

**Career Summary**» **Have around 14 years of total experience in IT with emphasis on Project Delivery & Agile Methodology**

I am a forward thinking, capable and committed Scrum Master / Senior Project Delivery Professional with a proven ability to meet agreed deadlines, co-ordinate work and work to defined software methodologies within a structured environment. Focused on any task and able to utilize knowledge and experiences to come up with practical solutions. Having first class executive leadership, negotiating and communicating skills and capable of providing guidance and advice to both in house and third party teams.

**Work Experience**

Timeline	Organization
April 2019 – Till Date	<b>Conduent Business Services LLP</b> - Scrum Master / Lead Software Engineer
May 2017 – April 2019	<b>Altruista Health Services Pvt. Ltd.</b> - Scrum Master / QA Lead
May 2010 – May 2017	<b>Enzen Technology Pvt. Ltd</b> - Project Lead
May 2007 – Apr 2010	<b>SGT India Pvt. Ltd</b> - QA Analyst

**Profession Summary**

- ✓ Have around 14 years of experience in Information Technology sector and 4 years as Scrum Master with excellence in:

~ Project Management	~ Scrum Master	~ Service Delivery
~ Release Management	~ Team Management	~ Liaison & Coordination
~ Program Management	~ Coaching Agile practices	~ Servant Leadership

As a Scrum Master:

- ✓ As a Scrum Master, responsible to Collaborate, facilitate, lead and coach many Scrum teams responsible for developing different modules in the product.
- ✓ Expert at driving the adoption and enforcement of Scrum rules, removing impediments and fostering self-management. Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert Judgment to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments.
- ✓ Facilitate scrum ceremonies (grooming, sprint planning, retrospectives, daily standups, etc.)
- ✓ Assisted team with making appropriate commitments through story selection, manage backlog, prioritize resolution of defects/bugs as evidenced by the on-time delivery of sprints and participated proactively in developing and maintaining team standards, tools and best practices reducing development time.
- ✓ Educate and reinforce scrum methodology and agile framework to team members and key stakeholders.
- ✓ Protect team from over-commitment, manage backlog, prioritize resolution of defects/bugs
- ✓ Removed impediments and protected team members from interruptions and distractions to maximize productivity. Encouraged and implemented process improvements, created team-building opportunities.
- ✓ Track and communicate team velocity and sprint/release progress
- ✓ Responsible for guiding the planning, tracking and day-to-day activities of Web development teams during its transition from Waterfall to Agile methodologies.

- ✓ Organized and facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, demos and other Scrum-related meetings
- ✓ Resolved many complex issues by bringing together the Engineering teams, Product owners, Scrum Masters across different scrums within organization.
- ✓ Have good exposure to different agile frameworks such as **Scrum, Kanban, Scaled Agile Framework® (SAFe®), Extreme Programming (XP), Feature-Driven Development (FDD) , Test Driven Development (TDD), Automated Testing, Continuous Integration / Continuous Delivery (CI/CD), Pair Programming / Mob Programming etc.**

#### Managerial Abilities:

- ✓ Managing teams
- ✓ Strong influencing and Communication skills
- ✓ Having a flexible attitude and positive approach
- ✓ Ability to lead Onshore/offshore teams
- ✓ Project scheduling and analyzing the requirements for further proceedings
- ✓ Possess excellent organizational skills with proven abilities in team and customer relationship management
- ✓ Ability to quickly learn applications with minimal documentation
- ✓ Delivering and implementing the project as per scheduled milestones
- ✓ Conducting user training sessions

#### Onsite Experience:

- ✓ Around 3 years of experience in working at client location, United Kingdom. Interacting directly with clients and coordinating with Delivery teams from onshore

#### Domain Expertise:

- ✓ Energy & Utilities
- ✓ Healthcare

#### Professional Certifications

- ✓ **Certified SAFe® 5 Agilist**
- ✓ **Certified Scrum Master (CSM)**
- ✓ ISTQB - ISEB Certified Tester Foundation Level (CTFL)

#### Technical Expertise

Tools	Expertise Level
Azure Devops	Advanced
HP ALM	Advanced
JIRA	Advanced
Jtrac	Advanced
Zoho	Advanced
TFS	Advanced
Cassius	Advanced
Click Mobile	Advanced
Click Schedule	Advanced

Infor [ERP software]	Advanced
Business Objects	Intermediate
Cognos 8.2	Intermediate
MS-SQL Server	Intermediate

## Education

- ✓ Bachelor of Technology in Electronics and Control Engineering from JNTU, Hyderabad (B. Tech)
- ✓ Master of Business Administration from GITAM- CDL, Visakhapatnam (MBA)

## **Representative Projects:**

Project Name	Conduent Automation Process
Organization	Conduent Business Services LLP
Client	Conduent
Role	Scrum Master
Date	Apr 2019 – Till Date

Project Name	GuidingCare Modules and Applications
Organization	Altruista Health Services Pvt. Ltd.
Client	Altruista Health
Role	Scrum Master / QA Lead
Date	May 2017 – Apr 2019

Project Name	Work & Asset Management – WAM Northern Gas Networks SC RIIO National Grid RIIO BT Secondary Uses Services Street works Distribution Network Control System (DNCS)
Organization	Enzen Technology Pvt. Ltd
Client	Wessex Water, UK Northern Gas Networks, UK National Grid, UK IMS Health, UK UK Power Networks, UK NG,NGN,WWU,SGN , UK
Role	Project Lead
Date	May 2010 – Apr 2017

Project Name	Fuel Management System (FMS)
Organization	SGT India Pvt. Ltd
Client	Fuelquest, USA
Role	QA Analyst
Date	May 2007 – April 2010