

Timothy W. Tierney

707 Avenida Sexta, #106, Clermont, FL 34714 ttierney4@cfl.rr.com | www.linkedin.com/in/timothytierney
Home: (352) 404-6025, Cell: (734) 379-3209

QUALIFICATIONS FOR MANAGEMENT IN INFORMATION TECHNOLOGY Programs ~ Projects ~ Operations ~ Product/Service Delivery ~ Infrastructure

Navy veteran and MBA with extensive experience as a program, project, and operations manager in a variety of firms serving diverse industries, including automotive, defense, aerospace, and IT manufacturing. Adept at driving process/system improvements to increase efficiency, productivity, and profitability. I apply excellent leadership, communication, and interpersonal skills to meet corporate/client financial objectives.

Expertise spans:

Project Management • Program Management • Operations Management • Computer Hardware & Software • Internet & Intranet Technology • Network Management • Telecommunications • Strategic Planning • P&L Responsibility • Budgeting • Internal Controls • Human Resources • Team Facilitation • Account Management & Retention • Customer Relations • Total Quality Management [TQM] • Data Migration • Server Migration • Data Center Migration

Skills:

Project Scope/Objectives • Requirements Gathering/Analysis • Project Planning • Technical Specifications • Status Reporting • Lead Virtual Cross-Functional Teams • Budget Estimations/Management • Liaison to End-Users/Business Users • Business Process Development • Resource Tracking/Management • Training Development/Facilitation • Infrastructure • Issue/Risk Tracking • Project Documentation • MS Office Suite • Communications Planning • MS Visio • MS Project • Stakeholder Management • Process Analysis/Improvement • Timelines/Milestones/Deliverables • Gaining client Buy-In/Sign-Off • Vendor Management/RFP • Change Control Planning • Presentation Creation/Facilitation • SharePoint • Project Monitoring/Control • Lead Offshore/International Teams • Utilizing PMBOK Methodology • Catalyst Methodology

Accolades

Employee Rewards and Recognition Performance Award (3x) – Computer Sciences Corporation
GIS Excellence Award Nominee-Innovations, Solutions, and Technology Category – Computer Sciences Corporation
TQM Award for Outstanding Performance and Commitment to Continuous Improvement – Lockheed Martin
Lightning Award – Lockheed Martin
Outstanding Customer Satisfaction Award (2x) – Prime Computer

Career Track

Program/Project Manager, The Computer Merchants Ltd. [TCML] at EMC -----2011-2012

Performed as a senior project manager on infrastructure projects for GM OnStar utilizing PMBOK methodology.

- “ Upgraded end of life EMC Clarion storage to EMC DD890 data storage (Data Domain Backup Storage) including the migration of all data to the new Data Domain's.
- “ Installed new VG8 NAS Hardware within GM OnStar environments in their Sterling Heights, Michigan and Plano, Texas data centers, enabling any storage unit on the network to be mapped to any server on the network optimizing the usage of the available data storage capacity.
- “ Refreshed GM's ITAR data storage from an end of life Clarion storage frame to a new VNX5100 storage frames (Production and Development). Increasing capacity and data availability.

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Program/Project Manager, Millennium Software, Inc. at Ford Motor Company -----2011

Managed three large programs for Ford Motor Company's Technology Refresh Department utilizing PMBOK Methodology.

- “ Migrated 200+ applications from the existing B2B environment to a new B2B environment. Moved VM applications to the new servers and moved existing servers to the new B2B environment, performed load balancing and data migration to the new environments.
- “ Spearheaded an initiative to update selected Oracle reports, piloting the use of a new report-generating tool.
- “ Led a server refresh effort in the B2C environment (200+ Dell and Sun servers)—built the new B2C environment with new Sun and Dell servers and all-new Cisco networking equipment.

Senior Project Manager, Computer Sciences Corporation -----2005-2011

Provided onsite management of numerous hardware, software, and infrastructure projects at General Dynamics Land Systems facilities located in Sterling Heights, Michigan and other locations throughout the USA following CSC Catalyst Methodology. Mentored other project managers on process and quality project delivery.

- “ Orchestrated major network infrastructure upgrades, including implementing MPLS and upgrading the fiber network with single-mode fiber and Cisco hardware and firewalls, at GDLS Joint Systems Manufacturing Center [JSMC] facilities in Lima, Ohio; Scranton, Pennsylvania; and Anniston, Alabama.
- “ Developed and completed an Oracle E-Business hardware infrastructure upgrade project, migrating from a Sun 25K server to a Sun M9000 server.
- “ Planned and led the implementation of the new IT infrastructure for the new administration building, which included a new data center, at the JSMC in Lima, Ohio. Moved all required servers and storage to the new Data Center.
- “ Developed and created the environment for the Product Graphics Management [PGM] system using Right Hemisphere's Deep Server, Deep Exploration, and Deep Publish software—the system enabled GDLS to easily convert 2D and 3D design documents to PDF for technical publications as well as allow 3D imaging of assemblies to be linked to online publications for easy access by technical staff in the field.
- “ Upgraded and transitioned the PGM system's development instance to a production instance.
- “ Added a Linux/MS (5) node, dual boot server cluster to the existing ICE LAB facility at the GDLS location in Sterling Heights, Michigan, enhancing the 3D collaborative environment.
- “ Delivered an Integrated Collaborative Environment [ICE LAB] (an artificial reality 3D imaging projection environment for engineering collaboration) to a GDLS facility in Sterling Heights, Michigan. Led the project to design and deliver a Transportable ICE LAB to a GDLS facility in Woodbridge, Virginia.
- “ With just eight weeks' notice, built a team, procured necessary equipment and services, and developed and delivered all IT requirements for the GDLS MRAP vehicle assembly facility in Anniston, Alabama.
- “ Implemented and delivered a Common Interlink Environment [CIE] (featuring centralized common design storage) for the Future Combat Systems [FCS] program, a joint effort of GD, BAE Systems, and the US government.

Hotel Front Desk Clerk / Graduate Student, the Walt Disney Company -----2003-2005

Worked for Disney at EPCOT outdoor foods and Animal Kingdom Lodge Hotel. Obtained a MBA from American Intercontinental University.

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Program/Unit Manager, ISA Information Systems Services, Inc. -----1999-2003

Managed key contracts with Ford Motor Company, Hewlett-Packard, and the New York City Transit Authority [NYCTA]. Led proposal teams, wrote proposals, and responded to requests for proposals [RFPs]. Coordinated scheduling and delivery of milestones, financials, and equipment. Drafted memorandums of agreement [MOAs] and established contract administration procedures. Prepared, maintained, and analyzed budgets and funding projections, including five-year plans to meet scheduling requirements. Organized and participated in preliminary design reviews [PDRs], software design reviews [SDRs], and critical design reviews [CDRs]. Compared contract specifications, deliverables, and technical direction letters to statements of work [SOWs], scope, and cost objectives; monitored expenditures and contract funding modifications. Interfaced daily with clients and contract personnel regarding technical, schedule, and financial matters.

- “ Provided input for annual business plans, including assessment of staff and evaluation of competitors.
- “ Coordinated the writing of ISO 9000-compliant standard operating procedures [SOPs] and technical documentation for the Service Delivery division and for customer support.
- “ Closed out major contracts and ensured contract compliance, including verifying the delivery of all hardware, software, and documentation.
- “ Provided the NYCTA with Program Management services as they relocated from their Ten Columbus Circle building and 20+ other locations to Two Broadway in Manhattan; performed asset management for all computer equipment throughout the NYCTA network while overseeing the efforts of 40+ temporary employees. Built new data center and migrated existing servers and storage to the new data center. Installed all network infrastructure and new HP / Dell / Compaq servers and backup hardware. Completed a desktop refresh as part of this effort replacing 400+ desktop systems.
- “ Guided the Deployment/Dispatch Services Group in providing staging, MAC, and break-fix services to Ford Motor Company locations throughout southeastern Michigan.
- “ Supplied program management services to a team of 110+ technicians providing comprehensive day-to-day production support for network/computer maintenance and PC refresh services at Ford Motor Company plants and Ford Motor Credit offices nationwide.

Previous employers included Lockheed Martin and Prime Computer. Served in the United States Navy; earned an honorable discharge.

Education

American Intercontinental University: Master of Business Administration; Bachelor of Business Administration
Henry Ford Community College: Associate of Computer Information Systems

Timothy Tierney

- Clermont, FL, USA

Contact Information

- gov-okk-gxi@mail.dice.com (Preferred)
- 3524046025 (Preferred)

Work History

Total Work Experience: 17 years

- **Program/Project Manager | The Computer Merchants Ltd**
Jan 01, 2011 - Jan 01, 2012 | Livonia MI United States
- **Program/Project Manager | Millennium Software, Inc**
Jan 01, 2011 - Jan 01, 2011 | Dearborn MI United States
- **Senior Project Manager | Computer Sciences Corporation 2005**
Jan 01, 2005 - Jan 01, 2011 | Sterling Heights MI United States
- **Hotel Front Desk Clerk / Graduate Student | 2003-2005**
Jan 01, 2004 - Jan 01, 2005 | Orlando FL United States

Skills

- **asset management** | 11yrs | 2012
- **cisco** | 11yrs | 2012
- **microsoft access** | 11yrs | 2012
- **networking** | 11yrs | 2012
- **program management** | 11yrs | 2012
- **linux** | 7yrs | 2012
- **oracle** | 7yrs | 2012

Work Preferences

- Likely to Switch: Most Likely
- Willing to Relocate: No
- Travel Preference: Prefers No Travel
- Preferred Location:
 - Clermont, FL, USA
- Work Authorization:
 - US
- Work Documents:
 - US Citizenship
- Desired Hourly Rate: 55+ (USD)
- Desired Salary: 100000+ (USD)
- Security Clearance: No
- Third Party: No
- Employment Type:
 - Full-time

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/6164f4d4214cac7f29c6ecb1c4eb0f8f3251f1fd>