**NEHA JAISWAL**

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**Objective**

Aim to be associated with a Progressive organization that gives me the scope to share my knowledge and skills in accordance with the latest trends and be a part of team that dynamically works towards the growth of organization and gives the satisfaction thereof.

**Professional Summary**

* Having 5 years of total experience as a Senior Test Engineer in Software field.
* Proficient in Functional, PEGA and API Testing.
* Extensively worked in CRM, Health Care, Banking and Finance Domain.
* Experience in Financial Crime Management – KYC Module under Risk Management.
* Good Experience on API testing using Postman Tool.
* Good Experience on **Azure DevOps and TFS**.
* Well versed in Waterfall and **AGILE** **testing methodology**.
* Well acquainted with SDLC and STLC
* Experience in Testing: Web Testing, Regression Testing, Acceptance Testing, Functional Testing, Integration Testing, System Testing, Smoke Testing and Sanity Testing.
* Experience in Mobile testing Android and iOS.
* Good in developing, maintaining and executing test cases for different Black Box Testing methodologies.

**Professional Experience**

**Working as a Senior Test Engineer in EY from November 2019 till Present**

**Project 1 :**

The Know Your Customer (KYC) refers to the diligence conducted by financial institutions on prospective or existing customers to satisfy regulatory requirements, validate authenticity of clients and reduce the risk of financial crimes. EY’s Case Managements Tool (CMT) enables analysts to perform multiple case types by utilizing Pega’s case workflow orchestration with EY Technology enables. In order to provide services to our clients who perform KYC on their customers, our CMT has a Case Type for KYC Review to perform client due diligence efficiently and effectively.

* **Responsibilities**
* Involved in identifying test scenarios and writing test cases.
* Experience in Functional, Integration, Regression Testing.
* Involved in Smoke testing as well as sanity testing of an application.
* Identified defects, reported and interacted with development team to resolve them.
* Handled test case design and its execution.

**Working as a QA Engineer in APTEAN from May 2016 to Oct 2019**

**Project 1:**

Respond is an Enterprise Feedback Management solution to capture and act on customer feedback and complaints quickly. Built on Microsoft .NET technologies; Respond provides tools to consolidate customer feedback analyse the data and arrive at the root cause of the complaints to address the issue. Respond provides the core applications to support the specific needs of users across the organization, from front-line staff to Case Managers to Business Managers.

* **Responsibilities**
* Involved in identifying test scenarios and writing test cases.
* Experience in Functional, Integration, Regression Testing.
* Involved in Smoke testing as well as sanity testing of an application.
* Raising and tracking defect in TFS.
* Managed end to end defect management process including client engagement and the development team.
* Attending defect triaging calls and meetings on a daily basis.
* Training new resources to enhance their knowledge of the project functionalities.
* Involved in Database Testing.

**Project 2:**

The Medworxx Learning Management System (Medworxx LMS) supports the development, management, and delivery of classroom and online learning, with associated reporting and compliance tracking capabilities. It works with the Medworxx Content Management System engine to create, distribute, archive, manage, track, and administer enterprise-wide healthcare learning solutions.

* **Responsibilities**
* Involved in identifying test scenarios and writing test cases.
* Experience in Functional, Integration, Regression Testing.
* Involved in Smoke testing as well as sanity testing of an application.
* Identified defects, reported and interacted with development team to resolve them.
* Handled test case design and its execution.

**EDUCATION**

* B.Tech (Electronics & Communication) from Shobhit University in 2015 with 80 %.

**PERSONAL DETAILS**

* Date of birth: 23rd April 1994
* Languages Known: English, Hindi
* Valid Indian Passport holder
* Reference available on request