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| **Vivek M**  **IT Infra Ops | VxRail VMware | Windows Server | Cloud | ITIL | DC Ops**  **Mob: 9952331187**  **Email:vivek1991m@gmail.com**  **vivek.mv@outlook.com** |  |

***Synopsis***

**8+** years of total experience in the IT Infrastructure industry and relevant in Datacenter, Windows Administration, Cloud Support.

***Career Objectives***

* I would like to obtain a challenging position in IT where my technical and interpersonal skills can be utilized to benefit your Organization.
* To apply my technical Knowledge and project management skills to help lead a competitive growing company to a new level of success and guide them towards a new age of advanced technology.

***Career Strength***

* Technical sound with Administration, Management, Support & Services skills i.e. IT-Infrastructure, Client & Server environment, Networking, Datacenter, Azure,AWS.
* Confident about my skills and past experience could make great contributions to your organization

***Work Experience Summary***

**1)** Working as a IT Analyst from 4th Jan 2021 to Present in Tata Consultancy Services

(Project Name: Apoteket SE – Sweden)

**2)** Worked as a Senior Consultant – Infrastructure support from 4th Jan 2021 to April 2022 in Saksost Ltd

(Project Name: Depenning And Depenning)

**3)** Worked as an Operation Engineer – Infrastructure support from 29th April 2019 to 31st Dec 2020 in

ICON Clinical Research Organization (Payroll of Quess Corp)

**4)** Worked as a Wintel Administrator -IT Infrastructure from 24thMarch 2016 to 24th April 2019 in

HCL Technology (Payroll of source one management) Project: Ford Motor Ltd

**5)** Worked as an Associate Engineer from Aug 2014 to 10th Feb 2016 in Accel Frontline Ltd .

***Technical Skills Set***

**Server/Client System**: Wintel & Windows Server /2003/2008/2012/2016/2019, VMware, VSphere client, Azure, AWS ,Cisco UCS, TSM , Commvault, IIS Administration.

**IT Management &System Security**: ITIL, Ticketing tool (i.e. ITSM/BMC Remedy, Service Now), Symantec AV Client/Server, Trend Micro, Proxy server, POP, IMAP

**Server Hardware**: UCS C-Servers C-200, C-220, C-250 and Blade Server B-200 M2 & M3.

HP ProLiant DL 360 , DL 380, Dell PowerEdge.

***Education Summary***

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| Certificate |  | School/College |  | Year of Passing | CGPA % |
| Diploma (ECE) |  | Shanmuga Polytechnic |  | April 2010 | 76% |
| Std. 10th |  | MMHS |  | March 2007 | 75% |

***Professional Work Experience***

**TataConsultancy Services ( Project: Apoteket SE )**

**Roles and Responsibilities [May 2022-Present]**

• Datacentre Migration one region to another region.

• Upgrading production VM 2012 to 2019 (350 Servers)

• Design, implement and maintain VxRail

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**Saksoft Ltd ( Project: Depenning and Depenning )**

**Roles and Responsibilities [January 2021- April 2022]**

• Design, implement and maintain VMware vSphere infrastructure.

• Monitor, troubleshoot and capacity planning of vSphere environment

• Proactively identify and perform hardware and software upgrades

• Evaluate new products and recommends updates and upgrades

• Provide technical guidance to other VMware administrators

• Currently managing 3 VMware Datacenters w/ 400+VM's running on 22 ESX hosts

• Supporting all AD and DNS designs for company

• Implementing all patch management solutions

• Responded to server down alerts in a timely manner and brought them up via Dell DRAC.

• Used VMware vMotion to eliminate application downtime from planned server maintenance by

migrating running virtual machines between hosts

• Implementation of iSCSI SAN, FCSAN and NAS Storage.

**ICON Clinical Research Organization ( Payroll of Quess Corp )**

**Roles and Responsibilities [April 2019-Decemper 2020]**

* Installation and Configuration VMware ESXi server 5.5 and 6.0.
* Creating Virtual Machine and Installed Guest OS.
* Creating and managing virtual machines and installing VM Tools into VM’s
* Installation and Configuration VMware vCenter Server.
* Manage ESXi Host using VMware virtual center server.
* Creating Clusters for High Availability and Dynamic Resource Scheduling.
* Creating vSphere Distributed Switch and Distributed Port Group.
* Configuring vSphere HA and vSphere DRS.
* Configuring vMotion for VM Migration.
* Performing Snapshots, Cloning, Cold Migration and Hot Migration.
* Deploy OVA and VM Templates.
* Responsible for Backup/Disaster Recovery planning.
* Working in Cisco UCS C-Servers C-200, C-220, C-250 and Blade Server B-200 M2 & M3.
* Administrating and Maintaining Rack Servers and Blade Severs using CIMC.
* RAID Configuration, RAID levels RAID 0, RAID 1 & RAID 5.
* Installing VMware ESXi 5.5 and 6.0 on C-Server and B-Servers
* Administrating and Maintaining Cisco UCS Manager.
* Creating service profiles and Associate service profile for servers.
* Firmware upgrades for C-Servers and B-Servers.
* Backup the UCS configuration on the Cisco UCS Manager.

**HCL Technologies Ltd . (Payroll of Source One)**

**Roles and Responsibilities [March 2016-April 2019]**

Install, configure, and troubleshoot wintel and windows server domain. Consistently provide remote support and manage numerous technical queries for client needs and try to resolve on time within SLA breached. Resolved customer concerns in a positive and helpful manner.

•Managing windows server infrastructure (More Than 10000 Servers) with Physical & Virtual environment.

•Configuring and monitoring the health of Active Directory and Servers.

•Troubleshooting the servers all problems like, Authentication, Permission and Replication and Group policies.

•Responsible for maintaining all iLO, VMware server and V-Sphere client.

•Dealing with ADS, Clustering issues, DNS, DHCP issues and Database Issues.

•Backing up and recovering the Windows 2003/2008/2012 and Active Directory and other data. •Troubleshooting TSM (Tivoli Storage Manager) related issues

• Dealing with access problems, diagnosing and troubleshooting all incidents related to iLo& VMware issues.

•Working on ticketing system using Cisco Request center and BMC remedy.

• Work on Internal/ external escalation matrix for customers/ vendors for Incident Management.

• Root cause analysis process for Problems leading to strategic resolution Work on ITIL Change Management, Problem Management and Incident Management.

• Installing IIS, creating website and troubleshooting website related issues.

•Working on SSL creation and renewal certificates in windows servers

**Accel Frontline Ltd (Project : CPCL Chennai)**

**Roles and Responsibilities[Aug 2014- Feb 2016 ]**

•Installation & Configuring Windows Server 2008 R2.

•Support EXSi 5.5 and Vsphere client (VMware)

•Maintaining Active Directory,DHCP, DNS TREND MICRO SERVERS

•Maintaining around 100 systems.

•Responsible for third-level support for all server related issues

•Added and removed server roles and features; configured AD Domain Services roles; configured network infrastructure roles; configured file and print services;

•Manage the IBM LOTUS NOTE (8, 8.5, 9)Archive and installation

•Installing the Network Accessories. Configuring TCP/IP.

***Configure and Maintain Various Application & Services like*** : IIS 6,VMware Server & Client, Microsoft Virtual Server 2005 R2,Symantec AV (with user defineSecurities, set Policies and Taking online daily backup and Virus Definition Patches upgraded), Setup Win Proxy, DHCP, SMTP, POP and File.

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# PERSONAL INFORMATION

Full name : Vivek M

Current Company : Tata Consultancy Services

Date of Birth : 18th Nov 1991

Gender : Male

Father name : Marimuthu V

Nationality : Indian

Marital Status : Married

Languages : English, Tamil

# DECLARATION

I hereby do solemnly affirm that the details furnished above are true up to the best of my knowledge.

(Vivek M)

Place: Chennai