

## **PROFESSIONAL SUMMARY:**

- 10 years of ERP SCM CRM Finance, Marketing, Sales, Order Management, Procurement, Inventory, Data Governance & Manufacturing experience for small, medium large organizations.
- Involved in all phases of Cash Management SDLC from root cause analysis, code release, database and technical support with timely delivery against aggressive deadlines.
- Salesforce.com, SOQL, Coupa, WorkDay, Oracle Responsys Cloud, Customer Dashboards, Data Grids.
- Quote Opportunity Deal Management Warehouse, Data Tools, BI Reports
- Validate ERP SAP Oracle SaaS Coupa Netsuite Microsoft IBM data using SQL JSON XML Sales Invoices - Service Loan /Leases / Credit Card Transactions. SaaS Technical tasks for Bank, AR, CC&B, Lockbox,
- Demand Management, Order Workflow, Sales Reports, Finance, Budget Management, Treasury, Deposits
- Oracle Object BI Rules STTM Based Mapping, Hadoop Hive QL, Aqua Data Studio, IBM Data Stage Governance, MDM DB2, Teradata SQL, Informatica Mapping, Oracle Data Lake.
- MS Azure, ASP.NET, MVC C#, VB, MVS SQL Server TSQL 2014, 2016, SSDT, DTS / SSIS Container
- Good Understanding of Bank Regulations, Bank Security Act, AML, KYC, Identification Management.

## **EDUCATION**

### **New Horizons Learning Center, Reno, NV**

**2005 - 2010**

Microsoft SQL Server TSQL 2005, Data Tools SSMS, SSIS, SSRS /2008 BIDS - Crystal Reports, Windows Server - Project – Office – Access - SharePoint Server - Exchange Server – Outlook

### **Oracle University, E-Business Suite Redwood Shores, CA**

**1995 – 2001**

Certifications GL, AP, FA, Cash Management, INV, PO, CRM Service, MRP, CRM, Project Accounting Cost Oracle RDBMS, 8/9i/10g PL/SQL, SQL\*PLUS, IDE Oracle Developer Reports / Forms, SQL DBA Tools

### **California State University East Bay / Hayward - Bachelor of Science Degree, Info Systems**

Internships: Golden Grain/ Contra Costa County Medical Ctr / DPMA / System Admin June 1981

### **Business Systems Analyst - Available for Remote Projects San Francisco Bay Area, CA**

#### **Enterprise - Project Support - Marketing – Data Analysis**

**2020 - 2021**

- Elicit, analyze, and document business requirements for project proposals' process data flows, Digital Transformation, IoT, SaaS, API, user interfaces, security, dashboards and reports.
- BRD / FSD / TSD Documents, analysis, examine gaps, and propose business process flows.
- Consider impact to current and future business environments and processes, assessing upstream & downstream effect of system changes or upgrades.
- Direct cross-functional meetings related to multiple business units and multiple systems to understand and address customer needs, define problems as well as appropriate solution requirements.
- Translate customer needs into functional requirements for practical solutions. Agile CI/CD DevOps.
- Develop specifications, analyze, document business processes and digital transformation.

### **Business System Analyst, Randstad, San Francisco, CA**

#### **Wells Fargo - Enterprise Data Analysis**

**2019**

- Perform Project Management / UAT Coordination for Salesforce Cloud CRM. UAT testing, development, configuration, or business analysis capacity. Service deployment, Jira Stories and HP ALM / Quality Center experience.
- Scripted ERP software development test cases, utilizing people skills to work with bankers and facilitate end user testing in Opportunities, Deal management. Quotes, Invoices, Service and Loan Underwriting,.
- Demonstrated technical, organizational, written and verbal communication skills required.
- Liaison between CRM Stakeholders, Development and technical organization by planning, conducting, and directing the analysis of highly complex business problems to be solved with automated systems.
- Provided technical assistance in identifying, evaluating, and developing systems and procedures that are cost effective and meet business requirements.
- Worked with user groups to provide training, resolve questions, assess user needs, and recommend changes. Prepares specifications for system changes. Recommended and initiated systems testing. Provided direction and guidance to less experienced staff.
- Acted as an internal consultant within technology and business groups by using quality tools and process definition/improvement to re-engineer technical processes for greater efficiencies.
- Translated retail customer needs into FSD GUI/UX functional, DRD Data and TSD Technical Design process requirements.
- Created Manual Test Plans and Scripts for ALM Regression. Excel used for Templates in Defects.
- Responsible for the marketing application use case review, UAT, impact analysis and project requirements definition phase of the development life-cycle for enterprise customers.
- Salesforce CRM Customer Dashboards / SQL Data Analysis/ Business Analytics.

**Business System Analyst, Celer Systems DHCS – EITS**  
**California State Dept of Hospital Care Services Sacramento, CA**

**2019**

- California State Department of Hospital Services performed requirement analysis, design, develop and implement new interfaces for DHCS Fi\$Cal Middleware Tool and ancillary systems.
- Oracle eBusiness Suite, Peoplesoft ERP, Excel, MS SQL Server 2016, MVS SSDT 2017, Azure
- Verify solution requirements in email communications, TFS Functional, C#, SSIS, Control Flow Containers, Data Flow and Document Technical Stories.
- Enhance DHCS Fi\$Cal Middleware Tool tests with better exception handling and logging mechanism. Also Document System test configurations using Service Account, Certificates, Tokens, Oauth, Postman.
- Modify DHCS Fi\$Cal Middleware Tool to process multiple files concurrently. Document Microstrategy SOA for multiple data source stories
- UI / UX Develop User Interface to add and modify DHCS Fi\$Cal Middleware Tool reference data.
- Process adding new vendors, Legacy (CALSTARS) to Fi\$Cal Reference data mapping.
- Monitor DHCS CMS64 Accounting Reporting System Processes, Face Sheets and Remittance Advice docs from CALSTARS system.
- Modify DHCS Fi\$Cal Middleware to generate PDF files from the Financial Transaction (FATRAN) text files
- Direct cross-functional meetings related to multiple business units' systems to understand and address customer needs, define process problems.
- Develop specifications, analyze data sources, document technology stack, business processes and ASP.NET digital transformation.
- Elicit, analyze, and document business requirements for Fi\$Cal Statewide Middleware project proposals for source to target mapping, process data flows, API user interfaces, and system security.
- Consider impact to current and future business environments and processes, assessing upstream & downstream effect of system changes or upgrades.
- Provide financial insight with Revenue / eProcurement / Customer Dashboards / Oracle SQL Data Analysis / Business Analytics in Development, Proof of Concept Demonstration and User Review Meetings.
- Document current, examine gaps, propose operational business improvements and process flows in meetings.
- Provided Enterprise Application User Guide, Job Hints, Admin Manual, Training and Design Specification documents.

**Business Systems Analyst RCS / Financial Solutions San Francisco, CA**  
**Macy's.com Website – Marketing Analytics – Support**

**2018**

- Reviewed financial B2B processes, project, retail sales impacts and operational risks for financial task by agile project iteration.
- Verified BSA projects for opportunities to automate processes to accelerate completion of shopping cart checkout, online transactions and reduce operational costs.
- Held meetings to discuss enhanced website features for customer identification (login), order total confirmation, shipping confirmation, payment processing, and order confirmation.
- Analyzed, refined, and responded to requirements by working with business (SME), data architects, and application developers to understand the requirements.
- Create document functional requirements for business and technical TIBCO, Cloud, Continuous DevOps CI/CD Agile processes in stories..
- Responsible for the marketing analysis and project requirements definition phase of the Macys.com development life-cycle for marketing financial data customers.
- Set and tightly managed scope. Created and maintained artifacts relating to data implementation including but not limited to DB2, Aqua Data SQL, XML, JSON, Hadoop, ELT, Hive QL, MySQL, MS SQL Server, Google Cassandra, and Oracle Data Lake (cross system).
- Reviewed Requirements, Data Flow, System Context, or Process Diagram documentations.
- Ensured that the STTM, system design matches the business requirements with MoveIT MFT, RESTful API documentation and table view object requirements mapping.
- Discerned inherent design patterns in the application and then be able to extend them to align with business processes.
- Responsible for the use case review, UAT, impact analysis, shopping cart, SMS Smart Mail, SAS and project requirements definition phase of the development life-cycle for enterprise customers.
- Integration using ETL, Data Stage, Oracle, XML Microsoft .NET, MS SQL Server 2008r2/2012 & Solutions.
- Partnered with business and Macy's Responsys development teams to ensure long term enterprise, sales and marketing initiatives.

**Business Systems Analyst, Kforce Solution Services San Francisco, CA**  
**Wells Fargo Wholesale Data Warehouse Support**

**2017**

- Collected Business Enterprise Software Requirements for As – Is Current State for iHub Data Warehouse.
- Performed Oracle scripted task workflow development, quality testing, training, and documentation for end to end processing.

- Mentored junior associates with business use cases and scripts for industry-leading analytical methods. Integration of risk, performance management, customer insight, RTM & financial compliance RDBMS test cases.
- Performed proof of concept, risk, operations, technical Oracle EBS, 11g SQL Developer, SQL\*Plus/ Object Data documentations of OFSAA, Informatica Source To Target Mapping for Data Warehouse. STTM, Dictionary for integration implementation, ETL tasks Staging / Delta with Teradata SQL Wells Fargo IT.
- Provided Cohort Team Support for data lineage, worked backwards through E2E processes to provide solutions and maintained vision of upstream and downstream relationships.
- In UAT: I verified metadata, balances and transaction data against reference tables for single source of truth.
- Reviewed SOR and Modeled Data / Dashboard Metric Solutions on iHub Oracle Data Warehouse from Bank, Finance, Cash Management, Treasury, Deposits for Loan IQ /Credit IL/CL Stakeholders and Partners.
- Tested user case using SQL Scripts that validated data type, length, precision, scale, PK/FK, null and conditions.
- Promoted stakeholder success in project team round table management meetings for root cause of data use cases.
- Training on Bank Regulations, Basel, Bank Security Act, AML, KYC, Identification Management.
- Performed planning and implementation of data refresh, frequency and system releases for ETL, DW Maintenance and Finance Operations team.

### **Business Systems Analyst, AgreeYA Solutions Sacramento SF Bay Area, CA**

#### **CA Dept. of Public Health / State Hospitals IT Operations Support**

**2016**

- Elicited, Analyzed, and Modeled Business Requirements for as/is Current State Analysis for Fiscal Projects.
- Documented solicitation, bidding, contracts, claims, warrants, financial transactions and approval processes.
- Documented ERP Current State, New Fusion Hub SQL Solutions in Microsoft Office, SharePoint and Visio.
- Developed PL/SQL Analytics and verified data mappings in SQL Developer to support specific business requirements.
- Prepared data for conversion activities, analyzed and recommended new data configurations interfaces between legacy (CalStars / IBM / Access) and new systems (Oracle Fi\$Cal PeopleSoft/Hyperion).
- Served as a technical specialist for the Infor Medical Billing Revenue Management System for implementation of state insurance organization.
- Conducted testing of defect fixes, system enhancements, upgrades, including drafting of test Oracle SQL scripts and scenarios for generation of insurance claim test data.
- Maintained, Managed, & Controlled development, quality testing, training, and staging environments for Data Integration, with Billing, Payments, Lockbox Deposits, and reporting.
- Reviewed technical solutions provide by the AR System vendor for defect fixes and approved CRs.
- Reviewed data mapping and updated workflows for Oracle EBS Peoplesoft AP, FA, PO Credit Card & Cash Management with State Controller / Treasury for fiscal end to end batch tests.
- Provided claim activity reports with financial check totals, dashboard, KPIs and executive summary.
- Supported planning and implementation of system releases with the Infor AR Maintenance Operations team.
- Reviewed the functionality - database design of the AR System. Mitigated and troubleshoot AR System.
- Provided product development, Infor UAT testing, client training, and staging environment administration.
- Administered Legacy, ERP, SQL Server 2008r2, Windows Server 2008 and SaaS end to end processing of claims, deposits and payments management.

### **GTS Gas Transformation Services Inc. Engineering - Utilities Walnut Creek, CA**

#### **ERP Analyst – Data Analytics, Operations Support**

**2016**

- Worked with the IT Management to Manage Deltek ERP and document applications, database changes, and user security for PG&E Gas Transmission Projects.
- Supported the ERP system including maintenance, upgrades, testing, user cases, data integration, and implementing new features.
- Reviewed Database Current State - Standard Operating Procedures through elicitation and discovery.
- Monitor, Control, & MS SQL 2008r2 / 2012 Server components to ensure the proper operations of billing system including Microsoft Windows Server, Report Server, Visual Studio .NET & IIS.
- Performed Review of Transaction XML/SQL Data Flow to Vision CRM Reports, Dashboards.
- Modify or Build Project, Contract, Resource Spend Management form workflows using Scripts and Procedures SSMS/ TSQL Query Editor./ Joins /CTE/ User Case/ Data Parameters.
- Build Project Business Reports, Alerts, Scripts with MVS .NET, SQL Server 2008r2 / 2012 Data Tools ETL /BIDS/SSRS /T-SQL Deltek ERP /CRM /HR /Project Workflows, Grids, & Forms
- Apply project management principles for managing SQL .NET, SSRS, Business Intelligence, Deltek Reports/ Vision Dashboards/ Data Grids, ERP Business Improvement related project resources and tasks.

**Business Analyst – Consultant for Sunrise Systems, Salt Lake City, UT****eBay, SAP WorkDay BI SQL HCM Analytics****2015**

- Provided data analysis of human resource key metrics: trends in a timely manner, recommend steps to for efficiency, effectiveness of global teams, as contracted, centers of expertise, and critical programs.
- Utilized SAP ECC Datasets, BW, Salesforce.com, SharePoint Dashboards and Excel tools to deliver improved Workday HCM BI SaaS, Business Intelligence, HCM Project Reports to executive management.
- Collected HRMS user cases through testing including change control. Reviewed the BI data processes feeding the recruitment, on-boarding, management review, and approvals.
- Noted user steps, business case, project status report and analyzed reporting data requirements in stakeholder meetings.
- Reviewed Workday documentation, My SAP HR operations, Data Requirements, and Project BRD /DRD Meetings.
- Tested setup of Oracle ERP 10g data integration / workflows from SAP End-to-end Data Warehouse Technology for HR Activity Pipeline to Workday for Transformation.
- Promoted stakeholder success in global project management meetings for data use cases.
- Performed review of concept, risk, operations, technical Oracle SQL\*Plus/ Object Data Dictionary for Workday implementation batch data flow tasks with eBay Global IT.

**Coupa Software, Integration Services Reno, NV****2013 - 2014****ERP Data Analyst – P2P Analytics Cloud Operations**

- Utilized multiple skill sets in troubleshooting cloud tickets, manage solution queue, and performed system administration. Reviewed transaction database tables for B2B process issues.
- Coupa AP Expense Credit Card user resource for setting up roles, profiles, approval structure, & features. Combed through log files for inconsistencies.
- Configured Coupa AP, PO, INV, Finance, Cash Management and E-Procurement. Provided Proof of Concept for User Acceptance Testing. Documented Cash Management Reports for CRM, HR, & ERP.
- Setup Coupa ERP to validate / receive their billing invoices, supplier options, order guide catalog, PO Acknowledgment, and Advanced Shipping Notices.
- Participated in the change control team discussions of program logic, data processing, and error resolution.
- Reviewed, monitored, and controlled SDLC Agile Development. Supported Coupa / Amazon.com AWS PaaS Cloud environments with PHP / MySQL, Dell BOOM E2E, Git Hub, New Relic, Jira, & Ubuntu.
- Created spend management / business intelligence reports using metrics and business drivers.
- Performed retail support for store inventory, cycle count, and set re-order points for improved supply chain.
- Executed SQL API integration tests with Oracle 11g SQL\*Plus, SAP, NetSuite, JD Edwards ERP.
- Performed Workflow Implementation batch tasks within SLA and in scope for Customer Success.
- Enabled integration, translation and exchange of electronic documents in EDI.

**SQL Consultant for TEKsystems Reno, NV****2012 - 2013****Microsoft Licensing, Business Systems Analyst -**

- Collected financial reporting requirements from Microsoft SAP AR/ Supply Chain Management Users, OEM Manufacturers, MSIT Stakeholders, Subject Matter Experts, Developers, and delivered channel revenue.
- SaaS resource to Cross Functional Teams to Support of Partners Accenture, Deloitte, & HP for purchasing, order acknowledgment, fulfillment, and computer build report use cases.
- Application administrator for SAP ERP COE, MSLI SOA – SQL Server 2008r2, 2010 & 2012.
- Performed back-end support (SQL) as -front end resolution using Microsoft .Net, Web API, XML, SOAP, REST, & IIS.
- Supported MS SQL Server 2008/2012 Profiler, T-SQL, Query Editor, E2E, SSIS / DTS, Event Viewer, System Monitor, SQL Server 2010 Beta Visual Team Studio Team, .NET Adapters, Pipelines and BizTalk.
- Utilized Microsoft SharePoint, SSAS, BI, SharePoint, SSRS, Microsoft Meeting, Microsoft Office 2013, SQL Team Foundation Server, to communicate Supply chain project goals - objectives - statuses – completion.
- Ensured that issues are identified, tracked, reported on and resolved in a timely manner.
- Reviewed SLA Details – Contributing Factors in KPI Metric Shift Production Dashboard Scorecard.
- Completed May Quarter Microsoft IT Project Reporting Tasks for End to End Processing, Smoke Test, SOA Regression Test, Stress Test, and System Test for UAT I, UAT II Instances on time and in scope.
- Delivered business invoice, order processing, service, product fulfillment, computer build reports, and inventory express solutions to Microsoft Internal and Partners in Ireland, Reno, NV and Redmond, WA.
- Involved in all phases of the MSIT Data Warehouses SDLC from analysis, design, development, SIT testing, implementation and maintenance with timely delivery against aggressive deadlines.
- Performed change control issue review for code release issue reviews for production war room.

**Konami Gaming Incorporated, Las Vegas, NV****2009 - 2011**

### **Business Systems Analyst – ERP Administrator**

- Configured new ERP systems to international sales order, service, contract, and asset user cases / business requirements.
- Tested and documented software changes and user access changes for Corporate, Stakeholder Compliance and Sarbanes Oxley with Financial Reporting.
- Performed Application Administration, Project Management, Change Control, Cost Benefit Analysis, GAP / Financial Analysis.
- Directed Cost Initiatives, Business Process Improvement, Risk Assessment, and Performance Audits for HQ IT Compliance /KPMG / Deloitte/Nevada State Gaming Board.
- Performed Quality Assurance on User Test Cases for Front Office, Systems Service, International Sales Orders,
- Supply Chain, Purchase Orders, Assets, Service Repairs, Spares and Contracts - Projects – ADP – Report Writer. Created custom KPI reports for HQ/ Operations /KPMG / Deloitte Audits.
- Administered Pronto Client & System Level Changes on Oracle 11 / IBM AIX Servers to SOX Nevada State Gaming Compliance.
- Audited user roles and system activities to HQ Specs.
- Upgraded Pronto ERP / Oracle SCM from Phase 4 to 5 Financials, Inventory, and Slot Game Manufacturing 3 month early and tripled game shipments out of Las Vegas / Australia.
- Performed Data Integrations with Oracle SQL\*Plus, Pronto SQL, Flat file, CSV, and Excel File Exchange for Invoice, Travel, Credit Card Imports.
- SQL\*Plus, Apache Server, RMAN, C Shell, Dataguard, Client Support, TNS Connection, Pro Forms, Pro Reports, Pronto 4GL, Init.ORA and Oracle\_Home.
- Demonstrated working knowledge of XP / Windows Server, PC hardware and the client operations.

### **Microsoft Licensing, Reno, NV**

#### **Business Systems Analyst - SQL Consultant for COMSYS**

**2007 - 2008**

- Teamed up with Microsoft Retail, Volume Licensing, SAP Super users, Tier I Support & LIR Development.
- Data Delivery Change Control and support to DBAs to improve end to end transaction processing.
- Mobile Supply Chain – PO- Sales Orders - Fulfillment – License Subscription – Contracts for OEM Partners Receivables.
- AR Billing to Microsoft Finance Partner Websites & Sarbanes Oxley Reporting.
- Investigated business data transformation - communication problems from SAP R/3 Business Warehouse to factory databases, to report destination data marts – repositories.
- Excel Dashboards with Service level KPIs and to business intelligence reporting on OEM - MSLI websites.
- Assisted financial users with business processes, adhoc vendor reports and SQL queries on purchase order – order entry – receivables billing and service databases to meet business deadlines.
- Built User Acceptance Testing - Performance Environments on SQL 2005 Enterprise Edition, linked servers with fail-over clusters.
- Updated and maintained Microsoft SQL 2005 Enterprise Reporting RDBMS. VSTS Bugs Version Releases.
- Fail-over backup, restore, data drops, & hot patch updates on User Acceptance Testing Databases.
- Configured ODBC - RDBMS for source and destination databases. Ran DTS, TSQL scripts, SPROC's to load and validate processes from staging to delta to factory to repositories.
- Utilized SQL.NET packages to validate purchase order/contract/agreement transactions at header, line, and detail level.
- Supported the implementation and maintenance of MSIT Production SQL 2005 Data Warehouses on Clustered Windows Servers, and MS SQL 2005 servers, on SANs drives/networks.
- Completed May Quarter Data Warehouse / Repository / Website Reporting Tasks for End to End Processing, & tests for UAT I, UAT II.
- Documented Volume License E2E user cases in MSE Tickets and in SharePoint 2003 / 2007.
- Demonstrated working knowledge of Windows Server NT, 2000, 2003 networking to include: TCP/IP and core services such as DNS, DHCP, WINS, Group Policy, and Active Directory.

### **Skagen Designs LTD, Reno, Nevada**

**2006**

#### **Business Analyst – ERP Admin, Corporate Headquarters,**

Implemented Microsoft Dynamics - Great Plains Retail Sales, GL /AP /PO /AR /INV, Financial Reporting, Credit Card Advantage, DRP, Supply Chain Management, Freight Management, and Radio Beacon Warehouse Manufacturing Systems feature changes on Microsoft SQL Server 2000 database.

Tested and implemented new inventory, service claims, freight source charge management module for Great Plains. Audited purchase orders, receiving transactions, container shipments, & inventory adjustments from API to Radio Beacon WMS DB .

Performed Project Planning, Monitoring, Control, & Execution of Skagen Designs Initiatives.

Worked with IT Director - Accounting Manager - Purchasing Distribution Manager – multiple software vendors -



DBA to deliver critical hardline watch - soft line purse orders on time. Database change control.

Tracked down eCommerce problem orders from form - API interface - table - SQL level.

Reconciled credit -debit memos, charge-backs, and AR invoice adjustments to AR Aged Trial Balance Detail Report.

Created or modified existing business service repair, return, invoice forms and financial reports using Crystal Reports and Microsoft SQL Reportwriter. Performed backups - restores, data updates, and patches to client computers, conference room pilot - development - training instances.

Configured Great Plains Receivables Customer setting for Majors - Independent - Corporate - B2B Web Sales Channels. Drafted End User Requirements Document for Data Habitat Reporting, Skagen Website HTML Changes for web orders, ATP inventory lookups, Crystal Reports, Visual Basic Winform changes, and database integration. Conducted round-table brainstorm for improving IT service, implementing changes, and system confidence.

#### **TRAINING:**

**Truckee Meadows Community College, CIT / Reno, NV** **2006 - 2008**

MSCE Windows Server 2003 Administration, SQL 2000/2005 Server, SSMS, SSRS, DTS, HTML, XHTML, CSS, .NET Scripting

**University of Nevada, Extended Studies, Reno, NV** **2005 – 2006**

Student Chapter Member PMI - Project Management Certificate

**American River College, Sacramento, CA** **2002 - 2004**

CIT, MSCE, Windows Server NT / 2000 Administration – DTS, TSQL, MS Office Word Excel Access, TCP/IP, Net+, Windows XP / 2000 / DOS / PC Repair, Perl, PHP/ MySQL, Linux

**Oracle Corporation, Solution Center, Redwood Shores, CA**

**Business Solution Analyst** **1995 - 2002**

- Reviewed Current System State for Fleming Foods, Safeway, Southland, & McClane Business Process Improvement through software configuration.
- Performed program development for AP, PO, OE, INV, WIP, BOM, Cash Management and GL Reconciliation.
- Conducted project meetings to document milestones, and to provide status reports to stakeholders on weekly basis.
- Reviewed Current System State for Business Process Improvement through software configuration – program development for AP, Cash Management, Project Accounting, Credit Card and Bank Reconciliation.
- Conducted project meetings to document milestones, and to provide status reports to stakeholders on weekly basis.
- Performed Oracle 11.5.8i/11/10.7 Change Control throughout SDLC for Financials, Supply Chain, eProcurement,
- OE, INV, WIP, BOM, Project Accounting, Human Resources, Self Service Applications, ECM, SOA & SaaS.
- Coordinated Project Review Meetings with key accounts, consultants, Oracle Users, Oracle Development Management to review Order Capture Sales Configurator Pricing MRO problems and issues causes.
- Change Control: Signed-off feature changes solutions with consultants, super user, database administrator and IT Management.
- Addressed Oracle Developer RDBMS 8i/9i/10g, SQL\*Plus, PL/SQL, workflow, data integrity, performance and upgrade issues.
- UNIX Bourne, C Shell, SSH, PuTTY, FTP, vi, ls, ps, chmod, grep, uname, finger, whoami, ifconfig
- Over 6 years of implementing Oracle E-Business Suite with experience in Finance, Supply Chain, Depot Repair, CRM, HR, SaaS, Online Banking and Manufacturing for E-Business Suite.
- Involved in all phases of the Software Development Life Cycle from analysis, design, development, testing, implementation and maintenance with timely delivery against aggressive deadlines.

# Wade Temple

- Benicia, CA, USA

## Contact Information

- mnw-i9r-iqr@mail.dice.com (Preferred)
- 7077718141 (Preferred)

## Work History

### Total Work Experience: 30 years

- **Business Systems Analyst | Available for Projects**  
Jan 01, 2020 - No End Date
- **Business Systems Analyst | Randstad Consulting**  
Aug 01, 2019 - Dec 01, 2019
- **Business Systems Analyst for CA State | Celer Systems**  
Apr 01, 2019 - Jul 01, 2019
- **Business Systems Analyst for Data Solutions | RCS @ Macys Technology**  
May 01, 2018 - Sep 01, 2018
- **Business Data Analyst for iHub Data Warehouse | Kforce Solutions @ Wells Fargo**  
Mar 01, 2017 - Jul 01, 2017
- **Oracle ERP Analyst | AgreeYA Solutions @ CA State**  
May 01, 2016 - Dec 01, 2016
- **ERP Analyst - SQL Server Administrator | GTS Engineering & Consulting Inc.**  
Jan 01, 2016 - Apr 01, 2016

- **WorkDay Report Analyst IV | Sunrise Systems Inc. @ eBay**  
Jan 01, 2015 - Mar 01, 2015
- **AWS Cloud Customer Solution Engineer | Coupa Software**  
Jul 01, 2013 - Nov 01, 2013
- **Tier III Partner Analyst - SQL.NET Administrator | Teksystems @ Microsoft**  
Jul 01, 2012 - Apr 01, 2013
- **Business Analyst - ERP Administrator | Konami**  
Jan 01, 2009 - Nov 01, 2011
- **Windows Server Administration | New Horizons Learning Center**  
Jan 01, 2005 - Aug 01, 2010
- **Tier II Support - Data Warehouse Analyst | Comsys Technologies @ Microsoft**  
Jan 01, 2007 - Dec 01, 2007
- **ERP Business Analyst | Skagen Designs Watches**  
Jan 01, 2006 - May 01, 2006
- **ERP Solutions Analyst | Oracle**  
Jan 01, 1995 - Nov 01, 2001
- **Windows Small Business Finance Analyst | Intuit**  
May 01, 1990 - Jan 01, 1995

## Education

- **Bachelors**, No Dates Provided | California State University
- **Vocational School**, No Dates Provided | University of Nevada- Project Mgmt
- **Vocational School**, No Dates Provided | New Horizons Learning Ctr

## Skills



- **business process** | 22yrs | 2021
- **project management** | 8yrs | 2021
- **microsoft office** | 22yrs | 2020
- **business requirements** | 19yrs | 2020
- **microsoft windows** | 13yrs | 2020
- **microsoft windows server** | 12yrs | 2020
- **sql** | 11yrs | 2020
- **change management** | 10yrs | 2020
- **database** | 10yrs | 2020
- **erp management** | 10yrs | 2020
- **oracle ebs** | 10yrs | 2020
- **data analysis** | 8yrs | 2020
- **it project management** | 7yrs | 2020
- **reporting** | 16yrs | 2019
- **oracle** | 15yrs | 2019
- **finance** | 15yrs | 2019
- **accountancy** | 15yrs | 2019
- **change control** | 15yrs | 2019
- **supply chain management** | 14yrs | 2019
- **implementation** | 14yrs | 2019
- **software** | 14yrs | 2019
- **business analysis** | 13yrs | 2019
- **use cases** | 13yrs | 2019
- **microsoft sql server** | 12yrs | 2019
- **scripting** | 12yrs | 2019
- **sdic** | 12yrs | 2019
- **sql\*plus** | 12yrs | 2019
- **workflow** | 12yrs | 2019
- **training** | 11yrs | 2019
- **qa** | 10yrs | 2019
- **.net** | 10yrs | 2019
- **billing systems** | 10yrs | 2019
- **ar** | 10yrs | 2019
- **microsoft vsts tfs project jira version one** | 10yrs | 2019
- **scm** | 10yrs | 2019
- **technical support** | 9yrs | 2019
- **pl/sql** | 8yrs | 2019
- **systems analysis** | 6yrs | 2019
- **data warehouse qa** | 6yrs | 2019
- **small business finance** | 6yrs | 2019
- **crm** | 5yrs | 2019
- **agile** | 5yrs | 2019
- **sales enablement** | 5yrs | 2019
- **saas** | 4yrs | 2019
- **asp** | 3yrs | 2019

- **program management** | 3yrs | 2019
- **cloud erp crm hcm scm** | 3yrs | 2019
- **sql server data tools** | 3yrs | 2019
- **market analysis** | 1yrs | 2019
- **azure** | 1yrs | 2019
- **po** | 11yrs | 2018
- **business intelligence** | 8yrs | 2018
- **api** | 5yrs | 2018
- **oracle developer** | 5yrs | 2018
- **microsoft project** | 4yrs | 2018
- **hardware** | 4yrs | 2018
- **network** | 4yrs | 2018
- **cloud applications** | 3yrs | 2018
- **credit cards** | 3yrs | 2018
- **big data** | 2yrs | 2018
- **apache hadoop** | 1yrs | 2018
- **active directory** | 5yrs | 2017
- **product owner** | 4yrs | 2016
- **backup** | 5yrs | 2015
- **sap** | 4yrs | 2015
- **biztalk** | 2yrs | 2013
- **aix** | 3yrs | 2012
- **erp**
- **apache**
- **ebs**
- **hadoop**
- **jira**
- **management**
- **small business**
- **sql server**
- **tfs**
- **vsts**

## Work Preferences

- Likely to Switch: Most Likely
- Willing to Relocate: Yes
- Travel Preference: Up to 50%
- Preferred Location:
  - San Francisco, CA, USA
  - Sacramento, CA, USA
  - Reno, NV, USA
- Work Authorization:

- US
- Work Documents:
  - US Citizenship
- Security Clearance: No
- Third Party: No
- Employment Type:
  - Contract - W2
  - Contract to Hire - Independent
  - Full-time
  - Contract to Hire - W2
  - Contract - Independent

## Profile Sources

- Dice:  
<https://www.dice.com/employer/talent/profile/33308e8e68cbac08de431c611728c24bb5eeca44>