**Pranali Dhote**

**(Scrum Master)**

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**SUMMARY**

Passionate versatile agile enthusiast operating on team as well as organizational development offering 8.10 years of total experience with an impressive record forming several high performance teams which are passionate to deliver high quality software meeting or exceeding the customer expectations using Agile Scrum.

Highly skilled and successful in coaching, mentoring and facilitating technical teams, project management and leadership teams in adopting Agile Best Practiceswith strong business results.

**PROFILE SUMMARY:**

* Total 8.10 years of experience into Software development, Agile and Project management.
* Certified Scrum Master (CSM)with6+ yearsof experience of working inAgile Frameworks Such as Scrum and Kanban.
* 1.7 years of Software development experience into Waterfall.
* Experience of facilitating Scrum Ceremonies such as sprint planning, daily scrums, retrospective and Sprint review using different approaches and formats.
* Educate and spread awareness of scrum framework and agile methodology to team members and key stakeholder by conducting agile workshops, trainings and agile games which help them to understand Agile values and Principles.
* Provided assistance for the transition of the application from waterfall to Agile.
* Collaborating with Product owner for Product backlog management, Capacity planning, tracking velocity and metrics such as burn-down, burn-up, Sprint report, Focus-Factor, etc.
* Presently working with Barclays Technology, Pune as Scrum Master.
* Deep understanding with the concepts of CMMI Level Process and Agile Methodology.
* Experience in handling projects and product development. Also involved in various activities such as requirement gathering, impact analysis, UAT deployment, reviews, QA process, resource allocation, client interaction
* Experience to bring better collaboration and self-organization while working with Distributed Agile teams.
* Expert at driving the adaptation and enforcement of scrum values and principles, removing impediments and fostering self-organization.
* Domain expertise includes Banking and Finance, E-commerce and Telecom.
* Proactive in sensing risk and working on mitigation plans, tracking and communicating updates on the sprint/release progress to the project stakeholders and raising flags in Scrum-of-Scrum meeting as warranted.
* End-to-End project management experience for varying technologies - .Net, MVC, JavaScript, SQL server, JQuery.
* Managing and facilitating team members and guiding team members during the project till final delivery.

**WORK EXPERIENCE:**

**Barclays, Scrum Master (Jan 2019- Present)**

**Application:** Barclays card US Rewards

**Technology:** Java

**Roles & Responsibilities:**

* Guiding team members to follow agile process for Software development.
* Solving impediments raised by development team.
* Involved in Scrum activities such as preparing/maintaining clear and concise Backlog, Velocity tracking, capacity planning.
* Facilitating meetings like Scrum Planning, Daily Scrum, Scrum Refinement, Review and Retrospective.
* Guiding product owner is writing and maintaining product Backlog items.
* Helping team to follow estimation technique to achieve sprint goals.
* Tracking Improvement items raised in retro and helping team to achieve those improvements.
* Conducting retrospective using different techniques and promoting team building activities such as Agile games, Knowledge sharing sessions, etc.

**Project Details:**

Barclays card US Rewards domian takes care of rewards and redemption process. Customer can check the rewards, issue/ redeem gifts cards, etc.

**Fiserv Inc Scrum Master (May2018- Jan 2019)**

**Application:** Next Walk-in

**Technology:** .Net,C#,SQL server

**Roles & Responsibilities:**

* Guiding team members to follow agile process for Software development.
* Solving impediments raised by development team.
* Involved in Scrum activities such as preparing/maintaining clear and concise Backlog, Velocity tracking, capacity planning.
* Facilitating meetings like Scrum Planning, Daily Scrum, Scrum Refinement, Review and Retrospective.
* Guiding product owner is writing and maintaining product Backlog items.
* Helping team to follow estimation technique to achieve sprint goals.
* Tracking Improvement items raised in retro and helping team to achieve those improvements.
* Conducting retrospective using different techniques and promoting team building activities such as Agile games, Knowledge sharing sessions, etc.

**Project Details:**

Next WalkIn is a product used in US to pay utility bills over the counters. It's a channel to accept bill payments over the counter ex. Wallmart.

**Vodafone Shared Services India as Assistant Manager Scrum Master (July2017- May2018)**

Application: API Management Platform

Technology: APIGEE, JavaScript, Java

**Roles & Responsibilities:**

* Guiding team members to follow agile process for Software development.
* Supporting organization to setup Agile Best Practices.
* Solving impediments raised by development team.
* Involved in Scrum activities such as preparing/maintaining clear and concise Backlog, Velocity tracking, capacity planning.
* Facilitating meetings like Scrum Planning, Daily Scrum, Scrum Refinement, Review and Retrospective.
* Guiding product owner is writing and maintaining product Backlog items.
* Helping team to follow estimation technique to achieve sprint goals.
* Tracking Improvement items raised in retro and helping team to achieve those improvements.
* Conducting retrospective using different techniques and promoting team building activities such as Agile games, Knowledge sharing sessions, etc.

**Project Details:**

APIX is an API exposure layer use to serve various clients within and outside of the Vodafone ecosystem including but not

limited to Microsoft, Apple and Google. APIs are developed using APIGEE platform and have different operations. Access to the API’s are managed using a self-service Developer portal which takes care of onboarding new customers, providing access to them, country whitelisting, etc.

**HCL technology, Mumbai as Technical Lead Scrum Master (May 2016-Jun 2017)**

Client: Johnsons Control India

Application: Meta-sys

Technology: Angular JS, JQuery, JavaScript, HTML and CSS

**Roles & Responsibilities:**

* Working at client location for HVAC automation project.
* Guiding team members to follow agile process for Software development.
* Supporting organization to setup Agile Best Practices.
* Involved in scrum activities such as preparing/maintaining clear and concise Backlog, Velocity tracking, capacity planning.
* Guiding product owner is writing and maintaining product Backlog items.
* Facilitating Scrum ceremonies such as Sprint planning, Daily Scrum, Sprint review and Sprint retrospective with distributed teams.
* Helping team to resolve impediments and achieve improvement action items.
* Served three different teams at the same time as a Scrum Master.

**Project Details:**

Working on Building automation projects i.e. Meta-sys for Johnsons Control India. Meta-sys is used for designing, monitoring and Controlling HVAC system of Floors /Rooms. This product helps large number of firms to automate their Heating/cooling units.

**Perficient Technology, Nagpur as Technical Consultant Development of ecommerce Project (Nov 2014 – Apr 2016)**

Client: - US ecommerce client providing fluid/calibration products across globe.

Websites: -Life Fitness, Cole Parmer, PersonnalConcepts, InMovement

Technology: -C#, ASP.NET, MVC 4.0/5.0, Angular JS, SQL Server 2012, NHibernet, LINQ

Framework: InSite Framework 3.6/3.7/4.1

**Roles & Responsibilities:**

* Involved in Scrum activities such as preparing/maintaining clear and concise Backlog, Velocity tracking, capacity planning.
* Facilitating scrum ceremonies such as Scrum Planning, Daily Scrum, Scrum Refinement, Review and Retrospective.
* Requirement gathering, gap analysis, preparing WBS, preparing estimates, task allocation and development, unit testing, deployment, preparing functional and design documents.
* Effectively communicate project status to project stakeholders.
* Coach, mentor, and motivate team members, influencing them to take positive action and accountability for assigned work.
* Helping team members to follow scrum practices and spread awareness regarding scrum values and principals.
* Worked on e-commerce websites – Life Fitness, InMovement, Personal Concepts, Brady Corporation, Cole Parmer.

**Project Details:**

Worked for various clients for delivering E-commerce website using InSite Framework. InSite Framework provides effective management console using which E-commerce websites are developed and data is maintained for Product catalog, Pricing etc. InSite also provides features like Tax Calculation, Payment gateway integration, email integration, etc.

**Cognizant Technologies, Pune as Associate in Baking and Finance (Sep 2010 – Dec 2013)**

Client: - US Banking and finance, JPMorgan Chase

Technology: -C#, Asp.net 2.0/3.5, SQL Server 2008/2012, Feed handler

**Roles & Responsibilities:**

* Worked on development for 1 year and 7 months into waterfall.
* Involved in transition from Waterfall to Agile and got certification for Scrum Master.
* Conducted trainings for the team to help them to understand and adopt Agile Practices.
* Facilitating meetings such as Scrum Planning, Daily Scrum, Scrum Refinement, Review and Retrospective.
* Involved in Requirement gathering, preparing design documents, analysis documents, task breakdown, preparing estimates and client interaction, providing technical solutions, conducting status meeting, unit testing, deployment and production support.
* Overseeing the customization, priority issues, testing, training, support & generation of new change request by proactive process improvement and participating / leading team(s) in business requirement sessions.
* Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence.
* Conducting code review, repository reviews, performance tuning, conducting quality audits and delivering quality code.
* Managing all stages of Software Development Life Cycle (SDLC).
* Fee billing and revenue management consist of many small modules which was developed to generate monthly Invoices from the feeds received from third party systems.

**Project Details:**

Worked for JPMorgan Chase account on developing various projects to automation Invoice generation process. The projects were developed for the purpose of getting transaction data from third party database, perform scrubbing operation as per business rule on to that data and generate invoice on monthly basis for various locations. Reporting dashboards was also developed to get the live status of transaction data and generate various reports.

**EDUCATION:**

**Bachelor of Engineering**- Information Technology,2009

**CERTIFICATION:**

**C-DAC** (Centre for Development of Advanced Computing)

**CSM** (Certified Scrum Master)

**SKILLS:**

**Methodologies –** Agile-Scrum, Waterfall

**Tools-**JIRA, Confluence, SharePoint, MS Project, TSS, SVN, Visual Studio, SQL Server

**Technical -** .Net, MVC, SQL Server, JavaScript, JQuery, AngularJS

**AWARDS & ACHIVEMENTS:**

Applause Award from Cognizant technology solutions

Star Performer award from Cognizant technology solutions

Pat on the Back award from Johnsons control India

Star Award from Vodafone Shared Services India

**PERSONAL DETAILS:**

Date of Birth: 1st April 1988

Present Address: Pune, Maharashtra -412105

Languages Known: English, Hindi and Marathi

Religion: Hindu

Marital Status: Married