Having overall **13+ years** of IT experience, Accomplished BI Admin with around **10+ years** of IT professional background in business intelligence in SAP BusinessObjects BI Platform Administration, Tableau Admin and SAP BASIS. Aspiring to become a successful professional in an organization for its success by applying the best business practices, through innovative solutions, and constantly updating my skills.

**BI Admin Consultant**

**PROFESSIONAL SUMMARY**

* Experience in Installation, Design, Implementation and Support of Business Integrations for various customers using business intelligence and data warehousing tools and technologies.
* Extensively worked on BusinessObjects Components Designer, BI Launchpad, Web Intelligence, Enterprise, BO Explorer, Desktop Intelligence, Promotion Management, Upgrade Management Tool, Publisher/Scheduler, Report Conversion Tool, Universe Builder, CMS / CMC and BO Mobility
* Expertise in Admin tasks like monitoring DB Services, BO server running with optimal performance, monitoring licenses, user activities/ sessions as such daily admin tasks included verification of all BO user logins and security checks, testing the availability of all universe connections, monitoring day to day scheduled jobs, upgrade service pack and apply patches. Also experienced in working on version migration environment from BOXI 3.1 to BOBI 4.1/BOBI 4.2 and BODS 4.1/4.2 environments
* Performed BIAR files backup and taking Backup of Input and Output file repositories.
* Experienced with troubleshooting reporting issues, their connectivity and designer cycle.
* Good understanding of Server Architecture for DW Tools like SAP Business Objects, Data Services and Tableau.
* Experienced in gathering Client requirements, Preparing **POC’s** for Business needs w.r.t New BI Packages implementations.
* Experience in installation of Tableau Server and configuration of supported Web/Application servers like Tomcat, WebSphere, and WebLogic with Tableau.
* Hands on experience on Daily Monitoring jobs on SAP BO Data services environments
* Has training experience for new hires and junior resources w.r.t new tools learning and implementation based on business requirement.
* Experienced in creating Internal process document and knowledge base for business continuity.
* Strong communication, interpersonal skills and ability to meet demanding deadlines with experience in educating customers or end users.
* Tenacious, self-starter, Quick leaner and self-motivated.

Platform Admin : SAP BusinessObjects BI Platform; Tableau and SAP BASIS

**TECHNICAL SKILLS**

ETL Tools : Data Services 4.2

Databases : Oracle 10 & 11, SQL Server & Netezza 7.2.1.5

Application Servers : Apache Tomcat (6.x,7.x & 8.x), WebLogic and WebSphere

Operating Systems : Windows Server 2003, 2008, 2012 and 2016.

Other Tools : Citrix, BMC Remedy (Versions 4,7 & 8), Citrix, Siebel, HPSM7.

Cloud : Microsoft Azure and Google Cloud Platform

**PROFESSIONAL EXPERIENCE**

**Organization : Seal Infotech Pvt. Ltd, Hyderabad- India (Centurylink Technologies)**

**Client : Luxottica June 23rd 2014 to Till Date**

**Role : BO & DS Consultant**

**Project:** **1. Luxottica – Upgrade & Migration Project (From XI 3.1 SP3 to BI 4.1 SP4 Patch3 on**

 **(Windows Server 2012)**

 **2. Luxottica - BO Support Project.**

**Environment: Business Objects Enterprise XI 3.1 and BI 4.1, BO Data Services 4.2 SP10**

**Responsibilities**

* Providing 24/7 on call Production Support
* Involved in upgrade project from XI3.1 SP6 to BI 4.1 SP4, and Data Migration
* Troubleshooting issues related to BO and its’ applications rendering a trouble-free availability and maintaining an environment.
* Involved in Building the Business Objects environments from end to end (DEV, UAT & PROD)
* Managing user access to various environments.
* Promotion of reports, universes and connections from DEV to QA and QA to PROD using Promotion Management.
* Upgrading and installing patches on the servers in all environments.
* Job involves Business Objects Server Management, setting up User security Management, Deployment, Scheduling and Publishing Business Objects Reports to end users.
* Installation and upgrade of Business Objects in Distributed environment and clustered environment.
* Installation of the fix packs and Service packs after installing BO XI 3.1 and BI 4.0 including language packs.
* Perform the migration using Import wizard (Upgrade Management Tool in BI 4.0) and LCM between live environments
* Creating BIAR files and taking Backup of the reports using batch files on a regular basis.
* Solving the performance issues related with Tomcat and other application servers configured with Business Objects.
* Data Services job migrations based on client request.
* Creation of .bat and .txt files for DS Job Executables
* Creation of Local & Central Repositories and defining roles for the users
* Creation and Execution of Job schedules through Data Services Console.
* Upgrading the Data Services environments’ and local repositories
* Experienced in gathering Client requirements, Preparing **POC’s** for Business needs w.r.t New BI Packages implementations.
* Strong communication, interpersonal skills and ability to meet demanding deadlines with experience in educating customers or end users.
* Tenacious, self-starter, Quick leaner and self-motivated.

**Organization :** **CSS Corporation Pvt. Ltd, Chennai- India**

**Client : BMC Software Sep 10th 2013 to June 20th 2014**

**Role : Sr. Application Engineer**

**Project: Support**

**Environment:** **Business Objects Enterprise XI 3.1 and BI 4.0**

**Responsibilities:**

* Worked in CSS Corp., As an Offshore BMC Sr. Application Engineer & Business Objects L2 Engineer.
* Interacting with users (all around the world) in collecting requirements and on Business Objects installation & BMC Analytics.
* Responsible for reducing the production down time and resolving the production server issues and Maintenance.
* The main responsibility is to troubleshoot the issues and provide technical assistance in resolving the issues related to BMC Analytics & Business Objects.
* Providing assistance in creating users and assigning Granular rights, also assisted in creating user groups and integrating AD, LDAP users to Enterprise.
* Responsible in Testing the Issues and Defects in -house and resolving the Bugs.
* Working as a BO Engineer which involves in working with the Universes and Reports in Business Objects.
* Job involves Business Objects Server Management, Setting up User security Management, Deployment, Scheduling and Publishing Business Objects Reports to end users.
* Assisting clients to set up the BMC Analytics Universe and its default Out Of Box reports.
* Installation of Business Objects in Distributed environment and clustered environment.
* Installation of the fix packs and Service packs after installing BO XI 3.1 and BI 4.0 including language packs.
* Perform the migration using Import wizard (Upgrade Management Tool in BI 4.0) and LCM between live to live environments
* Creating BIAR files and taking Backup of the reports & universe built on BMC Analytics of BSM
* Solving the performance issues related with Tomcat application servers configured with Business Objects.
* Troubleshoot the War files deployment on Tomcat Application server.

**Organization : Goldstone Technologies Pvt. Ltd, Hyderabad- India**

**Client : SAP May 6th 2011 to July 16th 2013**

**Role : Sr. Technical Engineer**

**Project: Global SAP Support**

**Environment: Business Objects Enterprise XI 3.x**

**Responsibilities**

* Worked as a SAP BO Support Engineer where in providing solutions to the Global SAP Clients on the various issues raised related to the Administration and Reporting of the product based on the priority.
* Planning, Installation and configuration of Business Objects Desktop and Enterprise products XI R3 and BI4.0
* Primary responsibilities include Resolution focused support for Business Object Product suite.
* Interacting with users (all around the world) in collecting requirements and on Business Objects installation.
* Installation of Business Objects in Distributed environment and clustered environment.
* Installation of the fix packs and Service packs after installing BO 3.1 and BI 4.0 including language packs.
* Installation and configuration of the Life Cycle Manager.
* Perform the migration task using copy data source.
* Perform the migration using Import wizard (Upgrade Management Tool in BI 4.0) and LCM between live to live environments
* Troubleshoot the War file deployment on Tomcat, Web sphere, Weblogic and IIS.
* Used Wdeploy tool for deploying the web applications on multiple Web/Application servers.
* Configuring the Frontend SSL.
* Having an overview of the working structure with various reports like Web Intelligence, Desktop intelligence and Crystal reports.
* Working knowledge on creation of connections in universe designer and troubleshooting issues based on report connectivity with reports.
* Creating BIAR files and taking Backup of Input and Output file repositories.
* Solving the performance issues related with Tomcat and other application servers configured with Business Objects.
* Troubleshooting the issues that users face while working with BO tools (Business Objects Desktop Intelligence, Web Intelligence, Designer, Infoview, CMC, CCM, LCM, Import Wizard, Web/Application servers).
* Created Users, User groups and setting up the user profiles.
* Possess Knowledge in assigning security to business objects users and groups, managing servers in business objects, scheduling and publications.
* Working experience in Integrating Business objects with Windows AD,LDAP and configuring Trusted authentication in BOE 3.1 and SAP BI 4.0
* Knowledge on clustering of Business Objects environments based on user requirement.

**Organization :** **Unisys Global Services, Hyderabad- India**

**Client: Henkel & Ashland Jan.13th 2010 to April 28th 2011**

**Role: Remote Support Specialist**

**Project: Support**

**Environment:** **Business Objects Enterprise XI 3.x**

**Responsibilities**

* Worked as Technical Associate for Business Objects (Henkel & Ashland).
* Work involved deployment, design and development of Business Objects using Business Objects components like Deski, Webi, Infoview, CMC ,Warfiles under the guidance of a Sr. Engineer (Buffer Source).
* Dealt with packaged installation of SAP Business Objects and BEX analyzer as a standard part of a user profile setup.
* Planning, Installation and configuration of BO XI R3.
* Setup of the Business Object Desktop and Server products.
* Used Import Wizard, Report conversion tools.
* Modifying and creating the reports based on the user requirement.
* Worked on Installation, Deployment and configuration of Business Objects Enterprise Suite (Web Intelligence, Auditor, Designer, Supervisor, Full-client).

**Certifications:**

* AZ-120 : Planning and Administering Microsoft Azure for SAP Workloads
* AZ-104 : Microsoft Azure Administrator

**Education:**

* M.B.A

**Date:**

**Place:** Hyderabad **Lakshmana Narayana P**