# Shraddha Mishra

**Salesforce Lightning Admin/Developer**

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## Experience summary

SFDC Developer with 2 year of SFDC administrator and Lightning experience and overall 6 years of experience; currently exploring new Salesforce opportunities. Have approx. 117000 points and 243 Badges in SFDC Trailhead. Have lead the team for Remote Desktop Engineer & Asset Management profile for my previous company.

## Trainings and certifications

* Salesforce Developer and Admin Training
* Lightning and LWC trainings
* Have 243 Trailhead badges and 1,17,000+ points
* IBM DB2 certified
* IBM Rational Application Developer certified

## Skill set

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| **Programming and scripting languages** | Lightning, LWC, Salesforce Apex |
| **Frameworks, tools, and libraries** | Aura Lightning, Apex Data Loader, Salesforce Workbench, Team Viewer, MS-Outlook & Outlook Express |
| **Servers and platforms** | Force.com, Salesforce lightning ,Windows server |
| **Databases and BI** | Salesforce Object Query Language (SOQL), SQL, DB2 |
| **Devices and OS** | Windows |

## Education

* Bachelor of Technology, H. R. Institute of Technology, Ghaziabad, India

## Honors and awards

* **Best Performer of Year** 2015-16, 2016-17

This award is a Wipro recognition program intended to provide an opportunity to reward & recognize individuals for demonstrating behavior aligned to the Organization Leadership Contribution Areas – Business Operator, Value Creator and People Developer. This Award program celebrates the true spirit of many of our colleagues who have outperformed and applauds people who have consistently delivered results that exceed expectations individually and as teams.

* **Best Project Team Award**

This award is given by directly client for ensuring the best results that exceed expectations individually and as teams.

## Projects

### Salesforce Admin/Developer – Mynd Solutions Pvt. Ltd

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| **Client** | Mynd Solutions Pvt. Ltd |
| **Project overview** | User Management along with Lightning configurations and customization involving UI management and testing the application |
| **Technologies** | Salesforce.com, Lightning, Configuration |
| **Responsibilities** | * Creating Objects, Fields, page layouts along with Lightning Flexi Page * Working on Salesforce configuration and customization. * Created Validation Rules, Workflows, Approval Process, Process builder and Flow implementation in Lightning page * Writing Trigger, Apex Classes and Test classes. * Creating lightning forms using lightning components bundle * Creating Lightning web components for Record Home page, App page |

### IT Analyst – Mynd Solutions Pvt. Ltd.

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| **Client** | Mynd Solutions Pvt. Ltd. |
| **Project overview** | Internal IT infra. |
| **Technologies** | Server Management, AD Management |
| **Responsibilities** | * Server Management Designed. * Utilized the configuration skills as process builder and flows for complex Approval processes. |

### Remote Desktop Engineer & Asset Management – Wipro Technologies

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| **Client** | Schneider Electric: A Global corporation that specializes in energy management, automation solutions, spanning hardware, software, and services. |
| **Project overview** | Maintaining Windows Server, AD Management. |
| **Technologies** | BMC Remedy tool, AD management, WSUS server management, IBM Lotus Note, Email management |
| **Responsibilities** | * Lead the team of 25 people, skills of documentation, Server management skill * Created Emails, setting up the Server and also handled any issue raised by client team. |