

Telephone: 91-9884305010, 9962291750

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Profile Summary

I am an experienced Resource Capacity Manager & Delivery Project Management with about 15 years of experience in Resource Capacity management and technical delivery leadership roles in maintenance projects in CMMi Level 5 organizations like IBM, PATNI & CAPGEMINI.

I have worked in Public Sector, Banking, Telecom and Industrial Electronics domains with clients like GE Aviation, AT&T, Nortel, Deutsche Telecom Germany, Bank of America & Deutsche Bank & Trelleborg.

Good Team Player, Quick adaptability, Customer Interfacing & People Management.

Excellent Communication, Interpersonnel & Management qualities.

Recognitions and Certifications

- ❖ **IBM Best Performance Award** - Top Recruitment Leadership Performers among RCM / RMGTeam.
- ❖ Certified in IBM for PMP practice.
- ❖ Customer Recognition Award in IBM for AT&T Client.

Education

Ph.D. in Computer Science from Madras University.

MSc) in Computer Science from Bharathidasan University

Key Skills / Tools / Technologies

Roles	Resource Capacity Management and Project Management
Key Skills	Resource Management & Project Management
Domains	Banking, Telecom , Industrial Electronics & Manufacturing
Process	CMMi L5, IBM QMS, Six Sigma
Technologies	J2EE, Restful, Spring, Microservices, AWS, Azure
IDE	WASD 5.0
RDBMS	Oracle 8.1, SQL, Sybase 7.0
O/S	Windows, Unix, Linux
Tools	Velocity, Jtest 4.5, Visual Café 3.1

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Professional Experience

Strivex Consulting Pvt Ltd Associate VP

(Sep 2021 – till date)

VDart Software Services – Talent Acquisition - Manager

(Jul 2019 – Sep 2021)

Technical Consultant & Ph. D Pursuing

(Dec 2015 – Jun 2019)

Capgemini – Manager – IT

(Jan 2015 – Nov 2015)

Technical Consultant & Ph. D Pursuing

(Jul 2013 – Dec-2014)

IBM India P Ltd, Chennai

(Nov 2007 – Jun 2013)

Job Role Played as IT Delivery Manager & IT Technical Talent Acquisition Manager

Job Role: Talent Acquisition Manager – IT Technical Recruitment (RMG)

Clients Supported: Communication Sector (AT&T, Verizon, France Telecom, Telecom Italia), Financial Sector (Bank of America, Amex & HSBC) & General Business Sector.

- Responsible for End-to-End Resource Demand Fulfillment and Supply Planning.
- Job profile includes interlock with IBM GD India Solutioning team as soon as a new deal is in the pipeline and come up with a resource fulfillment plan.
- Ensuring Resource planning (Demand and Supply) and risk mitigation to meet Project Start time lines.
- Engaging with Business units to understand business requirements and staffing resources as per the stakeholder expectations.
- Handling account level escalations and addressing them with Service Line/competency Interlock.
- Govern Practice Area Resource planning along with Deployment Managers across GD India locations to ensure timely fulfillment.
- Work as a Engagement Lead for Resource Fulfillment all Tower in Accounts in Global Delivery and provide staffing solutions for Challenging resource Demands.
- Supply Capacity planning and Hiring enablement with AMS Practice Area to meet future needs
- Resource Utilization Management across the AMS Practice Area. Ensuring resource utilization targets are as per Organizational targets.
- Resource Bench and Roll Off management for the Practice Area. Bench to be maintained at Organizational Targets.
- Support the Practice Area Leader and the Delivery Team in mitigating any risks from a Staffing perspective to ensure Client satisfaction and delight.
- Work with IBM Software Service Provider Partners and Vendors to plan and staff projects through contractors to maintain the resource mix of Full time and contract Employees as per IBM staffing guidelines (as per industry standard practice). Vendor relationship management is a key Metric.
- Execute Fulfillment plans for all Open Resource demands through Resource Deployment Managers at different Global Delivery Locations across India.
- Represent R&CM in IBM Geographical Cadences namely US governance. This is to govern resource requirements from different IBM geographies across accounts.

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Role : Delivery Manager

- Finalizing scope, framework agreement and service delivery model.
- Estimation of schedule and resources. Usage of parametric model method to provide appropriate estimates.
- Project planning, tracking and closure on committed milestones.
- Identify, highlight, prevent and mitigate project risks.
- Acquire, develop and manage project team.
- Responsible for communication management of the team. Sharing top concerns, prevention plans with senior manager, and sharing top-down communication to teams. Sharing of metrics and results of metrics as committed to senior management.

PATNI Computers, Chennai

(May 2005 – Oct 2007)

Duration : May 2005 – Oct 2007

Projects : Handling GE Aviation Projects

Role : Delivery Manager

- Finalizing scope, framework agreement and service delivery model.
- Estimation of schedule and resources. Usage of parametric model method to provide appropriate estimates.
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DOT (Deutsche Telekom AG), GFT Germany, India

(Apr 2004 – May 2005)

Duration : Apr 2004 – Jul 2004

Project : TCom Portal (**Deutsche Telekom**)

Role : Project Manager

- Analysis of the specifications provided by the client
- Worked closely with the client in understanding and contributing to Project Deliverables
- Involved in Pre Sales (Proposal Preparation based on RFQ, RFP and SOW)
- One-to-One Customer Interfacing
- Estimation of schedule and resources.
- Project planning, tracking and closure on committed milestones.
- Identify, highlight, prevent and mitigate project risks.
- Acquire, develop and manage project team.
- During execution, follow-up with dependent groups for end to end engagement execution.
- Chair meetings and discussions, facilitate decision making and conflict resolution.
- Provide appropriate and timely status report to the management, escalating issues to stakeholders in a timely manner.

IBM Global Services, India & USA

(Oct 2000 – Jan 2004)

Role : Project Leader & Onsite Coordinator

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- Preparation of detailed functional and technical specifications.
- Integration, enhancement, migration and fixes to all the applications.
- Requirement Elicitation and System Requirement Specification preparation
- Team Coordination and Customer Interaction On site
- Involved in the transition activities of the project from US to RDC India
- Coding & Mentoring the developers during the construction phase
- Interacting with On-site team and get the requirements
- Preparation of Project plan, Schedules & Test Plan.
- Involved in preparation of use case document.
- Document Guidelines with Templates and Sample code and baseline.
- Team Coordination and Communication with the customer.
- Helped the team in the coding and troubleshooting.