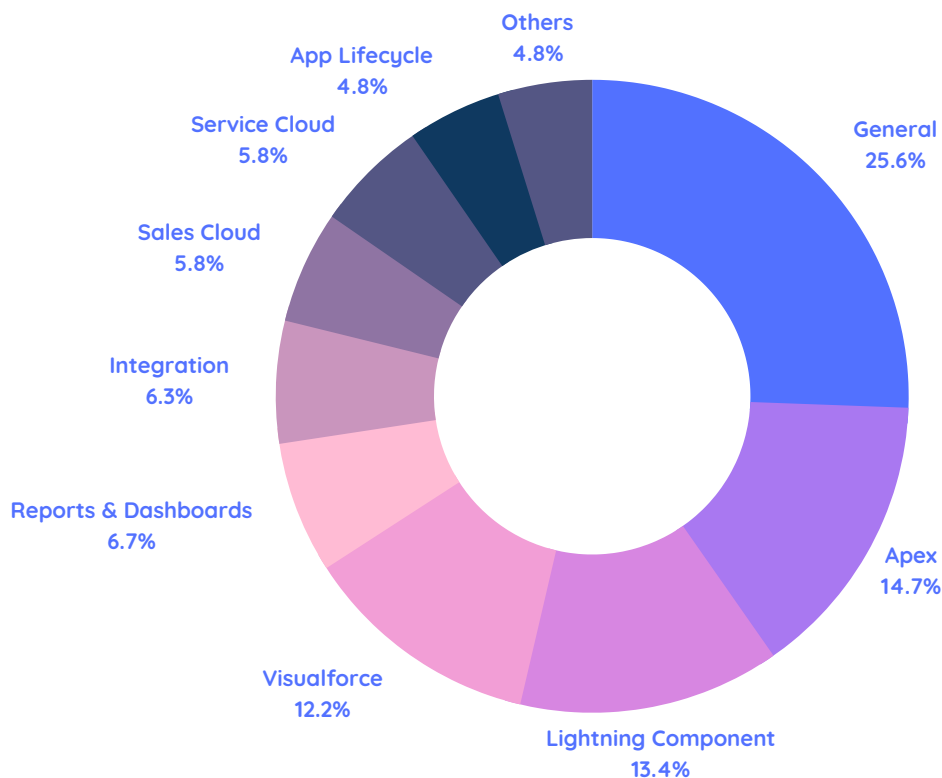




TrailHead Rank

SALESFORCE CONSULTANT

A skilled Salesforce Consultant experienced in both Classic and Lightning application development and systems integration for large-scale business transformation programs. Performed multiple roles covering the entire project life cycle from Consultant.



General, Apex, Lightning Component, Visualforce, Report & Dashboards, Integration, Sales Cloud, Service Cloud, App Life Cycle, Lightning Web Components, Lightning Test Services, Others.

PRASANTH KRISHNA V N

SALESFORCE CONSULTANT

PERSONAL BACKGROUND

IT Professional with over "6.6 Years" of experience specializing in Salesforce & Salesforce Lightning. I can implement effective IT strategies at local and global. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications.

ACHIEVEMENTS

1. Billable Fresher in July 2015
2. Billable Consultant in Aug 2016
3. Out Standing Performance in Nov 2016
4. For Spot Award in Oct & Dec 2016
5. Spot Award in June 2021 for driven team in deployment with copado tool.

SKILLS

Front end Development,
Apex, Visual force, Lightning Design System,
Lightning Framework.
Apex Data Loader, Eclipse, Workbench.io,
Visualstudio with Salesforce DX, CICD with
Bitbucket,JIRA,Microsoft ADO,Copado

LANGUAGES KNOWN

English, Telugu, Kannada, Tamil, Hindi.

AREA OF INTERESTS

Listening Music, Playing Guitar, Playing racing games, Article Writing.

CONTACT ME

Phone.No: +91-9493370134.
Email: prsnthkrshn@gmail.com
LinkedIn: @Prasanth Krishna

Educational History

Sri Venkateswara College of Engineering. - 70%

Graduated IT Engineer from JNTU Anantapur University - 2014.

- Semi Project work on Online Examining System (LMS).
- Semi Project work on Intranet Mailing Communicate Portal and Conference Room Booking Management.
- "A New Algorithm for Inferring User Search Goals with Feedback Sessions."

Sri Balaji Junior College. - 64.2%

Intermediate Board of Intermediate Education. A.P. - 2010.

Brilliant English Medium High School - 60%

S.S.C Board of Secondary Education. A.P. - 2008.

PROJECTS

Salesforce Consultant

TRIAL MANAGEMENT OF F5 PRODUCTS

- Role: Salesforce Consultant
- Team Size: 4
- Description: Once the customer is able to access the trials page, the customer can see eligible products with trial request access. The trial request is raised from the customer, in SF we create trial records and tags for the customer and sent them to the EBS system for the fulfillment process. Customers can see requested trials once the EBS system updates the status of fulfillment in trial records.

INTEGRATED NEW SKU INTO MYF5 PORTAL

- Role: Salesforce Consultant
- Team Size: 4
- Description: Added a flag that handles the products visible on the portal to the customer which is admin can do. Working on the new Family set of Products in F5 and revamped the logic that products with the flag set as true will be visible on the portal. New SKUs are BIG-IQ which is a set of BIG-IP Bundles. Unit tested the new product in MyF5 Portal screens.

REG KEY MAPPING FOR RENEWED SUBSCRIPTION

- Role: Salesforce Consultant
- Team Size: 4
- Description: Customers will submit the old reg keys from the old subscription to the new or renewed subscription in this process. Here that I'm checking that customer selected subscription old and renewed status in SF and do a callout to Clarify System to know the Status for Reg Keys of Old Subscription and allow the customer to map the key into a renewed subscription. Once the customer mapped the keys and submit then we're callout to keyswap API to clarify the system and submit the request.

ACCOUNT MANAGEMENT ON MYF5 PORTAL

- Role: Salesforce Consultant
- Team Size: 2
- Description: Logged In Customer may have multiple accounts to handle the subscriptions. In MyF5 Portal we added an Account Picker component that logged customers can switch between the accounts and access the subscriptions related to it.

REFACTORIZING THE APEX CLASS & TEST CLASS FOR CODE COVERAGE

- Role: Salesforce Consultant
- Team Size: 2
- Description: Refactored the Apex classes by reducing the SLOC and added the necessary functionality in the utility class. Improved the Test class code coverage and common class for Test Class Data Setup.

PROJECTS

Salesforce Consultant

MYF5 PORTAL VISIBILITY BASED ON ROLE

- Role: Salesforce Consultant
- Team Size: 4
- Description: In Community Portal, it has been configured manually by the admin in the builder. We've made the Visibility for all pages by using the Audience and ACR Record value of the logged In Customer. If Logged In Customer has an Admin Role then the customer can do all sort operations, else if the customer is a basic user then had limited operations and have to contact to admin for any related access.

SOS IN MYF5

- Role: Salesforce Consultant
- Team Size: 4
- Description: In Subscription Details & Summary Pages, customers have the ability to see all subscriptions related to one order at once on the page. New helper comps and apex utilities have been updated.

INVITING USER TO MYF5 ACCOUNT

- Role: Salesforce Consultant
- Team Size: 4
- Description: Logged In Customer can invite an existing or new user into his account to handle the subscriptions and Reg Keys Mapping or Assigning or Activating of Keys.
- Once the user has been inviting or new is triggered then related records will be created in SFDC and an email will be sent to the requested email id.

TEST CLASS FOR CODE COVERAGE

- Role: Salesforce Consultant
- Team Size: 1
- Description: Improved the Test class code coverage and common class for Test Class Data Setup.

PROJECTS

Sr Salesforce Developer

PARTNER PORTAL CUSTOMIZATIONS

- Role: Sr Salesforce Developer
- Team Size: 2
- Description: Worked on Partner Community portal to partners about to provide the access to check and raise the fund request based on campaign or every quarter. So for this we're enabled the ACR in Salesforce which will enable the **Account Contact Relation** with their child objects access to the user by ACR Sharing.

TEST CLASS CODE COVERAGE CONSISTANCE

- Role: Sr Salesforce Developer
- Team Size: 2
- Description: Worked on Test class code coverage and fixing the build failures by the test classes in Devsb or UAT or Higher Environment Org's

LOAN APPLICATION LIGHTNING FORM - RELIANCE MONEY

- Role: Sr Salesforce Developer
- Team Size: 2
- Description: Build a Lightning Loan Application Form with Attachments upload as a DocuVault file with maximum file size as 2gb. Loan Application have a custom validations and few fields with default value.

SCHUMAN CHEESE LIGHTNING APP - SAAS SOLUTIONS

- Role: Sr Salesforce Developer
- Team Size: 2
- Description: Developed the online cheese order lightning form from Global, Account, Contact, Opportunity actions. It has a default field mapping based on the record. Ex: I'm creating cheese request from the opportunity record then respected Opportunity lookup is populating with current record and Account and Primary contact Lookup and Contact Mailing Address. And also user can add a cheese type as an Opportunity Line Item of one or more in lightning form.

Y-AXIS PAYMENT MACHINE INTEGRATION

- Role: Sr Salesforce Developer
- Description: Created and setuped the custom payment method from Opportunity Record by through custom button which holds a Visualforce page, the page will send the auto request about opportunity details to payment swipe machine and ready to do the payment by card from custom. We are tracking the transaction details on opportunity record and creating a notes with receipt. Parallel developed this process for Lightning Experience too.