writing Selenium script to make testing automable.
* Moving old trigger codes to flow.
* Writing Lightning components and calling them from Flow/PB/Actions.
* Handling monthly releases using CICD pipeline.
* Test classes and creating libraries for using it for all test classes.
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| **Details:** Ruthenium is an internal project that have team responsible for implementing salesforce for JPMC. Team works on different technologies (Salesforce/Microservice/Selenium etc) to make system smooth. I got chance to work directly with product owners to get brief idea about what they are expecting out of the system. Along with salesforce, I got opportunity to learn and work on Java microservices, Selenium automation and CICD in detail. |

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| **HRx Integration**  |
| **Client** | **NGA** |
| **Role** | Technical Lead/ Lead Developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Salesforce DX |
| **Timelines** | * Jan 2020 - Present
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| **Responsibilities** | * Design and Implementation of integration between salesforce and NGA.
* Worked solely from start to end.
* Worked with Technical architect for designing the integration.
* I was also part of effort estimation and user story development cycle.
* Test scripts for unit testing.
* Test classes and creating libraries for using it for all test classes
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| **Details:** The purpose of this project was to design an integration model to sync ticket generation and update process between Hrx and ConnectMe. All of these communications happened through web service calls, with standard json code. I created apex classes to consume their API’s to create case/ comment/ Attachment in NGA system. I also created our API’s so that they can consume it to keep data in sync in both the system |

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| **Deloitte Wealth Planning Implementation**  |
| **Client** | **Deloitte Internal** |
| **Role** | Technical Lead/ Lead Developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Salesforce DX |
| **Timelines** | * July 2019 – Jan 2020
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| **Responsibilities** | * Design and Implementation of complex lightning components.
* Worked Extensively on Lightning Flow.
* Led and motivated team to create high quality product and deliver it on time.
* Code review.
* Test scripts for unit testing.
* Test classes and creating libraries for using it for all test classes
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| **Details:** The Deloitte Pensions & Wealth Management team provides personal wealth planning services to Partners, Principals and Managing Directors (PPMDs). This project will help to meet the following business objectives:1. Provide all PPMDs a **central portal to view and access Wealth content**
2. Enable the ability to **automatically check for Wealth Planning eligibility** based on pre-determined criteria and create new cases to prepare for potential engagement with eligible PPMDs

My role was to lead team of developers and work with them to create an organizer form which included 18 pages. We created lightning components which could be used dynamically to show different set of fields on different screen. I created 6 lightning components and used lightning flow to put them together. I learnt lighting flow and worked extensively on it. Also, I did code review for the junior developers. |

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| **HRM Implementation for ConnectMe(Deloitte)** |
| **Client** | **ConnectMe(Deloitte)** |
| **Role** | Consultant/Senior developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Salesforce DX, Bitbucket |
| **Timelines** | * Feb 2019 – July 2019
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| **Responsibilities** | * Design and Implemention of complex lightning components .
* Implementation of LWC components.
* Code review .
* Test scripts for unit testing.
* Test classes .
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| **Details:** ConnectMe is powered by Deloitte’s thought leadership and experience managing clients' global HR transformations. We were given opportunity to design and implement existing system in lightning and LWC component. I worked on 3 modules. My responsibilities include developing lightning and LWC component independently. Demoing User stories to client etc. I got opportunity to learn Salesforce DX and LWC. |

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| **Creating a Forum using Salesforce chatter posts for Caterpillar** |
| **Client** | **Caterpillar** |
| **Role** | Consultant/Senior developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Salesforce Community, Talend, Postgres SQL |
| **Timelines** | * July 2018 – Jan 2018
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| **Responsibilities** | * Implemention of Registration page for customer community, building Branding and styling of Forum( Post,Topic,Feed item, Feed comments).
* Reading and validating files in XML format and loading them in Postgres SQL to data validation and data management, then loading them to Salesforce.
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| **Details:** Caterpillar is an American corporation which designs, develops, engineers, manufactures, markets and sells machinery, engines, financial products and insurance to customers via a worldwide dealer network. We are given opportunity to replace their existing forum to salesforce community. I have developed Registration page, branding and styling according to their existing stylings. The most challenging part is to migrate their huge data to salesforce. I am using Talend and Posgresql to Map different objects load, validate, maintain data and then pushing it to Salesforce. |

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| **Implementation for Cancer Treatment Centers of America**  |
| **Client** | **Cancer Treatment Centers of America** |
| **Role** | Consultant/Senior developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Salesforce Community |
| **Timelines** | * Jun 2018 – Sep 2018
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| **Responsibilities** | * Implemention of Lightning page for patient details. Details could be entered manually or from omni channel or CTI.
* Implementation of Knowledge and showing articles dynamically on lighting page based on patient type and cancer type.
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| **Details:** Cancer Treatment Centers of America, is a national, for-profit network of five comprehensive cancer care and research centers throughout the United States. We were given opportunity to create a home page for agents who create cases for patient based on their disease and severity. Most of the information gets filled if user calls from registered mobile or home phone. If not, Agent can fill in details manually. If patient has any query about their disease and process of treatment, Agent can search articles by using any related keyword. |

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| **Salesforce CRM Implementation for The ADT Corporation** |
| **Client** | **ADT Corporation** |
| **Role** | Senior developer/Team lead |
| **Environment** |  Salesforce.Com Unlimited Edition, SOAP UI |
| **Timelines** | * 10 months
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| **Responsibilities** | * Worked On Integration using REST APIs. Exposed and consumed Web services to meet Requirement.
* Creation of test Classes for APIs and controllers.
* Design VF page using custom controllers to implement few of the requirements
* Proper test scripts were written and tested
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| **Details:** ADT is high end customisation Project from Security Sector where we implemented the security system using Sales Cloud console. This was highly customized project with several VF pages and high security Restriction. I got opportunity to work on REST APIs to publish Appointments created in Saesforce in Telemar. Also , I developed apex to consume web service to fetch site and customer information from MMB system to salesforce. |

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| **Salesforce CRM Implementation for Airtel** |
| **Client** | **Airtel** |
| **Role** | Senior Developer, Mevensmate Sublime text |
| **Environment** |  Salesforce.Com Unlimited Edition |
| **Timelines** | * 1 year
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| **Responsibilities** | * Collaboration with BA and client team to understand the business requirement and suggesting various designs for the solution.
* Creation of Functional & Technical Design Documents.
* Business requirements gathering by conducting Workshops .Performing Gap Analysis and documenting the detailed requirements. Delivering technical designs based on the requirements. Preparing artifacts for design sign-off from the customer. Responsible for Application programming development in Agile Methodology. Preparation of test environment configurations Build Deployment to various sandbox environments.
* Worked on customization of Page Layouts, Field Level Security, Organization Wide Defaults and Sharing rules, Profile Settings, Validation rules and Workflows
* Configuration of Salesforce.com - creating fields, objects, Validation rules,Workflow rules, Custom Settings etc.
* Worked on Standard Objects like Event, Task, Account, Contact and Opportunity and customized it further to map business requirements for multiple country.
* Implemented Translation workbench and territory management solutions
* Trigger Development using Apex Programming
* Apex Classes and Visual force pages Creation to design a table that shows records from different objects and generated PDF of selected records.
* Creation of Technical Design document
* Creation of Mapping file involved in data loading
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| **Details:** Bharti Airtel Limited is an Indian global telecommunications services company based in New Delhi, India. Worked as Senior developer with BA and client team to develop Apex pages, controllers, triggers, batch apex, scheduler classes.  |

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| **Salesforce CRM Implementation for Chemours- DruPont** |
| **Client** | **Chemours** |
| **Role** | Senior Developer |
| **Environment** |  Salesforce.Com Unlimited Edition, Mevensmate Sublime text, Jenkins, Git Bash, Bit Bucket |
| **Timelines** | * 6 months
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| **Responsibilities** | * Understanding the business requirements and functional specifications of the client application
* Building the application after design finalization and sign off by the business users.
* Coding & Developing the Application as per the client requirements.
* Release Manager responsible for all Deployment activities using various Force.dom IDE tool and other tools.
* Supporting in the build phase and in the UAT (User Acceptance Test) phase.
* Helping the test team in bug fixing, resolving technical issues and testing.
* Deploying the environment from different sandboxes to production.
* Responsible for Application programming development in Agile Methodology.
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| **Details**: Chemours Org Merge Project basically focus on Merging two separate Chemours Org with very rich quantity of crtical data. This Project involves series of deployments, Successful data migration with data security and Integrity and Integration of Chemours one Org with SAP. |