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| **Sridhar Adhyatmabhattar**  **Certified Salesforce Consultant and Administrator**  **Summary:**   * Over **5+ years of IT experience** as a **Salesforce Consultant and Administrator**. * A **Salesforce Certified Platform Developer and Administrator** with **experience involving Salesforce Administration, Development, Configuration, Customization, Integration with External systems.** * Expert in working with Salesforce.com **Service Cloud and Sales Cloud**. * Exposure in **APTTUS Contract Lifecycle Management**. * Experience in **SFDC Development implementing APEX classes, APEX triggers, Visualforce pages, FLOW, S - Control, SOQL, SOSL and Web Services (XML, SOAP and Rest)** * Expertise in **Salesforce Deployment Tools (ANT and Changesets), Data Integration Tools (Data Loader and Workbench) and Version Control Tools (Git).** * Experience working in **SDLC (AGILE and SCRUM) Methodologies.** * Experience in **Collecting, Designing and implementing Requirements.** * Experience in **Project Management Tools** like **Trello and Slack** * **Good Exposure and understanding of Einstein Analytics**  **EXPERIENCE****Sodexo,** Maryland, USA — *Salesforce Consultant and Administrator* Aug 2019 - Sept 2020  * ***Worked on Collecting, Designing, implementing and testing the requirements in AGILE environment with the team.*** * ***Worked on GAP analysis with the team to ensure accuracy in the designs.*** * ***Worked in Customizing the salesforce application with configuration changes as per business needs.*** * ***Worked on Automating business processes by using Salesforce automation tools and features.*** * ***Developed Visual force pages using Apex, HTML, JavaScript and CSS programming on Force.com Platform.*** * ***Worked on writing Triggers, Apex classes, Batch Apex class, Queueable class and future methods.*** * ***Worked on Salesforce integration with 3rd party applications using APP Exchange and Rest API.*** * *·****Created and deployed Reports and dashboards using Salesforce.com platform and Einstein Analytics for business leaders.*** * ***Worked on data import and export activities using Import Wizard and Data Loader for insert, update and delete*** * ***Worked in installing, evaluating the AppExchange application under the salesforce.com platform.*** * ***Responsible for developing Training videos and Documentation and training the end users for the new process in SFDC.***   **VMware Inc,** Bangalore, INDIA — *Salesforce Administrator* Nov 2013 - July 2017  * ***Worked in Service cloud and Sales cloud*** * ***Involved in Configuring and Customizing of Salesforce applications for enterprise – wide implementation for over 10,000+ Users.*** * ***Proficient in the point and click functionalities in salesforce using the Setup.*** * ***Worked in creating Triggers and Visualforce pages.*** * ***Involved in automating business processes by creating Workflows and Process builder*** * ***Good understanding of the Salesforce best practices and Governor Limits.*** * ***Handling and troubleshooting Production and Escalation Issues*** * ***Generating and Analyzing standard and Custom Reports and Dashboard.*** * ***Perform routine Salesforce data management/Cleanup task*** * ***Spend up to 60% of the time resolving end-user issues and assisting in training.***  **EDUCATION****Monmouth University,** West Long branch, USA — *Master’s*Sept 2018 - Sept 2020  * Information Systems  **Padma Bhushan Vasant dada Patil College of Engineering,** Mumbai, INDIA — *Bachelor’s*    * Computer Science  **CERTIFICATION**  * *Oracle* ***SQL*** *and* ***PL/SQL*** *Developer Certified Associate* * ***Salesforce Platform Developer 1 – Credential ID: 21497354*** * ***Salesforce Certified Administrator – Credential ID: 21504720*** | **Address:**  **73 Cedar Avenue,**  **Apartment no.8,**  **Long Branch,**  **NJ,**  **07740.**  **Mobile: +1 646 - 314-1239**  **Email:** [**sriadhy11@gmail.com**](mailto:sriadhy11@gmail.com)  **LinkedIn:**  [**www.linkedin.com/in/srijaya11**](http://www.linkedin.com/in/srijaya11)  **SKILLS**  **Apex, Batch classes, Controllers, visual force pages, FLOW, lightning, data loader, API, JSON, Workbench, SOQL, SOSL, apex triggers and classes, APTTUS CLM, APP Exchange,**  **Einstein Analytics**  **LANGUAGES**  **HTML, CSS, JavaScript, APEX, SQL, SOQL, SOSL** |
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